

N. C. DEPARTMENT OF INSURANCE AGENT SERVICES DIVISION 27
RALEIGH, NORTH CAROLINA

STATE OF NORTH CAROLINA COUNTY OF WAKE BEFORE THE COMMISSIONER ROCESSOR OF INSURANCE

IN THE MATTER OF THE LICENSURE OF LORI LEE BRADSHAW NPN: 8694036

VOLUNTARY SETTLEMENT AGREEMENT

NOW COMES, Lori Lee Bradshaw (hereinafter "Ms. Bradshaw") and the Agent Services Division of the N.C. Department of Insurance (hereinafter "Agent Services Division"), and hereby voluntarily and knowingly enter into the following Voluntary Settlement Agreement (hereinafter "this Agreement").

WHEREAS, the Agent Services Division has the authority and responsibility for enforcement of the insurance laws of this State, and for regulating and licensing insurance agencies and agents; and

WHEREAS, Ms. Bradshaw currently holds a Non-Resident Public Adjuster license issued by the Agent Services Division; and

WHEREAS, N. C. Gen. Stat. § 58-33A-45(a)(1) provides that the Commissioner may place on probation, suspend, revoke, or refuse to renew any license issued under Article 33A of Chapter 58 of the General Statutes of North Carolina for providing incorrect, misleading, incomplete, or materially untrue information in the license application; and

WHEREAS, N. C. Gen. Stat. § 58-33A-45(a)(3) provides that the Commissioner may place on probation, suspend, revoke, or refuse to renew any license issued under Article 33A of Chapter 58 of the General Statutes of North Carolina for obtaining or attempting to obtain a license through misrepresentation or fraud; and

WHEREAS, Ms. Bradshaw on her March 17, 2023, license renewal application for a Non-Resident Public Adjuster license answered "No" to question number two thereon regarding her involvement in past administrative actions taken against her license; and

WHEREAS, information brought to the attention of the Agent Services Division revealed that Ms. Bradshaw was issued a Cease and Desist Order from the Louisiana Department of Insurance to stop all insurance activity until properly licensed by the Louisiana Department of Insurance and a fine in the amount of \$1,000.00 was imposed on Ms. Bradshaw, jointly with U.S. Claims Adjusters, LLC, for violating the following Louisiana statutes: La. R.S. 22:1693(D) and La. R.S. 22:1703(A); and

WHEREAS, Ms. Bradshaw, by failing to include information regarding her involvement in a past administrative action on her license renewal application as required thereon was in violation of the provisions of N. C. Gen. Stats. §§ 58-33A-45 (a)(1) and (a)(3); and

WHEREAS, North Carolina General Statute § 58-33A-45(a)(2) provides that the Commissioner may place on probation, suspend, revoke, or refuse to issue or renew any license issued under Article 58 of the General Statutes of North Carolina for violating any insurance laws or violating any regulation, subpoena, or order of the Commissioner or of another state's insurance regulator; and

WHEREAS, N. C. Gen. Stat. § 58-2-70 provides that whenever the Commissioner has reason to believe that any person has violated any law that would subject the license or certification of that person to suspension or revocation, the Commissioner is authorized, in lieu of a hearing, to negotiate a mutually acceptable agreement as to the status of the person's license or certificate or to any civil penalty or restitution; and

WHEREAS, Ms. Bradshaw has agreed to settle, compromise, and resolve the matters referenced in this Agreement on behalf of herself, and the Agent Services Division has agreed not to pursue additional civil ramifications, including penalties, sanctions, remedies, or restitution based on these matters against Ms. Bradshaw; and

NOW, THEREFORE, in exchange for the consideration and promises and agreements set out herein, Ms. Bradshaw and the Agent Services Division hereby agree to the following:

- 1. Immediately upon the signing of this Agreement, Ms. Bradshaw shall pay a civil penalty of \$250.00 to the Agent Services Division. The form of payment shall be by certified check, cashier's check, or money order. The check or money order for the payment of this civil penalty shall be payable to the "North Carolina Department of Insurance." Ms. Bradshaw shall remit the civil penalty by certified mail, return receipt requested, to the Agent Services Division along with a copy of this signed Agreement. The civil penalty and the signed Agreement must be received by the Agent Services Division no later than <u>July 31, 2023</u>. The civil penalty shall be subject to disbursement in accordance with the provisions of Article IX, Section 7 of the North Carolina Constitution for the benefit of public schools.
- 2. This Agreement does not in any way affect the Agent Services Division's disciplinary power in any future examination of Ms. Bradshaw or in any other complaints involving Ms. Bradshaw.
- 3. Ms. Bradshaw enters into this Agreement, on behalf of herself, freely and voluntarily and with the knowledge of her right to have an administrative hearing on this matter. Ms. Bradshaw understands she may consult with an attorney prior to entering into this Agreement.
- 4. The parties to this Agreement agree that this Agreement shall have the full force and effect of an Order of the Commissioner. Ms. Bradshaw understands that N.C.G.S. § 58-33A-45(a)(2) provides that a public adjuster's license may be revoked for violating an Order of the Commissioner.
- 5. This Agreement, when finalized, will be a public record and will <u>not</u> be held confidential by the Agent Services Division. Following the execution of this Agreement, all licenses issued by the Agent Services Division to Ms. Bradshaw shall reflect that Regulatory Action has been taken against her. The Agent Services Division is free to disclose the contents of this Agreement with third parties upon request or pursuant to any law or policy providing for such disclosure. The Agent Services Division, upon request, will routinely provide a copy of the voluntary settlement agreement to all companies that have appointed the licensee.
- 6. The parties have read and understand this Agreement and agree to abide by the terms and conditions stated herein.

7. Be aware that if a state or federal regulator other than the Agent Services Division has issued an occupational or professional license to you, that regulator may require you to report this administrative action to it. The Agent Services Division cannot give you legal advice as to the specific reporting requirements of other state or federal regulators.

N.C. Department of Insurance Agent Services Division

By: Lori Lee Bradshaw License No. 8694036

ву: Angeia Hatcheii Deputy Commissioner

Date: __072523

Date: 7/11/5