# **DISCLOSURE STATEMENT**

Dated: May 30, 2025

### Name of Facility: Brookdale Carriage Club Providence

#### located at 5800 Old Providence Road Charlotte, NC 28226 (704) 365-8551

In accordance with Chapter 58, Article 64 of the North Carolina General Statutes of the State of North Carolina:

- this Disclosure Statement may be delivered until revised, but not after October 30, 2025;
- delivery of the Disclosure Statement to a contracting party before execution of a contract for continuing care is required;
- this Disclosure Statement has not been reviewed or approved by any government agency or representative to ensure accuracy or completeness of the information set out.

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### DISCLOSURE STATEMENT BROOKDALE CARRIAGE CLUB PROVIDENCE

#### I. ORGANIZATION INTRODUCTION AND INFORMATION

ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence (the "Company") is an operator of a senior living community (the "Community") in Charlotte, North Carolina and is wholly owned by BKD FM Holding Company, LLC (the "Member"), which through American Retirement Corporation, is a wholly owned subsidiary of Brookdale Senior Living, Inc. ("Brookdale"). Brookdale is publicly traded on the New York Stock Exchange under the symbol "BKD". All of the aforementioned entities are for profit.

ARCLP-Charlotte, LLC d/b/a Brookdale Carriage Club Providence 5800 Old Providence Road Charlotte, NC 28226 Attn.: Mr. Doug Rutter – Executive Director

American Retirement Corporation and Brookdale Senior Living Inc. 105 Westwood Place - Suite 400 Brentwood, TN 37027 Attn: Ms. Dawn Kussow – EVP and Chief Financial Officer

#### II. FACILITY INTRODUCTION AND INFORMATION

#### A. Narrative description of the facility and its operation.

The Company is an owner and operator of a senior living community (the "Community") located on a 45-acre site at 5800 Old Providence Road in Charlotte, North Carolina and consisting of ten apartment buildings (one, two, and three story) and seven four-plex villas with two large lakes in the center of the Community. The Company is committed to providing senior living solutions and an exceptional living experience through a property that is designed, purpose-built, and operated to provide the highest quality service, care, and living accommodations for residents. The Community offers a variety of living arrangements and services to accommodate all levels of physical ability and health. The Community has 275 independent living units, 56 assisted living units, 34 memory care units, and 42 skilled nursing beds on one campus. The Community also has common spaces including a lobby, dining room, auditorium, game rooms, craft room, country store/snack bar, beauty/barber shop, clinic, and offices.

As a continuing care retirement community ("CCRC") licensed by the North Carolina Department of Insurance, the Company offers a 13 month Residence Agreement, renewable for successive periods of 13 months. The Community began operation in July 1988, and ARC has managed the Community since its opening. ARC assumed ownership and responsibility for the operation in May 1996. In December 2001, the Company sold the majority of the Community property and equipment to CALF and contemporaneously entered into a long-term operating lease with a 15-year term. In April 2007, the Company purchased the property and equipment from CALF and terminated the associated lease.

#### **B.** Non-profit/For Profit Status.

ARCLP-Charlotte, LLC, d/b/a Brookdale Carriage Club Providence, is a for-profit limited liability corporation, and is not affiliated with any religious, charitable, or other non-profit organization.

#### C. Legal description.

See Section I above for ownership description.

#### D. Identification and background of management staff and management company.

ARCLP-Charlotte, LLC has employed Doug Rutter as the Executive Director for Brookdale Carriage Club Providence.

Doug Rutter became the Executive Director for Brookdale Carriage Club Providence in July 2022. Doug has held multiple leadership positions within the senior living industry for over sixteen years.

#### E. Directors of Brookdale Senior Living Inc.

(Address: 105 Westwood Place, Suite 400, Brentwood, TN 37027)

Denise W. Warren brings more than 30 years of operational, financial and healthcare experience. Ms. Warren has served as Brookdale's Interim Chief Executive Officer, Chairman and a member of the Office of CEO since April 2025; after having served as the non-executive chairman since June 2024. In addition, she served as Executive Vice President and Chief Operating Officer of WakeMed Health & Hospitals from October 2015 through December 2020, where she was responsible for the strategic, financial, and operational performance of the organization's network of facilities in the North Carolina Research Triangle area. Prior to that, from 2005 to September 2015, Ms. Warren served as Chief Financial Officer of Capella Healthcare, Inc., an owner and operator of general acute-care hospitals, as well as its Executive Vice President since January 2014, and as its Senior Vice President prior to that. Before joining Capella, she served as Senior Vice President and Chief Financial Officer of Gaylord Entertainment Company from 2000 to 2001, as Senior Equity Analyst and Research Director for Avondale Partners LLC and as Senior Equity Analyst for Merrill Lynch & Co. Until November 2024 she served on the Board of Directors of TruBridge, Inc. (formerly known as Computer Programs and Systems, Inc.), where she served as Chair of the Audit Committee and the Compensation Committee. She currently serves on the Board of Directors of Newport Healthcare, Straive, and Virtusa, Inc. Ms. Warren is National Association of Corporate Directors (NACD) Directorship Certified<sup>TM</sup> and received a Corporate Directors Certificate from Harvard Business School. Ms. Warren earned a B.S. degree in Economics from Southern Methodist University and an M.B.A. from Harvard University.

**Jordan R. Asher, MD** brings more than 20 years of expertise and a history of success in large matrixed, mission-based, national healthcare systems. From 2023 to May 2025, he served as Executive Vice President and Chief Clinical Officer of Sentara Healthcare, a large integrated delivery health system including a clinically integrated network and insurance company serving Virginia and North Carolina, where he had a wide range of responsibilities, including creating high quality, equitable, and innovative models of care delivery as well as providing national thought leadership directed towards the future of health care. From 2018 to 2023, he served as the Chief Physician Executive and Senior Vice President of Sentara. Prior to Sentara, Dr. Asher served in several executive roles with Ascension since 2006, including Chief Clinical Officer of its Ascension Care Management subsidiary from 2016 to 2018 with responsibility for network development and population and risk management, Chief Clinical Officer and Chief Innovation Officer of

Ascension's MissionPoint Health Partners subsidiary from 2015 to 2016, and Chief Medical Officer and Chief Integration Officer of MissionPoint Health Partners from 2011 to 2015. Dr. Asher earned a B.S. in Biology from Emory University, an M.D. from Vanderbilt University School of Medicine, and an M.S. in Medical Management from the University of Texas at Dallas and Southwestern Medical Center.

Claudia N. Drayton brings more than 20 years of operational and financial experience in healthcare and biotech companies. Currently, she serves on the board of 3D Systems Inc. (NYSE: DDD) where she is the Chair of the Audit Committee and a member of the Compensation Committee. Most recently, she served as the Chief Financial Officer of Quantum-Si Incorporated, a publicly-traded life-sciences company focused on protein sequencing and genomics for the healthcare industry. She held this role from April 2021 until June 2023, and during her tenure she oversaw the company's successful transition to a publicly traded company. Prior to that Ms. Drayton served as the Chief Financial Officer of Nuwellis, Inc., a publicly-traded medical device company focusing on commercializing ultrafiltration technology for patients with heart failure. Before joining Nuwellis, she spent 15 years at Medtronic, a global leader in medical devices, where she held leadership positions of increasing responsibility in the finance organization. These included Chief Financial Officer for both the Peripheral Vascular and the Integrated Health Solutions business units. Ms. Drayton is NACD Directorship CertifiedTM. She began her career at Arthur Andersen LLP where she was an audit manager. Ms. Drayton received a B.B.A in Accounting from the University of Mary Hardin-Baylor and an M.B.A. from the University of Minnesota's Carlson School of Management.

**Mark Fioravanti** has more than 25 years' experience in hospitality and real estate and is a 23year veteran of Ryman Hospitality Properties, Inc. (formerly Gaylord Entertainment) (RHP). Mr. Fioravanti is currently President, Chief Executive Officer, and a member of the Board of Directors of RHP. In his role, Mr. Fioravanti is responsible for all facets of the company, including its portfolio of destination convention resorts and its owned and operated entertainment division, Opry Entertainment Group (OEG). Mr. Fioravanti was appointed CEO on January 1, 2023, after serving as President and Chief Financial Officer since 2015. Prior to 2015, he served in various senior positions for RHP, including Executive Vice President and Chief Financial Officer, Senior Vice President of Finance and Treasurer, Division President of ResortQuest International, and Senior Vice President of Sales and Marketing. He serves on the board of the Nashville Area Chamber of Commerce, Nashville Convention and Visitors Corp., NAREIT's Advisory Board of Governors, and the Tennessee Business Leadership Council. Mr. Fioravanti holds an M.B.A. from the University of Tennessee and a B.S. in Landscape Architecture from The Ohio State University.

**Victoria L. Freed** brings more than 25 years of executive leadership in the areas of sales, customer service, and marketing, and has earned numerous awards for outstanding achievement in sales and marketing during her career. Ms. Freed is Senior Vice President of Sales, Trade Support and Service for Royal Caribbean International, having served in that role since 2008, where she oversees the largest sales team in the cruise line industry and also manages the company's consumer outreach, reservations, group sales, and customer service functions. Prior to her service with Royal Caribbean, Ms. Freed worked for 29 years with Carnival Cruise Lines, where she served as Senior Vice President of Sales and Marketing during the last 15 years of her tenure. She is a trustee of the United Way of Miami-Dade County and serves as a member

of the board of Jewish Adoption and Foster Care Options (JAFCO). Ms. Freed earned a bachelor's degree in business with an emphasis in marketing from the University of Colorado.

**Joshua Hausman** has more than 20 years of private market investment experience focused on the healthcare industry, including in facilities- based and senior care services companies that provide personal care, medical and behavioral health services to vulnerable populations. Mr. Hausman spent two decades with Onex Corporation, from 2004 to February 2025, and served as Managing Director for Onex Partners, the upper-middle market private equity platform of Onex Corporation, from 2013 until his departure. He led Onex Partners' North American healthcare investment activities, including advising portfolio company management teams and evaluating growth and operating efficiency opportunities. Prior to Onex Corporation, Mr. Hausman was an Associate in the Healthcare Investment Banking group at Banc of America Securities, where he provided capital raising and advisory services to healthcare companies. Since April 2025, Mr. Hausman has been Managing Partner at MHJ Capital Partners. Currently, he serves on the Board of Directors of Newport Healthcare and SCP Health. He has previously held board positions at privately owned and publicly traded healthcare services companies, including BrightSpring Health Services, Genesis HealthCare, Inc., and the Center for Diagnostic Imaging. He holds an A.B. in Economics (cum laude) from Harvard College.

Elizabeth B. Mace has more than 30 years of experience in research, economics, and market analysis. Most recently, she served as the Chief Economist and Director of Research and Analytics at the National Investment Center for Seniors Housing & Care (NIC) from 2014 to June 2023. Prior to serving on NIC's leadership team, she served on the NIC Board of Directors and chaired its Research Committee. She has also previously served as a director at AEW Capital Management and worked in the AEW Research Group for 17 years. Before AEW, she also spent 10 years at Standard & Poor's DRI/McGraw-Hill as director of its Regional Information Service. Ms. Mace also worked as a regional economist at Crocker Bank, and for the National Commission on Air Quality, the Brookings Institute, and Boston Edison. She is formerly a member of the Institutional Real Estate Americas Editorial Board. In 2020, Ms. Mace was inducted into the McKnight's Women of Distinction Hall of Honor. In 2014, she was appointed a fellow at the Homer Hoyt Institute and was awarded the title of a "Woman of Influence" in commercial real estate by Real Estate Forum Magazine and Globe Street. In addition, in 2025, she was inducted into the Senior Living Hall of Fame by the American Seniors Housing Association. Ms. Mace is NACD Directorship Certified<sup>TM</sup>. She received a bachelor's degree from the Mount Holyoke College and a Master's of Science in Applied Economics from the University of California. She also earned a Certified Business Economist<sup>™</sup> designation from the National Association of Business Economists.

Lee S. Wielansky has more than 40 years of commercial real estate investment, management, and development experience. He currently serves as Chairman and CEO of Opportunistic Equities, which specializes in low income housing. He has also served as Chairman and CEO of Midland Development Group, Inc., which he re-started in 2003 and focused on the development of retail properties in the mid-west and southeast. Prior to Midland, he served as President and CEO of JDN Development Company, Inc. and as a director of JDN Realty Corporation. Before joining JDN, he served as Managing Director – Investments of Regency Centers Corporation, which in 1998 acquired Midland Development Group, a retail properties development company co-founded by Mr. Wielansky in 1983. Mr. Wielansky served as the Company's Non-Executive Chairman of the Board from February 2018 through December

2019. He also serves as Lead Trustee of Acadia Realty Trust and served as a director of Isle of Capri Casinos, Inc. from 2007 to 2017 and Pulaski Financial Corp. from 2005 to 2016. He also serves as a member of the Board of Clayco Construction Company.

Mr. Wielansky received a bachelor's degree in Business Administration, with a major in Real Estate and Finance, from the University of Missouri – Columbia, where he is currently a member of the Strategic Development Board of the College of Business. He also serves on the Board of Directors of The Foundation for Barnes-Jewish Hospital and on the Finance Committee of both The Foundation and the Barnes-Jewish Hospital.

#### Doug Rutter - Executive Director - Brookdale Carriage Club Providence

There is not any professional service firm, association, trust, partnership, or corporation in which the Executive Director, management staff, or any member of the Board of Directors has a 10 percent or greater interest in and which it is presently intended shall currently or in the future provide goods, leases, or services to the Community or to residents of the Community, of an aggregate value of \$500 or more within any year. Further, there is not any professional service firm, association, trust, partnership, or corporation that currently provides any goods, leases, or services of an aggregate value of \$500 or more within any year to the Community or to the residents of the Community that has a 10% or greater interest in any officer, director, or management staff (including the Executive Director).

#### F. Criminal violation statement.

No officer or director has been involved in criminal or civil proceedings involving fraud, embezzlement, fraudulent conversion or misappropriation of property; none is subject to a currently effective injunction or restrictive court order or within the past five years had any state or federal license or permit suspended or revoked as a result of matters arising out of the business of retirement living or health care.

#### G. Location and description of physical property.

See Section II.A. Above

#### H. Estimated number of residents.

At full occupancy, in its present configuration and assuming 20% of the independent living apartments are occupied by two persons, Brookdale Carriage Club Providence would expect to have approximately 462 residents in its 275 independent living units, 56 assisted living units, 34 memory care units, and 42 skilled nursing beds.

As of April 30, 2025, there were 291 independent living residents, 47 assisted living residents, 31 memory enhanced residents, and 31 residents in the skilled nursing beds.

#### III. POLICIES

#### A. Admission

#### (i) Health, financial, and insurance requirements for admission.

Brookdale Carriage Club Providence requires that persons accepted for residence at Brookdale Carriage Club Providence be able to live independently or demonstrate that alternative arrangements have been made by the prospective resident to assure that needed assistance will be provided by and for the Resident. Financial resources sufficient to pay the monthly rent are required together with some assurance based on the financial report of the Resident that he or she will be able to continue such payment for the term of the Residency Agreement. If health or financial circumstances change between the time of signing the Residency Agreement and entry into the community, Brookdale Carriage Club Providence reserves the right, subject to all applicable laws, to decline admission to the Resident. There are no insurance requirements.

#### (ii) Age requirements for admission.

Residents shall be sixty-two (62) years of age or older at the time of occupancy.

#### **B.** Rescission privileges.

Residents may rescind their Residency Agreement within thirty (30) days following the later of the execution of their Residency Agreement or the receipt of a disclosure statement that meets the requirements of N.C.G.S. §58-64-20. Residents are not required to move into Brookdale Carriage Club Providence before the expiration of the thirty (30) day rescission period.

If a resident dies before occupying a living unit at Brookdale Carriage Club Providence, or if, on account of illness, injury, or incapacity, is precluded from occupying a living unit at Brookdale Carriage Club Providence under the terms of his or her Residency Agreement, the Residency Agreement is automatically canceled.

For rescinded or canceled Residency Agreements under the two paragraphs immediately above, the resident or resident's legal representative shall receive a refund of all money or property transferred to Brookdale Carriage Club Providence, less (i) periodic charges specified in the Residency Agreement and applicable only to the period of time a living unit was actually occupied by the resident; (ii) those nonstandard costs specifically incurred by Brookdale Carriage Club Providence at the request of the resident and described in the Residency Agreement or any amendment to the Residency Agreement signed by the resident; and (iii) non-refundable fees, if set out in the contract. Such refund will take place within thirty (30) days of receipt of written notification.

#### C. Termination provisions.

Since there is no entrance fee at Brookdale Carriage Club Providence, there is no provision for the refund of an entrance fee upon termination of the Residency Agreement. The membership fee is not refundable unless the Residency Agreement is terminated prior to or during the first three months of occupancy. If termination occurs, the membership fee will be prorated equally over the first three months of occupancy. The contract for continuing care (Residency Agreement) may be terminated under the following circumstances:

#### (i) By the Resident:

Before the Resident begins occupancy of the living unit.

Upon the death of a Resident, the Agreement will terminate immediately following the Resident's death, or when all of Resident's furnishings and personal effects are removed and the living unit's keys are returned to Brookdale Carriage Club Providence, whichever occurs later.

The Agreement will terminate sixty (60) days following Brookdale Carriage Club Providence's receipt of notice from Resident's physician that Resident requires medical, personal, or other nursing services for which Brookdale Carriage Club Providence is not licensed, or does not provide, or until personal effects are removed, whichever is later.

The Resident may terminate the Residency Agreement at the end of any thirteen (13) month period by giving forty-five (45) days advance written notice prior to the expiration of the current term.

Resident may terminate the Residency Agreement at any time by giving Brookdale Carriage Club Providence sixty (60) days' prior written notice of termination. If such notice is given, Resident will pay the monthly rent and any other charges as provided for in the Residency Agreement, until the expiration of such sixty (60) day period, or until all of Resident's furnishings and personal effects are removed and the living unit's keys are returned to Brookdale Carriage Club Providence, whichever is later.

#### (ii) By Brookdale Carriage Club Providence:

If the Resident is in default in the payment of the monthly rent, Brookdale Carriage Club Providence may, upon ten (10) days notice to Resident, terminate the Residency Agreement and avail itself of the remedies provided under North Carolina law.

If the Resident shall violate any of the terms, covenants, or conditions of the Residency Agreement, or the Resident Manual.

If the Resident requires services by Brookdale Carriage Club Providence for which it is not licensed or does not provide, Brookdale Carriage Club Providence shall have the right to terminate the Agreement by giving Resident thirty (30) days written notice.

Brookdale Carriage Club Providence may terminate the Residency Agreement at the end of any thirteen (13) month period by giving thirty (30) days advance written notice prior to the expiration of the current term.

Upon the death of a Resident, the Agreement will terminate immediately following the Resident's death, or when all of Resident's furnishings and personal effects are removed and the living unit's keys are returned to Brookdale Carriage Club Providence, whichever occurs later.

#### **D.** Other Changes:

#### (i) Changing units.

If the Resident wishes to move from one apartment to another, and the desired new apartment is available, the Resident will be allowed to move to the new apartment at the prevailing market rate for the new unit. Resident will be responsible for all moving costs and a transfer fee of \$1,000.00.

#### (ii) Marriages/New second occupant.

If a Resident marries while a resident of Brookdale Carriage Club Providence, the new spouse, upon approval of Brookdale Carriage Club Providence, will be added to the Residency Agreement and the monthly fee will be increased by the amount of the thenprevailing second person fee. The new spouse will not be charged a membership fee or moving fee. If the new spouse is not accepted for residence at Brookdale Carriage Club Providence, the Resident may cancel the Residency Agreement, effective at the end of the current month. If two (2) existing Residents marry each other or choose to cohabitate they may choose in which Resident's apartment to live. The Monthly Service Fee will stop immediately once the apartment not chosen is fully vacated and a second person fee will be added to the Residency Agreement of the Resident whose apartment was chosen.

#### (iii) Inability to pay.

Residents who face financial difficulties and are unable to pay their monthly fee will be required to leave Brookdale Carriage Club Providence after ten (10) days' notice.

#### E. Making unit available to another resident.

A living unit occupied by a Resident will not be made available to a different or new resident as long as Resident has entered into a valid Residency Agreement, is not in default of the lease or in violation of any Brookdale Carriage Club Providence policy, and is paying the monthly rent on the unit on a timely basis. In the event notice of termination is given by Brookdale Carriage Club Providence or the Resident, Resident agrees that, with twentyfour (24) hours' notice, Brookdale Carriage Club Providence may show the apartment to a potential new resident.

#### F. Pet Policy

Resident agrees not to keep dogs, cats, or other pets on the premises of Brookdale Carriage Club Providence or allow any such pets to visit Brookdale Carriage Club Providence without the prior written approval of Brookdale Carriage Club Providence management. If approved, a Two Hundred Fifty Dollar (\$250.00) non-refundable pet deposit shall be paid to Brookdale Carriage Club Providence by the Resident prior to the pet being kept by Resident. Brookdale Carriage Club Providence shall have the right to require Resident to remove any pet from the premises if, within the sole discretion of Brookdale Carriage Club Providence, the pet is deemed a nuisance.

#### IV. SERVICES

# A. Services provided under the Carriage Club Independent Residency Agreement include:

- i. The right to occupy the living unit described in the Residency Agreement.
- ii. Meals. Every month each Resident is provided with 23 to 26 meal tickets (five less than the number of days in the month), each entitling the Resident to a meal in the Dining Room at lunch or dinner. Free continental breakfast is provided in the Club House.
- iii. Limited housekeeping services once a week.
- iv. Maintenance services. Brookdale Carriage Club Providence is responsible for normal wear and tear, maintenance and replacement of the property, furnishings, and equipment owned by or leased to Brookdale Carriage Club Providence for use at Brookdale Carriage Club Providence. The Resident is responsible for any damage to such property, furnishings, and equipment, including the cost of repair or replacement of the diminution in value thereof, intentionally or negligently caused by the Resident or his or her guest.
- v. Health Services (See below).
- vi. Planned social and recreational services including crafts.
- vii. Scheduled transportation for shopping trips, medical appointments, and other activities and needs.

- viii. Utilities. Brookdale Carriage Club Providence furnishes heating, air-conditioning, light, water, sewer, electricity, and trash removal from designated areas. Residents are responsible for their own telephone and cable television service.
- ix. Grounds keeping. Brookdale Carriage Club Providence furnishes basic grounds keeping services, including lawn, tree, and shrubbery care. Residents may elect to plant and maintain certain areas determined by the management; however, Residents will be responsible for planting and maintaining such personal gardening areas.
- x. 24 hour staffed reception and security. Electronically monitored emergency call system.

# **B.** Services provided under the Carriage Club Assisted Living Residency Agreement include:

- i. The right to occupy the living unit described in the Residency Agreement.
- ii. Every Resident is provided with 3 meals a day.
- iii. Limited housekeeping services once a week.
- iv. Maintenance services. Brookdale Carriage Club Providence is responsible for normal wear and tear, maintenance and replacement of the property, furnishings and equipment owned by or leased to Brookdale Carriage Club Providence for use at Brookdale Carriage Club Providence. The Resident is responsible for any damage to such property, furnishings, and equipment, including the cost of repair or replacement of the diminution in value thereof, intentionally or negligently caused by the Resident or his or her guest.
- v. Health Services (See below).
- vi. Planned social and recreational services including crafts.
- vii. Scheduled transportation for shopping trips, medical appointments, and other activities and needs.
- viii. Utilities. Brookdale Carriage Club Providence furnishes heating, air-conditioning, light, water, sewer, electricity, and trash removal from designated areas. Residents are responsible for their own telephone and cable television service.
- ix. Grounds keeping. Brookdale Carriage Club Providence furnishes basic grounds keeping services, including lawn, tree and shrubbery care. Residents may elect to plant and maintain certain areas determined by the management; however, Residents will be responsible for planting and maintaining such personal gardening areas.
- x. Full use of amenities in the Assisted Living facility.

#### C. Additional Services Available at Additional Cost:

Additional meals may be purchased on a single meal basis or using meal plans which may be offered from time to time. Lunch and dinner are available in the Dining Room each day. Free continental breakfast is provided in the Club House. Guests may be brought to meals at the established guest meal prices.

The beauty/barber shop is operated by an independent contractor and services may be charged to the Resident's Brookdale Carriage Club Providence account.

#### Additional Service Charges are as follows:

Dining Room P	rices per Meal (al	ll meal prices include tax)
	Meal Ticket	Guest
Lunch	\$6.00	\$10.00
<b>D</b> .	Meal Ticket	Guest
Dinner	\$6.00	\$14.00
David	Meal Ticket	Guest
Brunch	\$6.00	\$17.00 0 Tickets @ \$125.00
	kets - 10 Tickets (	0 Tickets @ \$125.00 @ \$90.00
Diffici Guest IIe	Kets 10 Herets	e \$70.00
<b>Guest Units</b>		
One Night		\$150.00
Transportation		<b>†</b>
Airport Charge		\$30.00
Maintananaa		
Maintenance Extra Towel Bar		\$10.00
Ceiling Fan		\$50.00
Patch Holes in D	rvwall (Minor)	\$40.00
Patch Holes in D		\$75.00
Grab Bar 12"	ry wan (wagor)	\$30.00
Grab Bar 18"		\$35.00
Grab Bar 24"		\$40.00
Closet Shelving		\$2.00/foot
Wireless Doorbe	11	\$40.00
Digital Thermost		\$75.00
Additional Labor		\$15.00/hour
Extra Keys	(*****)	\$2.00
Extra Phone or C	able Jack	\$50.00
Light Dimmer		\$10.00
Outdoor Carpet		\$75.00
Door Stop		\$ 5.00
Programming TV	/'s,	\$ 7.50/hour (1hour minimum)
Hang TV (supply		\$65.00
Handicap Toilet	,	\$100.00
-		
Housekeeping		
Laundering of Be		\$ 10.50 - \$ 16.50
Laundering of B		\$ 7.50 - \$ 14.50
Bathroom Rug C		\$ 2.50
Door Mat Cleani		\$ 2.50
Carpet Cleaning		\$20.00
Carpet Cleaning	(Per Room)	\$50.00
NI		
Nursing		¢ 1.00
Kleenex		\$ 1.00
Roouty Shon		
Beauty Shop	+	\$22.00 k up
Shampoo and Se Cut	ι	\$22.00 & up \$18.00 & up
Manicure		\$15.00 & up
Perm		\$66.00 & up
		400.00 <del>a</del> up
Administration		
Copies		\$ .10/copy
Fax		\$1.00/page (incoming & outgoing)

#### \_

Apartment Transfer Fee	
Move Fee	\$1,000.00

#### **D.** Health Services Available

Brookdale Carriage Club Providence may make available to, or may make arrangements for, Residents to receive health care services, including physical therapy, rehabilitative treatments and equipment, ambulance services, limited pharmacy services, laboratory tests, and other health care related services as may be determined by Brookdale Carriage Club Providence. Charges for these health care services are in addition to the monthly rental fee in the apartments, the Coach House, or healthcare center. Brookdale Carriage Club Providence offers skilled nursing care, therefore, it can be provided at an extra charge to those who live at Brookdale Carriage Club Providence, and who require such care, to the extent space is available.

#### E. Personal Services Available.

The Coach House assisted living unit is available to Residents and others requiring personal care. It is licensed by the North Carolina Department of Health and Human Services as a Home for the Aged. Care in this unit requires an additional monthly charge at the prevailing rate depending on the unit size.

#### V. FEES CHARGED

#### A. Application, registration or entrance fees.

There are no application, registration or entrance fees (other than a \$5,250- \$6,250 nonrefundable membership fee for independent residents and a \$5,000 - \$6,000 nonrefundable fee for assisted living residents). At the termination of the Residence Agreement, any prepaid expenses will be refunded to the Resident less amounts owed to Brookdale Carriage Club Providence at that time, and less the costs of making any repairs to the apartment beyond normal wear and tear.

The Membership Fee is a one (1) time fee which entitles residents priority access to all services and products of Brookdale Senior Living nationwide.

**B.** Monthly Service Fees for each type of unit are: The Monthly Service Fee entitles the resident to the services previously listed in Section IV.

Name	Туре	Range of fees*
The Magnolia	Efficiency/Studio	\$4,165-\$4,865
The Gardenia	One Bedroom, One Bath	\$4,665-\$6,515
The Cherry Blossom	One Bedroom, One Bath Deluxe	\$5,165-\$6,515
The Dogwood	Two Bedroom, Two Bath	\$5,865-\$6,715
The Jasmine	Two Bedroom, Two Bath Deluxe	\$6,315-\$6,715
The Villas	Two Bedroom, Two Bath	\$6,865-\$7,165
Assisted Living		\$5,825-\$6,125
Memory Care		\$6,870-7,370

\*The amount of the fee depends on the location. Monthly Service Fees paid after the 10th day of the month shall include an additional late charge of 4%. Monthly fees represent base rent and do not include full care services offered which vary by resident.

#### C. Fee changes.

Periodic charges are adjusted in accordance with the terms of the Residence Agreement, which provides for the Resident to be given notice of any monthly rental fee increase sixty (60) days before the automatic renewal of the Residence Agreement. The increases are based on the best judgment of the provider based on increasing costs of operation and market factors. Over the past twenty plus years of the operation of Brookdale Carriage Club Providence, overall percentage fee increases and average monthly fee increases in dollars have been as follows:

	Independent	Independent	Assisted	Assisted
	Living	Living	Living	Living
Year	% Increase	§ Increase	% Increase	<u>\$ Increase</u>
1988	0%	\$0	0%	\$0
1989	0%	\$0	0%	\$0
1990	4.75%	\$73	5.41%	\$100
1991	0.00%	\$0	5.13%	\$100
1992	4.00%	\$55	4.86%	\$100
1993	3.20%	\$45	2.33%	\$50
1994	3.5% to 6.5%	\$60 to \$100	4.50%	\$100
1995	3.5% to 6.0%	\$40 to \$135	4.35%	\$100
1996	3.5% to 6.0%	\$50 to \$145	4.12%	\$100
1997	3.25%	\$65	3.00%	\$80
1998	3.75%	\$78	3.25%	\$100
1999	4.00%	\$90	3.75%	\$100
2000	5.00%	\$100	3.00%	\$90
2001	4.50%	\$120	0.00%	\$0
2002	4.75%	\$150	3.00%	\$100
2003	3.75%	\$130	4.00%	\$125
2004	4.00%	\$100	4.50%	\$151
2005	4.00%	\$100	4.00%	\$125

2006	5.00%	\$133	4.50%	\$169
2007	5.50%	\$152	5.50%	\$210
2008	5.50%	\$164	5.50%	\$226
2009	4.00%	\$124	4.00%	\$179
2010	4.00%	\$124	3.50%	\$162
2011	2.50%	\$95	4.00%	\$185
2012	3.00%	\$109	3.00%	\$177
2013	3.50%	\$117	3.50%	\$179
2014	4.00%	\$119	4.50%	\$184
2015	5.00%	\$125	5.00%	\$193
2016	5.50%	\$216	5.50%	\$312
2017	5.50%	\$229	5.50%	\$353
2018	5.00%	\$208	5.00%	\$339
2019	5.00%	\$217	5.00%	\$338
2020	5.50%	\$241	5.50%	\$372
2021	4.50%	\$202	5.50%	\$397
2022	12.00%	\$500	12.00%	\$732
2023	6.00%	\$300	7.00%	\$450
2024	6.50%	\$300	6.00%	\$350

#### **D.** Late Charges

Monthly Service Fees paid after the tenth (10th) day of the month shall include an additional late charge of 4%.

#### VI. FINANCIAL INFORMATION

#### A. Reserves, escrows and trusts

In accordance with N.C.G.S. §58-64-33, ARCLP-Charlotte, LLC maintains an operating reserve. Funds serving as the operating reserve are deposited with CIBC. Dawn Kussow, Executive Vice President and Chief Financial Officer will be making decisions on the account. Ms. Dawn Kussow has been with Brookdale for eighteen years.

The forecasted financial statements indicate that total operating expenses adjusted to include principal payments on long-term debt, less depreciation and amortization for 2025 will be \$20,427,402. Based on this level of forecasted operating expenses and the 50% reserve requirement for the occupancy shortfall, the operating reserve requirement for 2025 is \$10,213,701 which as of May 30, 2025, the Operating Reserve balance was funded to meet the requirement.

#### **B. 2024** Actual vs. Financial Forecast

BROOKDALE CARRIAGE CLUB PROVIDENCE Actual Vs Forecasted Income Statement For the year ending December 31, 2024							
		(amounts in	· · · · · · · · · · · · · · · · · · ·				
	<u>202</u>	<u>4 Actual</u>	<u>202</u> 4	4 Disclosure	<u>Variance</u>	<u>e to Disclosure</u>	
<u>REVENUES</u>							
IL Income	\$	12,216	\$	12,367	\$	(151)	
IL Double Ocp Income		646		512		134	
AL Income		2,691		2,651		40	
ME Income		2,585		2,919		(334)	Α
NC Income		3,251		3,394		(143)	
Other Income		1,848		1,999		(151)	
Total Operating Revenues	\$	23,237	\$	23,842	\$	(605)	
Other operating income		-		-		-	
Total revenue	\$	23,237	\$	23,842		(605)	
EXPENSES							
Ancillary Expenses		870		848		22	
Administration & General		3,053		3,246		(193)	
NC Department		1,871		1,675		196	
ME Department		945		1,001		(56)	
AL Department		955		1,374		(419)	B
Plant Operations/Maintenance		1,393		1,259		134	
Utility		752		683		69	
Housekeeping & Laundry		488		579		(91)	
Resident Services		797		616		181	
Food Service		2,824		2,810		14	
Marketing		1,165		972		193	
General Insurance		572		484		88	
Worker's Compensation		96		123		(27)	
Property Tax		475		473		2	
Depreciation & Amortization		3,998		4,180		(182)	
Interest Expense		3,795		3,684		111	
Total Operating Expenses	\$	24,050	\$	24,007	\$	43	
Non-Operating Income		1,142		-		1,142	С
Net Income	\$	329	\$	(165)	\$	494	

Notes on Income Statement Variances:

Threshold: Variances greater than \$232 (~1% of revenues).

**A** - The unfavorable variance in Memory Care Income is primarily due to lower occupancy than forecasted. Actual average occupied units were 26.5 for 2024 compared to the forecast of 28.5.

**B** - The favorable variance in AL Department is primarily due to realignment of staffing between NC department and AL department compared to that in the forecast.

 $\mathbf{C}$  - The favorable variance in non-operating income is due to higher than forecasted investment income and interest earned on the cash accounts.

#### **BROOKDALE CARRIAGE CLUB PROVIDENCE**

#### Statement of Cash Flows - PY Forecast to Actual

For the year ending December 31, 2024

(amounts in 000's)

(amounts th	000 s)		
	2024	2024	Variance
	<u>Actual</u>	Disclosure	to Disclosure
Net income (loss)	329	(165)	494
Adjustments to reconcile net income to operating cash:			
Debt modification costs	229	-	229 A
Depreciation	3,867	4,051	(184)
Amortization of deferred financing costs	131	129	2
Provision for (recoveries of) credit losses	59	-	59
Change in operating assets			
Accounts receivable, net	(53)	(9)	(44)
Other assets	(51)	(2)	(49)
Accounts payable	(284)	12	(296) <b>B</b>
Accrued expenses and other current liabilities	(98)	69	(167)
Tenant deposits and other restricted liabilities	(40)	4	(44)
Other liabilities	85	-	85
Net cash provided by operating activities	4,174	4,089	85
Cash flows from investing activities			
(Deposit to) withdrawals from operating reserve fund			-
Purchase of property and equipment	(2,535)	(1,332)	(1,203) C
Net cash used in investing activities	(2,535)	(1,332)	(1,203)
Cash flows from financing activities			
Payment of long-term debt	679	(1,077)	1,756 <b>D</b>
Member contributions, net	(1,741)	(1,901)	160
Net cash provided by financing activities	(1,062)	(2,978)	1,916
- /1		(221)	-
Increase (decrease) in cash	577	(221)	798
Cash, beginning of year	24,530	24,530	-
Cash, ending of year	25,107	24,309	798
	0	-	
Notes on Cash Flows Variances:			
Threshold: Variances greater than \$231 (~0.25% of total ass	sets).		
$\mathbf{A}$ – The variance is due to the December 2024 refinancing of	of the long term de	bt that was not	anticipated in the
forecast.	U		1
<b>B</b> – The variance in the accounts payable is due to timing of	when payments w	vere made durin	g year end
compared to the forecasted amounts.	1 7		
C – The increase in capital expenditures over forecast is price Clubhouse than previously forecasted.	imarily due to grea	ter spend to rer	novate the
<b>D</b> - The variance is due to the December 2024 refinancing o forecast.	of the long term del	ot that was not a	anticipated in the

	ARRIAGE CLUB P		
	Forecasted Balance		
-	r ending December 3 mounts in 000's)	51, 2024	
(44	2024	2024	Variance
	Actual	Disclosure	to Disclosure
Cash - restricted	412	1,112	(700)
Cash - unrestricted	13,418	12,745	673 A
Accounts receivable, net	322	337	(15)
Other current assets	631	582	49
Total current assets	14,783	14,776	7
Land	10,890	10,890	-
Buildings and improvements	97,850	96,934	916
Furniture and equipment	16,881	16,275	606
Construction in Progress	180	499	(319)
Gross property, plant and equipment	125,801	124,598	1,203 <b>B</b>
Accumulated depreciation	(59,396)	(59,580)	184
Property, plant and equipment, net	66,405	65,018	1,387
Long term restricted cash	11,277	10,452	825 C
Assets	92,465	90,246	2,219
Current portion of long-term debt	298	1,102	(804) <b>D</b>
Accounts payable	517	813	(296) <b>E</b>
Accrued expenses	951	1,118	(167)
Tenant deposits	52	96	(44)
Other current liability	275	190	85
Total current liabilities	2,093	3,319	(1,226)
Long-term debt	60,545	57,754	2,791 <b>F</b>
Other long-term liabilities	-	-	
Liabilities	62,638	61,073	1,565
Equity	29,827	29,173	654 <b>G</b>
Liabilities and Equity	92,465	90,246	2,219
	-	-	-
<b>Notes on Balance Sheet Variances:</b> Threshold: Variances greater than \$231 (~0.	25% of total assets).		
$\mathbf{A}$ – The variance in unrestricted cash is a re	sult of greater interest	t earned than foreca	asted.
<b>B</b> – The variance is primarily due to greater <b>C</b> - The variance in Long term restricted cas operating reserves than forecasted.	-		
<b>D</b> - The variance is due to the December 20	24 refinencing of the	long term debt that	was not anticipated
in the forecast.	24 rermancing of the	iong term deut mat	was not anticipated
<b>E</b> - The variance in the accounts payable is compared to the forecasted amounts primar	-		
<b>F</b> - The variance is due to the December 202 in the forecast.	24 refinancing of the l	long term debt that	was not anticipated
<b>G</b> - The majority of this variance relates to l due to the refinancing of long term debt as r	-	rom the parent than	expected primarily
is the remaining or rong term doot as i			

#### C. Facility Assumptions

- In the financial forecast, an average occupancy rate of 88.8% (247 units) for independent living is assumed throughout the forecast period for the 275 independent living units.
- In the financial forecast, an average occupancy rate of 87.5% (49 units) for assisted living is assumed throughout the forecast period for the 56 assisted living units.
- In the financial forecast, an average occupancy rate of 87.0% (30 units) for memory care is assumed throughout the forecast period for the 34 memory care units.
- In the financial forecast, an average occupancy rate of 74.9% (31 units) for skilled nursing is assumed throughout the forecast period for the 42 skilled nursing beds.

#### ATTACHMENTS

Attachment 1 – Five Year Forecasted Financial Statements compiled by Lattimore Black Morgan & Cain, P.C., Certified Public Accountants and Business Advisors.

Attachment 2 – Independent Living Residency Agreement

Attachment 3 – Assisted Living Residency Agreement

Attachment 4 – Audited Financial Statements

Attachment 5 – Interim Financial Statements as of April 30, 2025

# ATTACHMENT 1

**Compilation of Financial Forecasts** 

Five Years Ending December 31, 2029



#### Five Years Ending December 31, 2029

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#### ACCOUNTANTS' COMPILATION REPORT

#### The Board of Directors ARCLP – Charlotte, LLC:

Management is responsible for the accompanying forecasts of ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence (the "Company"), which comprises the forecasted balance sheets, statements of income and changes in member's equity, and cash flows as of and for each of the five years ending December 31, 2025 through 2029, and the related summaries of significant assumptions and accounting policies in accordance with guidelines for the presentation of forecasts established by the American Institute of Certified Public Accountants (AICPA). We have performed a compilation engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not examine or review the forecasts nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on these forecasts. The accompanying forecasts were prepared for use by the Company for inclusion in its annual disclosure statement for the North Carolina Department of Insurance. All other information that may be included with the forecasts identified in the preceding paragraph has not been subjected to an examination, review, compilation, or preparation engagement by us and, accordingly, we do not express an opinion, a conclusion, nor provide any assurance on it.

The forecasted results may not be achieved, as there will usually be differences between the forecasted and actual results because events and circumstances frequently do not occur as expected, and these differences may be material. We have no responsibility to update this report for events and circumstances occurring after the date of this report.

The accompanying forecasts and this report are intended solely for the information and use of the Company and the North Carolina Department of Insurance and are not intended to be and should not be used by anyone other than these specified parties.

## LBMC, PC

Brentwood, Tennessee May 30, 2025

#### ARCLP - Charlotte, LLC d/b/a Brookdale Carriage Club Providence

Forecasted Balance Sheets As of December 31, (in Thousands of Dollars)

		2025	2026	2027	2028	2029
Assets						
Current assets:						
Cash, restricted	\$	2,439	2,469	2,397	2,578	2,547
Cash, unrestricted	·	12,000	12,000	12,000	12,000	12,000
Accounts receivable, net		331	341	351	362	373
Other current assets		633	635	637	639	641
Total current assets		15,403	15,445	15,385	15,579	15,561
Property and equipment:						
Land and improvements		10,890	10,890	10,890	10,890	10,890
Building and improvements		98,758	99,693	100,656	101,648	102,670
Furniture and equipment		17,370	17,873	18,392	18,926	19,476
Construction in progress		180	180	180	180	180
Total property and equipment		127,198	128,636	130,118	131,644	133,216
Less accumulated depreciation and amortization		(63,426)	(67,302)	(71,033)	(74,686)	(78,129)
Net property and equipment		63,772	61,334	59,085	56,958	55,087
Operating reserve fund		10,214	10,890	10,398	5,635	5,790
Total Assets	\$	89,389	87,669	84,868	78,172	76,438
Liabilities and Member's Equity						
Current liabilities:						
Current portion of long-term debt	\$	679	19,677	500	539	573
Accounts payable		529	543	557	571	586
Accrued expenses		1,022	1,097	1,176	1,259	1,346
Tenant deposits and other restricted liabilities		55	57	60	63	67
Other current liabilities		275	275	275	275	275
Total current liabilities		2,560	21,649	2,568	2,707	2,847
Long-term debt		59,819	40,301	39,946	39,509	39,035
Total liabilities		62,379	61,950	42,514	42,216	41,882
Member's equity, unrestricted		27,010	25,719	42,354	35,956	34,556
Total Liabilities and Member's Equity	\$	89,389	87,669	84,868	78,172	76,438

See Summary of Significant Assumptions and Accounting Policies and Accountants' Compilation Report.

#### ARCLP - Charlotte, LLC d/b/a Brookdale Carriage Club Providence

#### Forecasted Statements of Income and Changes in Member's Equity For the Years Ending December 31, (in Thousands of Dollars)

		2025	2026	2027	2028	2029
Revenues:						
Independent living	\$	13,624	14,915	16,315	16,899	17,491
Assisted living	Ļ	3,063	3,409	3,737	3,998	4,167
Memory enhancement		2,768	2,846	3,121	3,339	3,498
Nursing care		3,411	3,836	4,205	4,490	4,676
Second party rents		720	788	4,203 862	893	925
Other income		2,168	2,242	2,298	2,355	2,414
Total revenues		25,754	28,036	30,538	31,974	33,171
		,	,	,	,	,
Expenses:						
Ancillary expenses		1,037	1,076	1,106	1,135	1,163
General and administration		3,136	3,428	3,613	3,762	3,883
Nursing		1,741	1,753	1,895	2,016	2,106
Memory enhancement		1,148	1,295	1,413	1,509	1,565
Assisted living		715	806	880	940	974
Plant operations and maintenance		1,422	1,410	1,456	1,503	1,550
Utilities		741	763	786	809	834
Housekeeping and laundry		584	656	701	718	725
Resident services		913	944	977	1,013	1,045
Food service		2,934	3,308	3,597	3,743	3,848
Marketing		1,101	1,044	1,084	1,121	1,157
General insurance		524	539	556	572	589
Workers' compensation		102	122	130	137	141
Property taxes		491	506	521	536	552
Depreciation and amortization		4,189	4,035	3,876	3,754	3,544
Interest expense		3,335	3,452	3,198	2,528	2,489
Total expenses		24,113	25,137	25,789	25,796	26,165
Interest income		430	317	266	200	143
Net income	\$	2,071	3,216	5,015	6,378	7,149
Member's Equity:		~~~~				
Beginning of year	\$	29,827	27,010	25,719	42,354	35,956
Net income		2,071	3,216	5,015	6,378	7,149
Contributions/(distributions) from (to) member		(4,888)	(4,507)	11,620	(12,776)	(8,549
End of year	\$	27,010	25,719	42,354	35,956	34,556

See Summary of Significant Assumptions and Accounting Policies and Accountants' Compilation Report.

#### ARCLP - Charlotte, LLC d/b/a Brookdale Carriage Club Providence

#### Forecasted Statements of Cash Flows For the Years Ending December 31, (in Thousands of Dollars)

		2025	2026	2027	2028	2029
Cash flows from operating activities:						
Net income	\$	2,071	3,216	5,015	6,378	7,149
Adjustments to reconcile net income to net cash provide	d					
by operating activities:						
Depreciation		4,030	3,876	3,731	3,653	3,443
Loan fee amortization		159	159	144	101	101
Changes in:						
Accounts receivable, net		(9)	(10)	(10)	(11)	(11
Other current assets		(2)	(2)	(2)	(2)	(2
Accounts payable		12	13	14	15	15
Accrued expenses and other current liabilities		71	75	80	83	86
Tenant deposits and other restricted liabilities		3	3	3	3	3
Total adjustments		4,264	4,114	3 <i>,</i> 960	3,842	3,635
Net cash provided by operating activities		6,335	7,330	8,975	10,220	10,784
Cash flows from investing activities:						
Purchases of property and equipment		(1,397)	(1,438)	(1,482)	(1,526)	(1,572
Net cash used in investing activities		(1,397)	(1,438)	(1,482)	(1,526)	(1,572
Cash flows from financing activities:						
Payment of long-term debt		(504)	(679)	(19,677)	(500)	(539
Contributions/(distributions) from (to) member		(4,888)	(4,507)	11,620	(12,776)	(8,549
Net cash used in financing activities		(5,392)	(5,186)	(8,057)	(13,276)	(9,088
Annual cash flow		(454)	706	(564)	(4,582)	124
Beginning balance of cash and restricted cash		25,107	24,653	25,359	24,795	20,213
Ending balance of cash and restricted cash	\$	24,653	25,359	24,795	20,213	20,337

See Summary of Significant Assumptions and Accounting Policies and Accountants' Compilation Report.

#### Five Years Ending December 31, 2029

#### Summary of Significant Assumptions and Accounting Policies

ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence (the "Company") is an operator of a senior living community (the "Community") in Charlotte, North Carolina and is wholly owned by BKD FM Holding Company, LLC (the "Member"), which through American Retirement Corporation ("ARC"), is a wholly owned subsidiary of Brookdale Senior Living Inc. All of the aforementioned entities are for profit. The financial forecasts present to the best of the knowledge and belief of management ("Management") of the Company's forecasted balance sheets, statements of income and changes in Member's equity, and cash flows as of and for each of the five years ending December 31, 2025 through 2029 based on the assumptions described herein.

The forecasts reflect Management's judgment as of May 30, 2025, the date of these forecasts, of the expected conditions, and its expected course of action assuming that the assumptions included herein occur.

This report was prepared for use by the Company for inclusion in its annual disclosure statement for the North Carolina Department of Insurance ("DOI"). Accordingly, this report should not be used for any other purpose. The assumptions disclosed herein are those that Management believes are significant to the forecasts. Even if the assumptions stated above occur, there will usually be differences between forecasted and actual results because events and circumstances frequently do not occur as expected, and those differences may be material.

#### Description of the Property and Facilities

The Company is an owner and operator of a senior living community (the "Community") located on a 45-acre site at 5800 Old Providence Road in Charlotte, North Carolina and consisting of ten apartment buildings (one, two, and three story) and seven four-plex villas with two large lakes in the center of the Community. The Company is committed to providing senior living solutions through a property that is designed, purpose-built, and operated to provide the highest quality service, care, and living accommodations for residents. The Community offers a variety of living arrangements and services to accommodate all levels of physical ability and health. The Community has 275 independent living units, 56 assisted living units, 34 memory care units, and 42 skilled nursing beds on one campus. The Community also has common spaces including a lobby, dining room, auditorium, game rooms, craft room, country store/snack bar, beauty/barber shop, and offices. See Tables 1, 2, 3, and 4 following for further detail of unit types and historical occupancy.

As a continuing care retirement community ("CCRC") licensed by the North Carolina DOI, the Company offers a 13-month Residence Agreement, renewable for successive periods of 13 months. The Community began operation in July 1988, and ARC has managed the Community since its opening. ARC assumed ownership and responsibility for the operation in May 1996. In December 2001, the Company sold the majority of the Community property and equipment to CALF and

#### Five Years Ending December 31, 2029

#### Summary of Significant Assumptions and Accounting Policies

contemporaneously entered into a long-term operating lease with a 15-year term. In April 2007, the Company purchased the property and equipment from CALF and terminated the associated lease.

#### Significant Accounting Policies

Accounts Receivable – Accounts receivable are reported net of an allowance for credit losses to represent the Company's estimate of expected losses at the balance sheet date. The adequacy of the Company's allowance for credit losses is reviewed on an ongoing basis, using historical payment trends, write-off experience, analyses of receivable portfolios by payor source and aging of receivables, a review of specific accounts, as well as expected future economic conditions and market trends, and adjustments are made to the allowance as necessary. Billings for services under third-party payor programs are recorded net of estimated retroactive adjustments, if any.

*Property and Equipment* – Property and equipment are recorded at cost. Renovations and improvements, which improve and/or extend the life of an asset, are generally capitalized and depreciated over the estimated useful life of the renovations or improvements. Expenditures for ordinary maintenance and repairs are expensed to operations as incurred. Depreciation is computed using the straight-line method over the estimated useful lives of the assets, which are as follows:

Buildings and improvements	3 - 40 years
Furniture and equipment	3 - 15 years
Resident in-place lease intangibles	1 - 2 years

Statement of Cash Flows – The Company considers all highly liquid debt instruments purchased with a maturity of three months or less to be cash. Restricted cash is made up of the operating reserve fund, which is further discussed within the Operating Reserve Fund section, as well as debt service reserve accounts required by the Company's lender under its mortgage debt agreement.

*Other Current Assets* – Other assets primarily consist of supplies inventory, prepaid expenses, and deferred move-in incentives.

*Tenant Deposits* – Represents fully refundable tenant deposits maintained in separate bank depository accounts or certificates of deposit and are classified as "cash – restricted" on the balance sheets.

*Income Taxes* – No provision for federal or state income taxes has been made as income is reported on the tax returns of the investors, as the Company is a limited liability company.

#### Five Years Ending December 31, 2029

#### Summary of Significant Assumptions and Accounting Policies

#### Assumptions

The Company completes an annual bottom-up budgeting process, which is the basis for the 2025 forecasted results included in the accompanying forecasts. The assumptions further detailed below relate to those applied beginning in 2026.

The occupancy rates are based on historical utilization and the experience of Management when operating similar units at other properties it owns and/or manages and current events, that are expected to impact future occupancy. Historical occupancy percentages, as presented by Management, are summarized in Table 1.

Table 1   Historical Average Occupancy					
					YTD
	2021	2022	2023	2024	April 30, 2025
Independent Living Units	67.1%	66.7%	70.9%	79.3%	85.5%
Assisted Living Units	73.1%	68.0%	54.3%	68.2%	79.9%
Memory Enhanced Units	77.2%	62.8%	71.2%	77.9%	84.2%
Skilled Nursing Units	38.4%	47.9%	45.7%	65.5%	77.9%
Overall Community	65.8%	64.6%	66.0%	76.4%	83.9%

**Independent Living Utilization** - The Company achieved stabilized independent living occupancy of 95% in 1997. The Company projects an average of 83% occupancy during 2025 and 92% throughout the remainder of the forecasted period which includes a lease up assumption for 2026 through 2029. Average monthly rents are forecasted to be approximately \$6,100 per unit during 2025 and are assumed to increase approximately 3.5% each year during the remainder of the forecasted period.

**Assisted Living Utilization** – The Company achieved stabilized assisted living occupancy of 95% in 1997. The Company projects an average of 78% occupancy during 2025 and 90% throughout the remainder of the forecasted period which includes a lease up assumption for 2026 through 2029. Average monthly rents are forecasted to be approximately \$6,200 per unit during 2025 and are assumed to increase approximately 3.5% each year during the remainder of the forecasted period.

**Memory Care Utilization** – The Company achieved stabilized memory-enhanced occupancy of 94.1% in 2002. The Company projects an average of 78% occupancy during 2025 and 89% throughout the remainder of the forecasted period which includes a lease up assumption for 2026 through 2029. Average monthly rents are forecasted to be approximately \$8,200 per unit during

#### Five Years Ending December 31, 2029

#### Summary of Significant Assumptions and Accounting Policies

2025 and are assumed to increase approximately 3.5% each year during the remainder of the forecasted period.

*Skilled Nursing Utilization* – Skilled nursing beds are sheltered under CCRC regulations in the State of North Carolina and are not available to the outside community. The Company projects an average of 65% occupancy during 2025 and 77% throughout the remainder of the forecasted period which includes a lease up assumption for 2026 through 2029. Average monthly rents are forecasted to be approximately \$12,800 per unit during 2025 and are assumed to increase approximately 2.5% each year during the remainder of the forecasted period.

#### **Revenue Recognition**

The Company is a rental community, and as such, the rate structure does not include entrance fees. Prior to the time of occupancy, the resident enters into a Residence Agreement and pays a non-refundable membership fee of \$5,250 - \$6,250 for independent living residents and \$5,000 - \$6,000 for assisted living residents. At the termination of the Residence Agreement, any prepaid expenses will be refunded to the resident, less amounts owed to the Company at that time and the costs of making any repairs to the apartment beyond normal wear and tear.

Independent living revenue is based upon the expected occupancy of the independent living units and the monthly service fees expected to be charged to the resident of the units. Effective for the year 2025, the monthly service fees charged to the residents of the independent living units, as provided by Management, are summarized in Table 2. Weighted average monthly fees assume full occupancy.

Table 2			
Unit Configuration - Independent Living			
Type of Unit	Number of Units	2025 Range of Monthly Fees <sup>(1)</sup>	
Magnolia (1 BR Efficiency/Studio)	29	\$4,115 - \$4,965	
Gardenia (1 BR + 1 Bath)	102	4,665 – 5,965	
Cherry Blossom (1 BR Deluxe)	39	5,065 – 5,965	
Dogwood (2 BR + 2 Bath)	54	5,512 – 6,715	
Jasmine (2 BR Deluxe)	23	6,065 – 6,515	
Villa (2 BR Deluxe)	<u>28</u>	6,865 – 7,165	
Total Independent Living Units	<u>275</u>		
Weighted Average Monthly Fees		\$5,647	

#### Five Years Ending December 31, 2029

Summary of Significant Assumptions and Accounting Policies

<sup>(1)</sup> 2025 monthly fees represent base rent and do not include full care services offered which vary by resident.

Monthly service fees vary based upon the location and view of the units. A second person monthly fee of \$975 is charged in the independent living units. As provided by Management, monthly service fees are assumed to increase approximately 3.5% in 2026 and each year thereafter.

Assisted living and memory enhanced revenue are based upon the expected occupancy of the existing home for the aged beds, the assisted living units and the monthly service fees expected to be charged to the residents of the units. Effective for the year 2025, the monthly service fees charged to the residents of the assisted living units, as provided by Management, are summarized in Table 3. Weighted average monthly fees assume full occupancy.

Table 3 Unit Configuration - Assisted Living and Memory Care			
Type of Unit	Number of Units	2025 Monthly Fees <sup>(1)</sup>	
Assisted Living Units:			
Studio	40	\$5 <i>,</i> 833	
Deluxe Apartment	6	5,992	
Alcove	6	6,125	
Large One-Bedroom	2	6,875	
AL/HC Semi-Private	<u>2</u>	6,125	
Total Units/Weighted Average	<u>56</u>	<u>5,929</u>	
Memory Enhanced Units:	34	\$7,252	

<sup>(1)</sup> 2025 monthly fees represent base rent and do not include full care services offered which vary by resident.

The monthly service fees for the assisted living units are assumed by Management to increase approximately 3.5% annually beginning in January 2026. The monthly service fees for the memory-enhanced units are assumed by Management to increase approximately 3.5% annually beginning in January 2026. Care service revenue is billed when the services are utilized by the resident and will vary based on need. The monthly care fees are forecasted to be approximately \$1,150 per unit during 2025 and are assumed by Management to increase approximately 3.5% annually beginning in January 2026.

#### Five Years Ending December 31, 2029

#### Summary of Significant Assumptions and Accounting Policies

Skilled nursing revenue is based upon the expected occupancy of the existing nursing center and the monthly service fees expected to be charged to the residents of the units. Effective for the year 2025, the monthly service fees charged to the residents of the nursing center units, as provided by Management, are summarized in Table 4. Weighted average rate and monthly fees assume full occupancy.

Table 4 Unit Configuration - Skilled Nursing Center			
Type of Unit	Number of Beds <sup>(1)</sup>	2025 Daily Room Rate	2025 Monthly Fees
Skilled - Semi-Private Beds (Medicare-certified beds)	14	\$423	\$12,902
ICF - Private Room	8	423	12,902
ICF - Semi-Private Beds	<u>20</u>	346	10,553
Total Nursing Units	<u>42</u>		
Weighted Average Rate and Monthly Fees		\$386	\$ 11,782

<sup>(1)</sup> Skilled Nursing Center beds are licensed as Sheltered Beds and are only available for occupancy by residents transferring from Independent Living, Assisted Living, or Memory Care units .

The monthly service fees for the nursing center units are assumed by Management to increase approximately 2.5% annually beginning in January 2026.

Other revenue consisting of income from therapy services, guest meals, processing fees, and other miscellaneous items has been estimated by Management based on historical experience of the Company. Beyond 2025, other revenue is expected to vary based on overall facility occupancy as well as an estimated inflation-based price increase of approximately 2.5%.

#### Five Years Ending December 31, 2029

Summary of Significant Assumptions and Accounting Policies

#### **Operating Expenses**

Management has estimated operating expenses based on historical operating experience of the Company and the experience of other similar ARC retirement communities. Salaries and wages are based on historical salary and wage rates at the Company.

Table 5			
Staffing Levels and Average Salary - 2025			
Department	FTE's End of		
	Year		
General & Administrative	5.5		
Nursing	19.4		
Memory Enhanced	20.0		
Assisted Living	12.4		
Plant Operations & Maintenance	7.4		
Housekeeping & Laundry	13.3		
Resident Services	16.1		
Food Services	39.6		
Marketing	3.8		
Total FTE's	137.5		
Average Salary	\$50,885		

The expected number of full-time equivalents ("FTE's") in Table 5 is based on Management's historical experience and has been adjusted to meet the needs of the Community as the nursing beds reach stabilized occupancy. Average salary and wages are forecasted to be \$50,885 during 2025 and assumed to increase approximately 3.5% throughout the remainder of the forecasted period.

The cost of employee benefits, consisting of payroll taxes, health care insurance, and other miscellaneous items is estimated by Management to be 20% of salaries and wages. The assumed increase in fringe benefits is based on the assumed increase in staffing, salaries, and wage rates.

Estimated dietary expense consists of raw food and dietary supplies costs. These costs are based on the historical experience of the Company. Management assumes raw food and dietary supplies would vary according to the number of residents in the Community. Raw food costs and dietary supplies are forecasted to be approximately \$1.5 million in 2025 and assumed by Management to increase approximately 3.0% each year during the remainder of the forecasted period.

#### Five Years Ending December 31, 2029

#### Summary of Significant Assumptions and Accounting Policies

The cost of utilities is based on the operating experience of the Company. Utility costs are forecasted to be approximately \$0.7 million in 2025 and assumed to increase approximately 3.0% each year during the remainder of the forecasted period.

The cost of insurance is estimated by Management based upon historical experience and is forecasted to be approximately \$0.5 million in 2025 and assumed to increase approximately 3.0% each year during the remainder of the forecasted period.

The cost of other non-salary expenses including supplies, accounting, legal, and other miscellaneous expenses is estimated by Management based on its experience at the Company and the experience of other similar ARC retirement communities. Non-salary expenses are assumed by Management to increase on average 3.0% annually during the remainder of the forecasted period.

The Company utilizes various management services provided by ARC. Through 2023, ARC historically collected a management service fee of 5.0% of total Company revenues, related to services, which ARC performed on behalf of the Company. Management fees to be paid to ARC by the Company are not reflected within the accompanying forecasted financial statements, as starting in 2024 fees are no longer charged for the services provided.

Management does not anticipate an extraordinary or significant amount of uncollectible fees during the forecasted period.

#### **Property and Equipment**

Management estimates capital additions to approximate 5.4% of annual revenue during 2025 and approximately 4.9% for the remaining forecasted period. Such capital additions are depreciated using the straight-line method over the estimated useful lives of the related assets.

#### **Operating Reserve Fund**

The North Carolina DOI under Article 64 requires that CCRCs establish an Operating Reserve Fund in the form of cash, investments, or other assets as permitted by the DOI, consisting of 50% of the following year's forecasted operating expenses until they achieve a 90% occupancy level, at which time they are required to establish an Operating Reserve Fund consisting of 25% of the following year's forecasted operating expenses, which has been achieved in the past. As of the date of this report, the Company did not achieve the 90% occupancy level and the Operating Reserve Fund is funded at 50% of the forecasted operating costs, less certain deductions as defined by law and the Insurance Commissioner, for a 12-month period as of the date of this report. The Company is forecasting that a 90% occupancy level will be achieved during the five-year period ending

#### Five Years Ending December 31, 2029

#### Summary of Significant Assumptions and Accounting Policies

December 31, 2029. As a result, it has reduced the reserve requirement to 25%, beginning in the period when that occupancy level is expected.

#### Long-Term Debt

In August 2017, the Company obtained \$95.8 million of mortgage financing secured by the Community. In December 2023 and as a result of a refinancing, the Company obtained a \$14.3 million loan under the mortgage facility secured by the Community. At the December 2023 refinancing, the Company repaid \$40.1 million of debt under the mortgage facility, using proceeds from the \$14.3 million loan and cash contributions from the Member. As of December 31, 2023, \$60.5 million of mortgage debt remained outstanding under the mortgage facility. Approximately sixty percent of the principal amount bore interest at a fixed rate, with approximately sixty percent of such amount bearing interest at 4.47% and maturing in September 2027 and the other forty percent bearing interest at 5.97% and maturing in January 2031. Approximately forty percent of the principal amount bore interest at a variable rate equal to the 30-day average Secured Overnight Financing Rate ("SOFR") plus a margin of 252.9 basis points and maturing in September 2027. The interest rate of the variable rate portion of the loan at December 31, 2023 was 7.76%.

In December 2024 and as a result of a refinancing, the Company obtained a \$27.4 million loan under the mortgage facility secured by the Community. At the December 2024 refinancing, the Company repaid \$24.9 million of debt under the mortgage facility, using proceeds from the \$27.4 million loan. As of December 31, 2024, \$62.0 million of mortgage debt remains outstanding under the mortgage facility. All outstanding principal amounts bear interest at a fixed rate, with approximately forty-four percent bearing interest at 6.14% and maturing in January 2032, thirty-three percent bearing interest at 4.47% and maturing in September 2027 and the remaining twenty-three percent bearing interest at 5.97% and maturing in January 2031.

#### Distributions to and Contributions from Member

Management assumes distributions may be made to its Member. Such distributions are assumed to be conditional upon the Company's compliance with all minimum Operating Reserve Fund requirements as set forth by the DOI. Management has assumed the Company may distribute unrestricted cash balances that exceed twenty days of operating cash on hand. Contributions from its Member may occur to fund the Company's Operating Reserve Fund requirements, to make debt payments on the Company's outstanding amounts including final maturity payments, and to fund operations as needed.

# ATTACHMENT 2


#### INDEPENDENT LIVING RESIDENCY AND SERVICES AGREEMENT

This Residency and Services Agreement ("Agreement") is made and entered into as <u>---</u>, <u>--</u> by and between <u>--</u> d/b/a <u>--</u> ("Community," "us," "we" or "our") a residential community located at <u>--</u> and <u>--</u> ("Resident," "you" or "your"). The terms and conditions of the Agreement are as follows:

#### I. ACCOMMODATIONS & SERVICES.

#### A. Accommodations.

1

- 1. **Community**. The Community is a licensed Continuing Care Retirement Community with independent living.
- 2. Apartment. You have elected to live in the apartment noted on <u>Exhibit A</u> ("Apartment"). The Apartment contains such furnishings and amenities as described in the Addendum to this Agreement.
- 3. **Common Areas**. You are entitled to use and enjoy, on a non-exclusive basis, the Community's grounds and common areas, subject to our rules and regulations. You agree that your use of the common areas will not unreasonably interfere with its normal and customary use by any other person entitled to use such areas. We may eliminate, modify or expand common areas in our sole discretion and without notice. You acknowledge that not all common areas may be available at all times. Unavailability of the common areas does not constitute a breach of this Agreement.
- 4. **Furnishings**. You may furnish your Apartment with your own furniture, small appliances, special equipment, and personal property, provided that our safety standards are met. You will be responsible for removing all furnishings and personal belongings after you vacate your Apartment.
- B. **Basic Services**. We will provide you with the following Basic Services, which are included in the Monthly Fee, subject to the terms of this Agreement:

1. **Meals.** We will provide meals as set forth in the Addendum to this Agreement. Other meals and meal delivery are available for an additional charge as listed on <u>Exhibit X</u>. The meals served are not designed for any specific diet or dietary restrictions.

- 2. Utility Service. Unless otherwise noted in the Addendum to this Agreement, the cost of gas, electricity, water and sewer service, basic cable, satellite or comparable television service is included. You are responsible for paying any other utility charges including, but not limited to, telephone, internet charges or premium cable charges.
- 3. **Housekeeping Service.** We will provide light housekeeping in your Apartment as set forth in the Addendum to this Agreement. Other housekeeping services are available for an additional charge as listed on <u>Exhibit X</u>.
- 4. **Laundry.** We will provide laundry services and facilities as set forth in the Addendum to this Agreement. Additional personal laundry service is available for an additional charge as listed on <u>Exhibit X</u>.

- 5. **Grounds Keeping**. We will provide grounds keeping care, including landscaping, snow removal, external painting and outside window cleaning, as we deem appropriate.
- 6. **Social & Wellness Programming.** We will provide planned social, recreational and wellness programs. An additional charge may apply to certain activities.
- 7. **Transportation.** We will make available scheduled transportation as set forth in the Addendum to this Agreement. All other transportation costs, including taxi and ambulance charges, are your responsibility.
- 8. **Parking.** You may have access to an unreserved parking space on a first-come, first-serve basis. Additional parking will be available as set forth in the Addendum to this Agreement.
- 9. **Emergency Call System.** Your Apartment will be equipped with an emergency call system that can be activated to alert staff to emergencies. In the event of an emergency, you may also call local emergency personnel (police, fire, ambulance) by dialing 911.
- 10. Select Services. Select Services are available to you at your request. Such services may include, but are not limited to additional meals, guest meals, transportation beyond that which is included in the Monthly Fee or special events. Such additional services are not included in the Monthly Fee. A list of the available Select Services as well as the associated prices is found on Exhibit X to this Agreement.
- C. <u>Change in Services</u>. We will provide thirty (30) days written notice of any change in the scope of services we provide.
- D. <u>Condition and Use of Premises.</u> If you incur mental or physical illness which makes it medically necessary for you to be transferred to the Assisted Living residency, Memory Care, Health Care, or another appropriate facility, then you will be transferred to the appropriate level of care. This is determined and based on the opinions of our medical staff and in consultation with your personal physician. The Community maintains a policy on our levels of care and services that are offered. These policies serve as a guide for determining when a change in level of care is necessary. Except in an emergency, a transfer or change in level of care will be made only after consulting with you or your Legal Representative.

## II. TERM.

- A. <u>**Right of Occupancy</u>**. You understand and agree that you are not acquiring any ownership, leasehold, or management interest in your Apartment, the Community, our assets including furnishings and fixtures in your Apartment and in the common areas, or any part thereof. This Agreement provides a right of occupancy of the Apartment and non-exclusive use of specified common areas of the Community. The right of occupancy and use is personal to you and cannot be transferred, assigned or pledged to any other person or entity, except as otherwise provided herein. Your right of occupancy is also subject to termination as provided herein. You agree that the Community and the Apartment are in satisfactory, habitable condition, and you accept occupancy of the Apartment in its current condition.</u>
- B. <u>Term</u>. The initial term of this Agreement shall be for thirteen (13) months from the date listed in <u>Exhibit A</u> ("Commencement Date") and shall continue until either party terminates in accordance with the termination provisions stated herein ("Term").

Residents may rescind their Agreement within thirty (30) days following the later of the execution of their Residency Agreement or the receipt of a disclosure statement that meets

the requirements of N.C.G.S. §58-64-20. Residents are not required to move into the Carriage Club Providence before the expiration of the thirty (30) day rescission period.

If a resident dies before occupying a living unit at the Community, or if, on account of illness, injury, or incapacity, is precluded from occupying a living unit at the Community under the terms of his or her Agreement, the Agreement is automatically canceled.

For rescinded or canceled Agreements under the two paragraphs immediately above, the resident or resident's legal representative shall receive a refund of all money or property transferred to the Community, less (i) Periodic charges specified in the Agreement and applicable only to the period the Agreement is in effect; (ii) those nonstandard costs specifically incurred by the Community at the request of the resident and described in the Agreement or any amendment to the Agreement signed by the resident; and (iii) non-refundable fees, if set out in the contract. Such refund will take place within thirty (30) days of receipt of written notification.

#### III. THIS RESIDENCY AGREEMENT WILL AUTOMATICALLY BE RENEWED FOR SUCCESSIVE PERIODS OF THIRTEEN (13) MONTHS UNLESS EITHER PARTY SHALL PROVIDE FORTY-FIVE (45) DAYS ADVANCE WRITTEN NOTICE OF TERMINATION PRIOR TO THE EXPIRATION OF THE CURRENT TERM.

#### IV. FEES.

- A. <u>Community Fee</u>. A one-time non-refundable Community Fee in the amount indicated in <u>Exhibit A</u> must be paid at the time this Agreement is signed. The Community Fee is neither a security deposit nor an application fee and does not excuse you from financial responsibility for any damage caused to the Apartment or the Community other than reasonable wear and tear, or any other outstanding fees and charges.
- B. <u>Monthly Fee</u>. You agree to pay the Monthly Fee ("Monthly Fee") indicated on <u>Exhibit A</u>. If this Agreement is for two residents, you are responsible for paying the Second Person Fee ("Second Person Fee") set forth on <u>Exhibit A</u>. You are responsible for paying all applicable sales and use taxes, if any. The Monthly Fee, the Second Person Fee, if applicable, and any other recurring charges included on the monthly statement are collectively called the "Total Monthly Fee."
- C. <u>Select Services</u>. You agree to pay the established charges for any Select Services we provide to you.
- D. <u>Resident Absence</u>. Unless otherwise noted in the Addendum to this Agreement, if you are absent from the Community for any reason, the Agreement will remain effective and you will be charged the full Total Monthly Fee. If you provide written notice of your intent to terminate the Agreement pursuant to Section VII, termination will be effective and charges will cease the later of the end of any applicable notice period or the removal of all of your personal belongings.
- E. **Payment**. The Total Monthly Fee, plus any applicable sales and use taxes, are due and payable, without offset, on or before the first day of each calendar month. The Total Monthly Fee, which shall be made payable to Brookdale Senior Living Inc., shall be mailed to the address on the invoice or such other address as we may designate. The Total Monthly Fee for the first month will be pro-rated if occupancy commences on a day other than the first day of the month. We will issue a statement for any Select Services you have received during the prior month. Payment is due within 10 days of the issuance of such invoice.

We will charge a \$250.00 late fee if payment is not received when due. We will also charge a \$50.00 returned payment fee for each check or automatic withdrawal that is returned by a financial institution for any reason. After a financial institution returns two payments to the Community, you must pay the Total Monthly Fee and any other amounts due by cashier's check or such other method specified by us. You agree to pay interest on all amounts not paid by the due date. The interest rate will be the lesser of 1.5% per month or the highest rate permitted by law.

F. <u>Fee Changes</u>. The Monthly Fee and Second Person Fee may be changed at our sole discretion. We will give at least **thirty (30) days** written notice of an increase to the Monthly Fee, Second Person Fee, and Total Monthly Fee. If you do not accept the proposed fee changes, you may terminate this Agreement by providing written notice of termination, which termination notice must be received within **thirty (30) days**] of the date of our fee change notice. We may increase the fees for Select Services at any time upon **thirty (30)** days prior written notice.

#### V. MAINTENANCE, REPAIRS AND ALTERATIONS.

- A. <u>Maintenance and Repairs</u>. We will be responsible for making all necessary repairs to your Apartment. However, you will be responsible for reimbursing us for the cost of any repairs to your Apartment that are not the result of normal wear and tear. You agree to use appliances provided by us only in the manner described in the manufacturer's instructions. To the extent we agree to perform maintenance on your personal property, you shall agree to pay the cost thereof.
- B. Structural and Non-Structural Alterations. You may make reasonable alterations, additions, or modifications to your Apartment, whether based on a disability or not, provided that: (1) you obtain prior written approval from the Executive Director to make the specific alterations, additions, or modifications; (2) you contract for these changes prior to beginning alterations directly with us or with a contractor approved by us; and (3) you assume sole financial responsibility for these changes. All such changes must be in compliance with applicable safety and government codes and regulations. If you have a disability and need a reasonable modification (a structural change to afford you equal opportunity to use and enjoy your home), please contact the Executive Director and he/she will review our Reasonable Accommodation/Modification Request process with you. The cost of any alterations made by you shall be paid by you unless otherwise agreed to in writing. You shall not make holes in the floors, walls or fixtures of the Apartment without our prior written approval. You agree that you will bear the cost of restoring the apartment to its original condition, reasonable wear and tear excepted, upon termination of this Agreement, unless we specifically exempt you from this requirement in writing. We may enter and make any modifications or alterations to the Apartment to meet the requirements of any applicable laws.
- C. **Damages**. You agree to maintain your Apartment in a clean, sanitary and orderly condition, normal wear and tear accepted. You are liable for any damages to the Apartment or any other part of the Community that are beyond normal wear and tear or caused by the negligence or misconduct of you or your guests (including any agent, employee, contractor, or other invitee) including any related costs, expenses and reasonable attorneys' fees. If your non-compliance or breach of this Agreement can be remedied by repair or replacement of a damaged item or cleaning and you fail to remedy such non-compliance or breach as promptly as circumstances require in the case of an emergency or, in any event, within

fourteen (14) days after written notice from us to you specifying the non-compliance or breach and requesting that you remedy such non-compliance or breach within that period of time, you agree that (i) we may enter the Apartment and cause the work to be done in a workmanlike manner and (ii) we may invoice you for the actual and reasonable cost. This provision will survive termination of this Agreement.

- D. <u>**Right of Entry**</u>. Our associates must be permitted to enter your Apartment to provide services under the terms of this Agreement, to respond to emergencies, to make repairs and improvements, or if there is reasonable belief that your safety or safety of others is in question or that our policies and procedures are being violated, as we deem necessary or advisable. Therefore, you may not change the locks or install additional locks to your Apartment's entrance door. When feasible, our associates will attempt to give you reasonable notice before entering your Apartment.
- E. <u>**Transfers from Apartment.</u>** If you relocate to a different apartment, you are responsible for paying the then-current transfer fee. The transfer fee will not apply if the transfer is initiated at our request to comply with any law or lawful order of any authorized public official, or for any other reasonable purpose, as determined by us. You agree to such substitution, and to pay the Monthly Fee for your new Apartment and any Second Person Fee if applicable. We shall make reasonable efforts to substitute your Apartment with a substantially similar Apartment.</u>
- F. <u>No Tenancy Interest</u>. You have none of the rights of a tenant under this Agreement, subject to applicable laws of the State of --.

## VI. RESIDENT RESPONSIBILITIES AND REPRESENTATIONS.

- A. <u>Conditions of Residency</u>. You understand and agree that, to be accepted into the Community, you must be at least sixty-two (62) years of age. You are required to meet the conditions of residency, independently or with the assistance of a third party.
- B. <u>Rule & Regulations Compliance</u>. You acknowledge receipt of and agree to abide by our rules and regulations including our general policies contained in the Resident Handbook ("Rules and Regulations"), as they now exist or as they may be amended in our sole and absolute discretion. If you have a disability and need a reasonable accommodation (a change in our rules or policies to equally use and enjoy your home), please contact the Executive Director and he/she will review our Reasonable Accommodation/Modification Request process with you. You understand that failure to abide by the Rules and Regulations may result in termination of this Agreement. The Rules and Regulations are incorporated by reference into this Agreement. In the event of a conflict between the terms of this Agreement and the Rules and Regulations, the terms of this Agreement shall control.
- C. <u>Responsibility for Resident's Care</u>. You shall be responsible for your personal care and health care needs. You hereby indemnify, hold harmless and release us and our directors, agents, and employees, from any and all liability, cost and responsibility for injury and damage, including attorneys' fees, arising from your failure to obtain, or from others' failure to furnish (excepting a corporate affiliate solely with respect to any services required to be provided by such affiliate pursuant to a fully executed service agreement), appropriate personal care or health care services, and from all injury and damage which could have been avoided or reduced if such services had been obtained or furnished.
- D. <u>**Obligatory Information**</u>. You agree to provide accurate, complete and current information about yourself and about any emergency contact, including but not limited to addresses,

phone numbers, and email address. You understand that you must promptly notify us of changes to the information stated above. If you do not have advance directives in place, you understand that a court may appoint a guardian to make decisions on your behalf if you are no longer able to do so. Neither we nor any of our associates or agents may be your guardian. If it is necessary for us to petition the court for appointment of a guardian, you agree to pay any costs associated therein.

- E. Motorized Vehicles and Carts. You may use a motorized vehicle, subject to the following:
  - 1. Your ability to walk is substantially limited due to a disability;
  - 2. Your operation of the vehicle does not pose a threat to the health and safety of yourself or others;
  - 3. The vehicle is operated at a low speed setting; and
  - 4. You agree to abide by our safety guidelines for the use of motorized vehicles on the premises, which may be modified from time to time.

Reasonable accommodations will be made to the rules, policies and practices (upon a showing of necessity) so long as the requested accommodation does not constitute a threat to the health or safety of you, the other residents, our associates or visitors.

You agree to pay for all damages to others or to the Community, which are caused by you or your motorized vehicle and that we may invoice you for such costs. You further understand and agree that we may, at our sole discretion, prohibit your further use of a motorized vehicle at any time.

F. <u>Guests</u>. You may have guests overnight in the Apartment, but if you desire to have guests overnight for more than seven (7) days in any one month, you must obtain the Executive Director's prior written consent. You are responsible for the charges incurred by and actions of any guest. No more than two (2) overnight guests may be present in your Apartment without our prior written consent. No guests are permitted overnight in your Apartment if you are not present, unless you obtain approval from us. You may not charge guests for the use of the Apartment. Your guests shall abide by our Rules and Regulations. When visiting the Community, guests have the right to park only in the area designated by us. You may bring guests to the dining room to the extent space is available, with Community residents having first preference. The charge for guests' meals is listed in <u>Exhibit X</u>. Any private duty personnel providing services to you are not considered guests and are not entitled to the same privileges as guests.

If your guests become disruptive to our operations and/or are verbally or physically abusive to staff, residents or others, we may request that they leave the Community until their behavior is under control or may place limitations upon the location and time of their visitation. You understand that, where circumstances warrant, we may exclude such individuals from the Community.

- G. <u>Financial Requirements</u>. You agree that we have the right to require you to provide financial information and to be approved by us as having sufficient assets and income to pay the Total Monthly Fees and other charges related to occupancy. We also reserve the right to require updated financial information prior to the effective date of this Agreement.
- H. **Joint Occupancy**. If more than one Resident is residing in the Apartment, each Resident is responsible for any payments due to us and is entitled to all the benefits and services under this Agreement. In the event that one resident moves out, or one resident's occupancy is

otherwise terminated for whatever reason, the remaining Resident may continue to reside in the Apartment so long as he/she pays the market rate then in effect for the Apartment as a single occupancy. Alternatively, the remaining Resident may move to a smaller Apartment, if available, and pay the market rate then in effect for a smaller Apartment or may find another resident to occupy the Apartment provided such resident meets all requirements for such occupancy in the Apartment. In these circumstances, to add a new occupant to the Apartment, you must obtain our prior written approval and we will require such person to sign a Residency Agreement and pay the Second Person Fee then in effect. Each potential resident must meet all age and financial requirements before being accepted.

I. <u>Use of Apartment</u>. You agree to use the Apartment only for residential purposes and not for business purposes or the practice of any profession without our express prior written consent. You agree not to conduct an auction or sale in the Apartment which is improper, offensive, or contrary to law or ordinance.

## VII. SERVICES NOT COVERED BY AGREEMENT.

- A. <u>Excluded Services</u>. We are not responsible for furnishing or paying for any health care items or services not expressly included in this Agreement. If the service is not something that we have agreed to provide you, then it will be considered an excluded service, and you must furnish it at your own expense.
- B. <u>Third Party Providers</u>. All outside caregivers, companions, private duty aides and other personnel employed or retained by you to provide services at the Community ("Private Duty Personnel") shall be subject to the Rules and Regulations, and other policies, including, without limitation, the Standards of Performance & Conduct for Private Duty Personnel Employed by Residents, available upon request. If you retain or otherwise use the services of Private Duty Personnel, you agree to indemnify and hold harmless us and our officers, directors, shareholders, affiliates, employees, contractors, representatives and agents and their respective successors and assigns, from and against all losses, costs, damages and liabilities (including reasonable attorneys' fees) arising out of the acts or omissions of any such Private Duty Personnel. We reserve the right to refuse to permit certain Private Duty Personnel from entering the Community if we have reason to believe that such Private Duty Personnel fails to adhere to our standards or poses a threat to residents or others. We are not responsible for screening or evaluating the competence or ability of any Private Duty Personnel.
- C. <u>Hiring of Associates</u>. You may not hire our current associates to provide services in the Community. You may contract with former associates to perform any services at the Community only with our consent. We reserve the right to refuse entry to (1) former associates; (2) persons whose actions may be disruptive to the Community; or (3) persons whose actions may threaten the safety of any resident or associate.

#### VIII. **TERMINATION.**

- A. <u>Termination by Either Party</u>. Either party may terminate this Agreement:
  - 1. Upon sixty (60) days advance written notice.
  - 2. Immediately in the event of your death.

For terminations under this Section, you will be responsible for paying all amounts due under this Agreement until the later of the expiration of the notice period, or until all of your belongings are removed and the Apartment keys are returned to the Community.

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- B. **Breach by Resident.** We may terminate this Agreement upon ten (10) days written notice:
  - 1. If you are in default of payment of any amounts due under this Agreement and you fail to cure such default within ten (10) days' notice;
  - 2. You violate any of the terms, covenants or conditions of this Agreement, or the Rules and Regulations;
  - 3. You or your guests are habitually disruptive, create unsafe conditions, are physically or verbally abusive to other residents or individuals or otherwise impair the welfare of yourself or others;
  - 4. You acquire a condition or engage in conduct that interferes with or jeopardizes the health, safety, and/or peaceful lodging of any other individual at the Community or interferes with the performance of Community staff members' duties;
  - 5. You engage in conduct constituting a nuisance, illegal use of the premises, or waste;
  - 6. You materially damage the Residence and/or property of the Community;
  - 7. For your welfare or the welfare of others;
  - 8. If the Community ceases to operate.
- C. <u>Immediate Termination</u>. We may, upon written notice to you, immediately terminate the Agreement, and transfer you or require you to move if:
  - 1. You engage in conduct that poses a danger to yourself or others;
  - 2. You engage in criminal activity in your unit or you, members of your household or your guests have engaged in criminal activity on or in the immediate vicinity of the Community;
  - 3. You require emergency relocation to a hospital; or
  - 4. You become incapable of providing or fail to provide for your health care or personal care needs.

Any determination that you are required to move for the reasons set forth in this paragraph shall be made in our sole judgment.

- D. <u>Vacating Apartment</u>. You will vacate the premises, removing all of your personal property on or before the effective date of termination. If you fail to remove your belongings by the effective date of termination, you understand and agree that we will continue to charge you the Monthly Fee for your Apartment. If the amount of belongings does not preclude renting the Apartment, we may clear the Apartment and charge you for moving and storing the items. If your possessions are not claimed within thirty (30) days after notification, we may dispose of them. You will provide written notice of a forwarding address where you can be reached and receive mail.
- E. <u>Condition of Apartment</u>. Upon termination of the Agreement, you will leave the Apartment in a clean and tenantable condition and in the same condition as it existed at the beginning of the Agreement, except for reasonable wear and tear and any alterations or additions made that we elect to retain. You agree to reimburse us for any and all costs of restoring the Apartment to the condition existing at the beginning of your occupancy.
- F. <u>Effect of Termination</u>. Termination will not release either party from any liability or obligation to the other party under the terms of this Agreement.

G. <u>Services Pending Termination</u>. You acknowledge and agree that, pending termination of the Agreement due to requiring services or staff not available in the Community, we may arrange for the provision of one-on-one care and you will pay for such care if we determine that such care is needed to protect your health or safety or the health or safety of others

#### IX. AGREEMENT TO ARBITRATE.

#### SHOULD ANY OF SUBSECTIONS A & B PROVIDED BELOW, OR ANY PART THEREOF, BE DEEMED VOID OR INVALID, THE VALIDITY OF THE REMAINING SUBSECTIONS, OR PARTS THEREOF, WILL NOT BE AFFECTED.

#### A. Arbitration Proceedings.

- 1. Any and all claims or controversies arising out of, or in **any** way relating to, this Agreement or any of your stays at the Community, excluding any action for eviction or involuntary discharge, and including disputes regarding interpretation, scope, enforceability, unconscionability, waiver, preemption and/or violability of this Agreement, whether arising out of Local, State or Federal law, whether existing or arising in the future, whether for statutory, compensatory or punitive damages and whether sounding in breach of contract, tort or breach of statutory duties, or otherwise, irrespective of the basis for the duty or the legal theories upon which the claim is asserted, shall be submitted to binding individual arbitration, as provided below, and shall not be filed in a court of law. The parties to this Agreement further understand that a judge and/or jury will <u>not</u> decide their case.
- 2. The parties hereby expressly agree that this Agreement, the Admission Agreement and the Resident's stays at the Community substantially involve interstate commerce, and stipulate that the Federal Arbitration Act ("FAA") shall exclusively apply to the interpretation and enforcement of this Agreement, and shall preempt any inconsistent State law and shall not be reverse preempted by the McCarran-Ferguson Act; United States Code Title 15, Chapter 20, or other law. Any party who demands arbitration must do so for all claims or controversies that are known, or reasonably should have been known, by the date of the demand for arbitration, and if learned of during the course of the arbitration proceeding shall amend the claims or controversies to reflect the same. All current damages and reasonably foreseeable damages arising out of such claims or controversies shall also be incorporated into the initial demand or amendment thereto. Except as otherwise stated explicitly herein, this Arbitration Provision is entered into pursuant to, is governed by, and must be interpreted and enforced under the Federal Arbitration Act, 9 U.S.C. §§ 1 *et seq.* 
  - You and the Company agree that each of us may bring claims against the other only on an individual basis and not as a named or putative class member in any purported class, or representation action or proceeding. Unless both you and the Community agree otherwise in writing, the arbitrator may not consolidate or join more than one person's or party's claims, and may not otherwise preside over any form of a consolidated representative or class action or proceeding. Also, the arbitrator may award relief (including monetary, injunctive, and declaratory relief to the same extent as a court that would have jurisdiction over the claims in absence of this agreement to arbitrate) only in favor of the individual party seeking relief and only to the extent necessary to provide relief (if any) necessitated by the party's individual claim(s). If a court decides that applicable law precludes enforcement of any of this subparagraph's limitations as to a particular claim for relief, then the arbitrator will have jurisdiction

only over those claims (if any) to which this subparagraph may lawfully apply. Under no circumstances whatsoever should this Section VIII be interpreted to allow for a class or representative proceeding in arbitration. You and the Company understand, agreed, and intend that this may result in (i) some claims being arbitrated on an individual basis and (ii) other claims proceeding in court on a putative class or representative basis (to the extent that operative law prohibits compelling the latter claims to individual arbitration.

- 4. A demand for Arbitration by you, your legal representative, a person or organization acting on your behalf with your consent, or the personal representative of your estate (collectively "Resident Party") shall be made in writing and submitted to Legal Department, Brookdale Senior Living Inc., 6737 W. Washington St. #2300, Milwaukee, WI 53214, via certified mail, return receipt requested. Demand for Arbitration by us shall be made in writing and submitted to you or your agent, representative, successor or assign and/or your legal representative via certified mail, return receipt requested.
- 5. The arbitration proceedings, including the hearing, shall take place in the county in which the Community is located, unless agreed to otherwise by mutual consent of the parties or otherwise ordered by the arbitrator.
- 6. The arbitration panel shall be composed of one (1) arbitrator. Subject to the requirements of Section VIII.A.7. below, the parties shall agree upon an arbitrator that must be a member of the -- Bar with at least ten (10) years of experience as an attorney. If the parties cannot reach an agreement on an arbitrator within twenty (20) days of receipt of the Demand for Arbitration, then each party will select an arbitrator. These arbitrators will act only for the purpose of appointing a sole arbitrator to hear the case, subject to the criteria above. If either party fails to select their arbitrator within the (20) days mentioned above, they effectively forfeit their right to choose an arbitrator.
- 7. The arbitrator shall be independent of all parties, witnesses, and legal counsel. No past or present officer, director, affiliate, subsidiary, or employee of a party, witness, or legal counsel may serve as an arbitrator in the proceeding.
- 8. The arbitrator shall designate a time and place within the county in which the Community is located, for the arbitration hearing and shall provide thirty (30) days' notice to the parties of the arbitration hearing.

9. The arbitrator shall apply the -- Rules of Evidence and -- Rules of Civil Procedure in the arbitration proceeding except where otherwise stated in this Agreement. Also, the arbitrator shall apply, and the arbitration decision shall be consistent with, -- law except as otherwise stated in this Arbitration Provision.

- 10. The arbitration decision should be signed by the arbitrator and delivered to the parties and their counsel within thirty (30) days following the conclusion of the arbitration. The decision shall be in writing and shall set forth in detail the arbitrator's findings of fact and conclusions of law.
- 11. The arbitrator's decision shall be final and binding and such decision may only be vacated or modified as allowed by the Federal Arbitration Act.
- 12. The arbitrator's fees and costs associated with the arbitration shall be divided equally among the parties, unless the Resident Party is proven indigent or otherwise provided for by state or federal statute or case law. The parties shall bear their own attorneys'

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fees and costs and hereby expressly waive any right to recover attorney fees or costs, unless otherwise provided for by state or federal statute.

- 13. Except to the extent otherwise required by applicable law, the arbitration proceeding shall remain confidential in all respects, including the Demand for Arbitration, all arbitration filings, deposition transcripts, documents produced or obtained in discovery, or other material provided by and exchanged between the parties and the arbitrator's findings of fact and conclusions of law. Following receipt of the arbitrator's decision, each party agrees to return to the producing party within thirty (30) days the original and all copies of documents exchanged in discovery and at the arbitration hearing, except those documents required to be retained by counsel pursuant to law. Further, the parties to the arbitration also agree not to discuss the amount of the arbitration award or any settlement, the names of the parties, or name/location of the Community except as required by law. Notwithstanding the confidentiality agreement, nothing prohibits Residents from reporting to local or state governments.
- 14. This Arbitration Provision binds third parties not signatories to this Arbitration Provision, including any spouse, children, heir, representatives, agents, executors, administrators, successors, family members, or other persons claiming through the Resident, or persons claiming through the Resident's estate, whether such third parties make a claim in a representative capacity or in a personal capacity. Any claims or grievances against the Community or the Community's corporate parent, subsidiaries, affiliates, employees, officers or directors shall also be subject to and resolved in accordance with this Arbitration Provision.
- 15. Except as otherwise stated in Section VIII(A)(3), the terms of this Arbitration Provision are severable, such that should any part of VIII(A) through VIII(B) be deemed invalid, the validity of the remaining sub-sections, or parts thereof, will not be affected.
- 16. The Arbitration Provision shall survive the termination of this Agreement and/or your death.
- B. <u>BENEFITS OF ARBITRATION</u>. The parties' decision to select arbitration is supported by the potential cost-effectiveness and time-savings offered by selecting arbitration, which may avoid the expense and delay of judicial resolution in the court system. The parties' decision to select arbitration is supported by the potential benefit of preserving the availability, viability, and insurability of a long term care company for the elderly and disabled in --, by limiting such company's exposure to liability. With this Agreement, we are better able to offer our services and accommodations at a rate that is more affordable to you. In terms of the potential time-savings offered by selecting arbitration, the parties recognize that selecting a quick method of resolution is potentially to a resident's advantage.

You and/or your legal representative understand that other long term care companies' Agreements may <u>not</u> contain an arbitration provision. The parties agree that the reasons stated above are proper consideration for the acceptance of the Arbitration Provision. The **undersigned acknowledges that he or she has been encouraged to discuss this Agreement with an attorney.** 

The parties to this Agreement further understand that a judge and/or a jury will <u>not</u> decide their case.

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#### X. MISCELLANEOUS.

- A. <u>Waiver of Jury Trial</u>. If a court determines that the Arbitration Provision provided in this Agreement is invalid, the parties expressly waive a jury trial and agree to resolve their claims in the appropriate court solely before a judge.
- B. <u>**Risk Agreement**</u>. You are responsible for your personal, financial and health care decisions. In addition, you are responsible for maintaining at all times your own health, personal property, liability, automobile (if applicable), and other insurance coverages in adequate amounts. You agree to obtain insurance with coverage for your personal property and your general liability. You acknowledge that we are not an insurer of your person or property. You understand and agree that:
  - 1. You may be encouraged to participate in Community, leisure, and social activities and to maintain an appropriate level of independence in activities of daily living, as well as your personal and financial affairs;
  - 2. Independent activities, responsibility for personal, financial, and health care decisions, and lifestyle and care preferences may involve risks of personal injury and/or property damage or loss;
  - 3. Throughout the Community, there may be public balconies and/or a balcony in your Apartment. If you choose to use such balcony, you do so at your own risk. We are not responsible for any injury that may result from use of a balcony. We are also not responsible for damage or loss of any property used or placed on a balcony;
  - 4. The services we provide may not meet all of your personal, social, or health care needs;
  - 5. We make no representations or guarantees that the Community is secure from theft or any other criminal act perpetrated by any other Resident or person; it is recommended that valuables, including but not limited to, jewelry and large amounts of money, not be brought into the Community. If you choose to bring in such valuables, you are doing so at your own risk and we will not be responsible for any theft or loss of these items;

You understand and agree to assume the risks inherent in this Agreement. You agree to hold us and our employees and agents harmless for any damages or injury or other loss resulting from: (1) reasonable acts or omissions made in good faith; (2) action of any third party, fire, water, theft or the elements; (3) loss of personal property; (4) your failure to obtain appropriate health care or personal care services; (5) the failure of your chosen provider of health care or personal care services to furnish such services; or (6) injury and damage which could have been avoided or reduced if health care or personal care services had been obtained or furnished. We will only be liable for damages, injuries or other losses to you or any third party entering an Apartment, or any other part of the Community, if due to our willful misconduct or negligence.

We reserve the right to recover from you any loss caused by fire, vandalism or any other acts by you or your invitees or guests. We may assign such right to our insurance carrier.

- C. <u>Smoking</u>. Smoking is not permitted in any part of the Community, including your Apartment. Smoking is permitted outside in designated areas.
- D. <u>Pets</u>. You may have a household pet in your Apartment, subject to (1) our prior written approval, (2) execution of a Pet Agreement, which is available upon request and (3) payment of any applicable pet fee. You agree to pay for any damage to our property or the property of others caused by your pet. We reserve the right to require the permanent removal of your pet for failure to adhere to the Pet Agreement or our applicable policies

and rules, or if we have reason to believe that your pet poses a threat to others or the Community.

- E. <u>Waiver</u>. Our failure in any instance or instances to insist upon your strict performance or observation of or compliance with, any of the terms or provisions of this Agreement, shall not be construed to be a waiver or relinquishment of its right to insist upon your strict compliance with all of the terms and provisions of this Agreement.
- F. <u>Remedies</u>. In the event of any termination of this Agreement, and in addition to any other remedies set forth in this Agreement or available at law or in equity, we may enter into an agreement with others for occupancy of the Apartment, and you will remain obligated for all fees, charges and other obligations incurred or accrued through the date of such termination.
- G. <u>Notices</u>. Notices, other than for arbitration, will be written and given by personal delivery or mailing by regular mail, postage pre-paid to the following or such other persons or places as the parties may notify each other. Notices shall be deemed given based upon the date personally delivered or upon the date postmarked.

#### The Community:

Executive Director at Community

#### Resident:

(as noted at end of this Agreement)

- H. <u>Captions</u>. The captions of the Sections hereof are for convenience only and in no way shall limit, enlarge, define or otherwise affect the scope or intent of this Agreement or any provisions hereof.
- I. <u>Non-Discrimination</u>. We do not discriminate on the basis of race, religion, national origin, gender or disability. We are not affiliated with any religious organization.
- J. <u>Federal Law</u>. Nothing in this Agreement shall be construed to violate any provision of Title VI of the Housing and Community Development Act.
- K. <u>Subordination</u>. This Agreement and the parties' rights under it will be subordinate to any ground lease, mortgage or deed of trust now or hereafter placed upon the Community, but your right to remain in possession of your Apartment will not be disturbed so long as you comply with all of the provision of this Agreement. Resident shall, within ten (10) days of receipt thereof, promptly execute and deliver such written instruments as shall be necessary to show the subordination of this Agreement to said mortgage, lease, land use restriction or other such instrument in the nature thereof.
- L. <u>Heirs and Successors</u>. This Agreement is for the benefit of and binds the parties and their respective heirs, representatives, successors and assigns.
- M. <u>Time of the Essence</u>. Time is of the essence hereunder.
- N. <u>Amendments</u>. Except for our right to modify fees, rates and charges, amend services provided and establish reasonable operating procedures and rules for the general welfare and safety of the residents, this Agreement may be amended only in writing signed by both parties.
- O. <u>Assignment</u>. We may engage another person or entity to perform any or all of the services under this Agreement.
- P. <u>Indemnification</u>. You shall indemnify, defend and hold harmless us and our officers, directors, shareholders, affiliates, employees, representatives and agents, and their respective heirs, legal representatives, successors and assigns, from and against any and all

losses, costs, damages and expenses incurred, whether in the Apartment, in any portion of the Community or on our grounds or while in transit thereto or therefrom, or for any injury to person or property of others, resulting from the negligence, recklessness or intentional act or omission of you or your guests. Further, if you retain, or otherwise use, the services of private duty aides or other third party care givers, you shall indemnify and hold harmless us and our officers, directors, employees, contractors, representatives and agents and their respective successors and assigns, from and against all reasonable losses, costs, damages and liabilities (including reasonable attorneys' fees and costs) arising out of the acts or omissions of any private duty aide or other third party care giver or their officers, directors, employees, contractors, representatives and agents and their respective successors and assigns. We are not responsible for payment or reimbursement of health care costs that you incur resulting from the acts or omissions of any third party provider.

- Q. <u>Reliance</u>. You warrant that all information contained in the documents supplied by you as part of the application and admission process are true and correct, and that, in your judgment, your income and assets are and will remain adequate to meet your financial obligations under this Agreement and you understand that we have relied on this information in accepting you at the Community. All personal and other information required to be submitted by you constitutes a material part of this Agreement and any material misrepresentation or omission renders this Agreement terminable at our option.
- R. <u>Severability</u>. Should any part of this Agreement or the Exhibits be invalid, the validity of the other parts of this Agreement or Exhibits will not be affected.
- S. <u>Entire Agreement</u>. This Agreement, including the Exhibits any attachments and the Resident Handbook constitute the entire agreement between Resident and the Community. We are not liable for and not bound in any manner by any statement made by any person representing or claiming to represent the Community, unless those statements are expressly set forth in this Agreement.
- T. <u>Acknowledgement</u>. By the signature(s) below, you acknowledge this Agreement in its entirety, acknowledge receipt of the Exhibits hereto and certify that they have read this entire Agreement in full, together with the Exhibits. You further acknowledge that you have been encouraged to discuss this Agreement with an attorney.

This agreement is delivered electronically. The parties consent to entering into this agreement in electronic form and using an electronic signature to sign this agreement. The parties also acknowledge and agree that an electronic signature will have the same legal force and effect as a handwritten signature.

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**BY THEIR SIGNATURES**, the parties or their representatives have executed this Agreement effective as of the date set forth above.

Resident	Print Name	Date
Legal Representative	Print Name	Date
For Legal Representativ	e's signature, indicate legal authority:	
For Company	Title	Date
Name:Address:,Phone No.:EXHIBITS INCLUDE A. Schedule of S	Services and Rates community-Specific Basic Services and O BITS:	

-- --

#### EXHIBIT A SCHEDULE OF SERVICES AND RATES

Resident(s): --

Apartment:

Commencement Date:---, --

Your current fees are set forth below:

I. FEES DUE ONLY AT COMMENCEME	NT FEE
Community Fee (non-refundable)	\$
Pet Fee (non-refundable)	\$
Total	\$
IL FEES RECURRING ON MONTHLY	FEE

II. FEES RECURRING ON MONTHLY	FEE
BASIS	
A. Monthly Fee	\$
B. Second Person Fee	\$
C. Premium Parking Fee (if applicable)	\$
Total Monthly Fees (Add A through C)	<b>\$</b>

	-
<b>III. ESTIMATED ADDITIONAL FEES OCCURRING</b>	FEE
ON MONTHLY BASIS	
Select Services (Generally billed in arrears)	\$
Total Select Service Fees (Estimate)	\$

I agree to the above Schedule of Services and Rates to commence as of -- --, --. I have reviewed Exhibit X, Select Services List, and the associated rates for the services listed therein. I agree that I will be charged each time I utilize one of these services at the Community. Finally, I understand and agree that the Company has the right to change the rates and/or services provided herein in accordance with the applicable provisions of the Residency Agreement.

Resident	Print Name	Date
Legal Representative	Print Name	Date
For Legal Representative's sig	nature, indicate legal authority	:
For Company	Title	Date
1 2		

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#### EXHIBIT A SCHEDULE OF SERVICES AND RATES

Resident(s): --

Apartment:

Commencement Date: ----, --

Your current fees are set forth below:

I. FEES DUE ONLY AT COMMENCEMENT		FEE
Community Fee (non-refundable)		\$N/A
Pet Fee (non-refundable)		\$
Total		<b>\$</b>
II. FEES RECURRING ON MONTHLY	FEE	
BASIS		
A. Monthly Fee	\$	
B. Second Person Fee (if applicable)	<b>\$</b>	
C. Premium Parking Fee (if applicable)	\$	
Total Monthly Fees (Add A through C)	\$	

III. ESTIMATED ADDITIONAL FEES OCCURRING ON MONTHLY BASIS	FEE
Select Services (Generally billed in arrears)	\$
Total Select Service Fees (Estimate)	\$

I agree to the above Schedule of Services and Rates to commence as of -- --, --. I have reviewed Exhibit X, Select Services List, and the associated rates for the services listed therein. I agree that I will be charged each time I utilize one of these services at the Community. Finally, I understand and agree that the Company has the right to change the rates and/or services provided herein in accordance with the applicable provisions of the Residency Agreement.



 For Company
 Title
 Date

#### EXHIBIT A SCHEDULE OF SERVICES AND RATES

Resident(s): --

Apartment:

Commencement Date: ----, --

---

Your current fees are set forth below:

I. FEES DUE ONLY AT COMMENCEME	INT FEE
Community Fee (non-refundable)	\$
Pet Fee (non-refundable)	\$
Total	\$
II. FEES RECURRING ON MONTHLY	FEE
BASIS	
A. Monthly Fee	\$
B. Second Person Fee (if applicable)	\$
C. Premium Parking Fee (if applicable)	\$
Total Monthly Fees (Add A through C)	<b>\$</b>
III. ESTIMATED ADDITIONAL FEES	FEE
OCCURRING ON MONTHLY BASIS	

	Select Services (Generally billed in arrears)	\$	
	Total Select Service Fees (Estimate)	\$	
			-
I agr	ee to the above Schedule of Services and Rates to com	mence as of, I ha	ave reviewed
Exhi	bit X, Select Services List, and the associated rates for t	he services listed therein.	I agree that I
will be charged each time I utilize one of these services at the Community. Finally, I understand			
and agree that the Company has the right to change the rates and/or services provided herein in			
accor	rdance with the applicable provisions of the Residency A	Agreement.	
		•	

Resident	Print Name	Date	
Legal Representative	Print Name	Date	
For Legal Representative's signature, indicate legal authority:			

For CompanyTitleDate

# ATTACHMENT 3



# **RESIDENCY AGREEMENT**

This Agreement ("Agreement") dated  $\underline{-}$   $\underline{-}$ ,  $\underline{-}$  is made by and between  $\underline{-}$  d/b/a  $\underline{-}$  (the "Company,"

"us," "we" or "our") -- and <u>--</u> ("Resident," "you" or "your").

We operate the community located at <u>--</u> (the "Community") which is licensed by the State of -- as a/an <u>--</u> and residency in the Community has been requested by you or on your behalf. The terms and conditions of this Agreement are as follows:

# I. SERVICES AND ACCOMMODATIONS.

- A. <u>BASIC SERVICES</u>. We will provide you with the following Basic Services, which are included in the Basic Service Rate, subject to the terms of this Agreement:
  - ♦ <u>Accommodations</u> You have elected to live in the Unit described in <u>Exhibit A</u>. You are also entitled to access, along with all other residents, the common areas of the Community. You are to provide your own furnishings and personal property; however, we reserve the right to limit the number and type of furnishings/small appliances. You agree that you are responsible for the maintenance and repair of any personal belongings you bring to the Community.
  - <u>**Dining Services**</u> Unless otherwise noted in the Addendum for Community-Specific Basic Services and Operating Policies, we will furnish three meals daily. Snacks are available 24 hours a day.
  - <u>Utility Service</u> Unless otherwise noted in the Addendum for Community-Specific Basic Services and Operating Policies, the cost of gas, electric, heat, air conditioning water, basic cable, satellite or comparable television service is included. You are responsible for paying any other utility charges including, but not limited to, telephone, internet or premium cable charges.
  - <u>Housekeeping Service</u> Unless otherwise noted in the Addendum for Community-Specific Basic Services and Operating Policies, we will provide light housekeeping once a week.
  - <u>Laundry and Linen Service</u> We will launder your personal belongings and bed linens as set forth in the Addendum for Community-Specific Basic Services and Operating Policies.
  - <u>Activities Program</u> We will provide planned social and recreational programs.
  - <u>Parking</u> Each Unit (whether occupied by one or two Residents) will have access to shared and uncovered parking spaces on a first come, first served basis. Covered parking may be available as set forth in the Addendum for Community-Specific Basic Services and Operating Policies.
  - <u>**Transportation**</u> We will make available scheduled routine transportation services as described in the Addendum for Community-Specific Basic Services and Operating Policies.

NORTH CAROLINA

- **<u>Staffing 24 hours a day</u>** Associates are available 24 hours a day, seven days a week.
- <u>Wellness Assessments</u> We will provide limited periodic wellness assessments to help you monitor your physical health.

We will provide thirty (30) days written notice of any change in Basic Services.

**B.** <u>**PERSONAL SERVICE PLAN.</u>** Prior to moving in and periodically throughout your residency, we will use a personal service assessment to determine the personal services you require. The personal service assessment will be used to develop your Personal Service Plan. The results of the assessment and the cost of providing the additional personal services (the "Personal Service Rate") will be shared with you. Your initial Personal Service Rate is set forth in <u>Exhibit A</u>.</u>

If you qualify for Medicaid services, you may receive some or all of your personal services through Medicaid's Personal Care Services ("PCS") Program. Qualifying for Medicaid does not necessarily mean that you will qualify to receive Medicaid PCS or that the Medicaid PCS program will meet all of your personal service needs. If you are Medicaid eligible but Medicaid determines that you do not qualify for Medicaid PCS services or you only qualify for a limited number of Medicaid PCS services, the Community may determine, based on its personal services assessment, that you require personal services not provided by the Medicaid PCS program.

If the Community's personal service assessment determines that personal services that are not covered by Medicaid are required, you will be responsible for the personal service charges for such uncovered services in accordance with the Personal Service Rate set forth in Exhibit A.

You understand that the Personal Service Rate for uncovered personal services can be implemented by the Community at any time after a personal service assessment has been provided and it has been determined by the Community that you require personal services that you are not eligible to receive under the Medicaid PCS program.

The care and services provided to you are based on your health assessment and Personal Service Plan. The Personal Service Plan is specific to the care and services provided to Resident is not related to the care and services collectively provided to other residents in the Community. We do not make any express or implied warranties or representations with regard to the care, services, and staffing offered, and any such warranties and representations are expressly disclaimed. We will make good faith efforts to provide the care and services as indicated in your Personal Service Plan. However, due to unforeseen circumstances, your care and services may be provided at a different time or in a different manner than indicated in your Personal Service Plan. You further understand that any change in your Personal Service Plan may not result in a change in the level of staff providing care and services at the Community.

C. <u>AVAILABLE SELECT AND THERAPEUTIC SERVICES</u>. Select Services and Therapeutic Services are available to you at your request. Such additional services are not included in the Basic Service Rate or the Personal Service Rate. Where available, such services may include, but are not limited to guest meals, transportation beyond that which is included in the Basic Service Rate, transportation escort services, enhanced cable television, special events or certain clinical services. The available Select Services and Therapeutic Services as well as the associated prices are found on  $\underline{\text{Exhibit } X}$  and  $\underline{\text{Exhibit } Y}$  to this Agreement.

**D.** <u>SERVICES NOT COVERED BY RESIDENCY AGREEMENT</u>. In addition to any Select or Therapeutic Services you may receive, in some circumstances, you may need the services of other third party providers in order to continue to safely remain at the Community. An outside agency or individual will be permitted to provide these services or any related personal services only if we have given prior approval.

You are responsible for obtaining and paying for all third party provider services, whether provided by Company affiliates, our subcontractors, third party health care and medical providers, or others. These services may include, but are not limited to, pharmacy, therapy, podiatry, dentistry, ophthalmology, home health, hospice, private companion, beauty/barber or other health care services. These third party provider services are not included in the Basic Service Rate, Personal Service Rate or rates for Select Services and Therapeutic Services. Fees for such services will be billed to you directly by the third party service provider, unless otherwise agreed to by the parties. All third party service providers (including, but not limited to, health care service providers) must agree to adhere to our standards for outside providers prior to being permitted to provide services in the Community.

You may not hire our current associates to provide services in the Community. You may contract with former associates to perform any services at the Community only with our consent. We reserve the right to refuse entry to (1) former associates; (2) persons whose actions may be disruptive to the Community; or (3) persons whose actions may threaten the safety of any resident or associate.

We may participate in clinical education programs with area colleges and universities to give students experience in clinical practice in a senior housing setting. You agree to permit the students in these clinical education programs to observe and participate in your care, including, where appropriate, providing direct care to you under the supervision of the program's clinical supervisor or other appropriate supervision. You understand that you have the opportunity at any time to choose not to be observed or cared for by the students.

# **II. YOUR RESPONSIBILITIES AND REPRESENTATIONS.**

- A. <u>CARE OF UNIT</u>. You agree that the Community and the Unit are in satisfactory, habitable condition and we have made no promise to decorate, alter or improve the Community or Unit unless otherwise provided in writing and attached as part of this Agreement. You agree to maintain the Unit and to leave the Unit upon termination of this Agreement in good condition, except for normal wear and tear. You agree to pay all damages, beyond normal wear and tear, which you (including your agent, employee, contractor, or other invitee) cause to our property. We may invoice you for the cost of such repairs.
- **B.** <u>ALTERATIONS</u>. You may make reasonable alterations, additions or modifications to your Unit whether based on a disability or not, provided that: (1) you obtain prior approval from the Executive Director to make the specific alterations, additions, or modifications and (2) these changes are performed by a contractor that we approve. You may also be financially responsible for modifications or changes to your Unit, depending on the need for the modification and the change(s), including restoring your Unit to its original condition, absent reasonable wear and tear, upon termination of the Agreement. All such modifications and

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changes must be in compliance with applicable safety and government codes and regulations. If you have a disability and need a reasonable modification, please contact the Executive Director and he/she will review our Reasonable Accommodation/Modification Request process with you. We may enter and make any modifications or alterations to your Unit to meet the requirements of any applicable law.

C. <u>RIGHT OF ENTRY</u>. For your safety and comfort, our associates must be permitted to enter your Unit to provide services under the terms of this Agreement, to respond to emergencies, to make repairs and improvements, or if there is reasonable belief that your safety or the safety of others is in question or that our policies and procedures are being violated, as we deem necessary or advisable. Therefore, it is not permissible to change the locks or add additional locks to the entrance door to your Unit. When feasible, our associates will attempt to give you reasonable notice before entering your Unit.

We reserve the right to relocate you to a more appropriate Unit within the Community as required for your health or safety, or because the residents of a companion Unit are incompatible.

**D.** <u>**HEALTH ASSESSMENT</u>**. The Community will only admit and retain residents who meet the criteria established from time to time by §§ 131 D-2 of the North Carolina General Statutes and Chapter 13, Subchapter 13F, Title 10A of the North Carolina Administrative Code, for Adult Care Homes.</u>

You agree that we may assess your health to create and update a Personal Service Plan and/or to determine whether you are appropriate to remain at the Community. Not more than thirty (30) days prior to the date of this Agreement, and at least annually thereafter or upon our request, you agree to undergo an examination by your physician (or other licensed provider as allowed by law). You agree to undergo examination by a particular specialist, at your cost, as we determine is warranted by your current physical or mental status. You will request the examiner to provide us with recommendations, including a statement attesting to the appropriateness of your continued placement. Based upon the assessment(s) and our judgment, we may determine your appropriateness to remain in the Community. You will request the examiner to perform any tests and complete any forms required by us or applicable law.

If you qualify for Medicaid and it is determined that an independent assessment by the Medicaid program or its contractor is required to determine whether you are eligible to receive Medicaid PCS services, you agree that the Medicaid agency or its contractors may assess your condition to determine if you qualify for the Medicaid PCS program. You agree to undergo an examination as required by the Medicaid program to receive such services as long as you are Medicaid eligible. Should the Medicaid program determine that you are not eligible to receive PCS services, the Community will conduct a health assessment as specified above to determine whether or not you meet the criteria established for continued admission as set forth in §131 D-2 of the North Carolina General Statutes in Chapter 13 Subchapter 13F and Chapter 13, Subchapter F Title 10A of the North Carolina Administrative Code.

E. <u>HEALTH CARE PROVIDER NOTIFICATION</u>. You authorize us to contact your legal representative/family, health care providers, and/or other persons listed in your records (1) if it is necessary in our judgment to advise them of your situation; (2) to arrange for required health care services and other assistance; or (3) in case of an emergency. NORTH CAROLINA

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If your designated health care providers are unavailable, you authorize us to arrange for the services of other health care providers. You agree we may provide such persons with copies of your records, including, but not limited to, resident records, advance directives, living will, and the names of persons empowered to make health care decisions.

F. <u>SUBSTITUTE DECISION MAKERS/ADVANCE DIRECTIVES</u>. You will provide us with accurate, complete and current information about yourself, substitute decision-makers and health care providers, including but not limited to addresses and phone numbers, and your health care status and needs. You will provide us with copies of any power of attorney, guardianship, living will, or conservator documents, or other legal documents relating to the making of health or financial decisions or decision-makers. You authorize us to rely on the instructions of such designees or appointees or on the instructions found within such documents. You further agree to immediately notify us of changes relating to the information stated above.

In the event of hospitalization, you understand that form FL-2 or a patient transfer form must be provided to the Community by the hospital prior to readmission.

It is strongly suggested that you have advance directives in place in the event you become incapacitated. If you do not have such advance directives in place, you understand that a court may name a guardian upon application of any interested party (including the Company). Neither we nor any of our associates or agents may be your guardian. If it is necessary for us to petition the court for appointment of a guardian, any costs associated therein shall be paid by you and we may invoice you for such costs.

- G. <u>MOTORIZED VEHICLES AND CARTS</u>. Individual motorized vehicles such as electric scooters, wheelchairs, or carts and similar vehicles may be used, subject to the following:
  - 1. Your ability to walk is substantially limited due to a disability;
  - 2. Your operation of the vehicle does not pose a threat to the health and safety of yourself or others;
  - 3. The vehicle is operated at a low speed setting; and
  - 4. You agree to abide by our safety guidelines for the use of motorized vehicles on the premises, which may be modified from time to time.

Reasonable accommodations will be made to the rules, policies and practices (upon a showing of necessity) so long as the requested accommodation does not constitute a threat to the health or safety of you, the other residents, our associates or visitors.

You agree to pay for all damages to others or to the Community, which are caused by you or your motorized vehicle and that we may invoice you for such costs. You further understand and agree that we may, at our sole discretion, prohibit your further use of an electric scooter or similar vehicle at any time.

H. <u>EXAMINATION OF RECORDS</u>. You acknowledge that we are licensed by the State of - as an --. You understand that regulatory officials having jurisdiction over the Community may inspect your records as part of an evaluation of the Community. You have the right to review and access your health care records in accordance with the requirements of applicable law.

- I. <u>RULE AND REGULATION COMPLIANCE</u>. You understand that the Community has shared common areas, and you agree to honor all rules of courtesy and respect for others. You agree to abide by and conform to our rules, regulations, handbook, policies and procedures as they now exist and as amended from time-to-time. If you have a disability and need a reasonable accommodation (a change in our rules or policies to equally use and enjoy your home), please contact the Executive Director and he/she will review our Reasonable Accommodation/Modification Request process with you. You understand that failure to abide by such policies may result in your discharge from the Community.
- J. <u>GUESTS</u>. You have the right to associate with your friends and family during reasonable hours. Because the Community is a licensed building, overnight guests are generally not permitted in a resident's room. Limited exceptions may be granted by the Executive Director based upon the circumstances.

You acknowledge and understand that your guests are subject to our rules and regulations, and if your guests become disruptive to the operations of the Community and/or are verbally or physically abusive to residents, our associates or others, we may request that they leave the Community until their behavior is under control or may restrict their visitation. Where circumstances warrant, we may exclude such individuals from the Community.

- K. <u>RELEASE OF INFORMATION</u>. We will keep your health, medical, personal and other information that identifies you (collectively, "Resident Data") confidential in compliance with applicable law. You agree that we may use and disclose Resident Data for purposes of treatment, to provide to you services covered by this Agreement (collectively "Services"), to obtain payment for our Services, in connection with our operations, including training, care management and quality assessment and improvement, to coordinate with any third party providers you select, and as otherwise permitted by law.
- L. <u>PHOTOGRAPHS.</u> You agree to allow us to photograph or videotape you as a means of identification and/or for health related purposes, to help locate you in the event of an unauthorized absence from the Community.
- M. <u>ONE-ON-ONE SERVICES.</u> You acknowledge and agree that we may arrange for the provision of one-on-one care and you will pay for such care if we determine that such care is needed to protect your health or safety or the health or safety of others



A. <u>COMMUNITY FEE.</u> In addition to the Monthly Service Rate, and other charges described herein, you will incur a Community Fee as listed on <u>Exhibit A</u>. This Community Fee covers expenses related to your assessment to determine your care and services, assistance with coordination of the move-in, staff time for orientation to the Community, and other services provided under the Community's licensure except for those included in the Monthly Service Rate. This fee offsets some of these and other non-recurring costs and, unless prohibited by state law, is **non-refundable**. The Community Fee does not include any expenses related to the maintenance, repair, or enhancement of the Community's Units and common areas.

## B. MONTHLY SERVICE RATE.

1. <u>Rate</u>. You agree to pay the Basic Service Rate and, if applicable, the Personal Service Rate as indicated in <u>Exhibit A</u> (together the "Monthly Service Rate").

If you are Medicaid eligible and it is determined that you do not qualify for the Medicaid PCS program, you agree to pay the Personal Services Rate if applicable as indicated in Exhibit A.

- 2. <u>**Refund.**</u> In accordance with Section IV, we will refund a prorated share of the Monthly Service Rate if this Agreement is terminated before the end of a month:
  - a. following fourteen (14) days written notice;
  - b. because you require care that is not offered by us; or
  - c. by reason of death.

Refunds will be prorated (using 30.5 days to calculate the Daily Rate) from the later of the termination date or the date by which you have vacated and all of your belongings are removed from Community. Refunds will be issued in the name of Resident, Resident's estate or otherwise in accordance with applicable law. Unless prohibited by law, you agree we may offset such refunds by any amount due under the terms of this Agreement.

## C. <u>ABSENCES</u>.

- 1. <u>Notice of Absence</u>. Except for an emergency medical absence, if you will be absent from the Community for any period of time, you must inform us of your plans prior to leaving and sign the Sign In/Sign Out Book upon exiting and re-entering the Community. We assume no responsibility or liability for your welfare during times that you are away from the Community.
- 2. <u>Fees during Absence</u>. If you are absent from the Community for any reason, such as, for a hospitalization, vacation, temporary nursing home care or rehabilitation, the Residency Agreement will remain effective and you will be charged the full Monthly Service Rate. If you provide written notice of your intent to terminate the Agreement pursuant to Section IV, termination will be effective and charges will cease the later of the end of any applicable notice period or the removal of all of your personal belongings.
- **D.** <u>SELECT & THERAPEUTIC SERVICES</u>. In addition to the Monthly Service Rate, you agree to pay the established charges for any Select Services or Therapeutic Services provided to you by us.

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#### E. <u>PAYMENT</u>.

- 1. <u>General.</u> We will issue a monthly statement before the first day of the month itemizing the Monthly Service Rate for the upcoming month and, if any, charges incurred for Select Services and Therapeutic Services provided during the prior month. Payment for all charges shown on the statement is due on the first (1<sup>st</sup>) calendar day of each month.
- 2. <u>First Payment.</u> Notwithstanding the foregoing, your first payment is to be paid at the time this Agreement is signed.
  - (1) If you take financial possession of Your Unit on or before the 15<sup>th</sup> day of the month, you are responsible to pay the applicable Community Fee and the Monthly Service Rate prorated (using 30.5 days to calculate the Daily Rate) to reflect the number of days remaining in the current month from the date of financial possession.
  - (2) If you take financial possession of Your Unit after the 15<sup>th</sup> day of the month, you are responsible to pay the applicable Community Fee, the Monthly Service Rate prorated (using 30.5 days to calculate the Daily Rate) to reflect the number of days remaining in the current month from the date of financial possession, and the Monthly Service Rate for your first full month of residency.
- 3. <u>Late Fee.</u> We will charge a \$250.00 late fee if we have not received all fees when due. We will also charge a \$50.00 returned payment fee for each check or automatic withdrawal that is returned or denied for any reason. After two such occurrences, you agree to pay all amounts due by cashier's check or such other method specified by us. You also agree to pay interest on all outstanding amounts based upon the lesser of 1.5% per month or the highest rate permitted by law.
- F. <u>RATE CHANGES</u>. We will provide thirty (30) days written notice of any change in the rates or pricing method for Basic Services, Personal Services, Select Services and Therapeutic Services. We may offer or require a change in the Personal Service Plan when we determine additional services are requested or required. The new Personal Service Rate resulting from a change in your Personal Service Plan is effective immediately after written notice is given.
- **G.** JOINT OCCUPANCY. If more than one resident is residing in the Unit, each resident is responsible for any payments due to us and is entitled to all the benefits and services under their respective Agreement. In the event that one resident moves out, or one resident's occupancy is otherwise terminated for whatever reason, the remaining resident may continue to reside in the Unit so long as he/she pays the market rate then in effect for the Unit as a single occupancy. Alternatively, the remaining resident may move to a smaller unit, if available, and pay the market rate then in effect for a smaller unit or may find another resident to occupy the Unit provided such resident meets all requirements for such occupancy in the Unit. In these circumstances, to add a new occupant to the Unit, you must obtain our prior written approval and we will require such person to sign a Residency Agreement and pay the Second Person Fee then in effect. Each potential resident must meet all age and financial requirements before being accepted.

# IV. TERM AND TERMINATION.

- A. <u>TERM</u>. This Agreement begins on the date set forth above and continues until terminated as provided below.
- **B.** <u>**TERMINATION BY RESIDENT.</u>** You may terminate this Agreement upon fourteen (14) days written notice to us. Termination occurs on the later of the end of the notice period or upon the removal of all of your personal belongings.</u>
- C. <u>TERMINATION BY THE COMPANY</u>. We may terminate this Agreement, upon providing you thirty (30) days written notice, for any of the following events, as determined by us:
  - 1. The discharge is necessary for your welfare and your needs cannot be met in the Community as documented by your physician, physician assistant or nurse practitioner.
  - 2. Your health has improved sufficiently so you no longer need the services provided by the Community as documented by your physician, physician assistant or nurse practitioner.
  - 3. The safety of other individuals in the Community is endangered.
  - 4. The health of other individuals in the Community is endangered as documented by a physician, physician assistant or nurse practitioner.
  - 5. Failure to pay the cost of services and accommodations by the payment due date after receiving written notice of warning of discharge for failure to pay.
  - 6. The discharge or transfer is mandated by state law.

We may, upon written notice to you, immediately terminate this Agreement, and transfer or discharge you for emergency medical or welfare reasons that would endanger the health and safety of yourself or others. If the emergency requires your immediate transfer, we will notify your legal representative as soon as practical. We will provide a written explanation for termination with less than thirty (30) days' notice.

# D. <u>TERMINATION DUE TO DEATH OR HIGHER LEVEL OF CARE.</u>

- 1. <u>Death.</u> In the event of your death, this Agreement will terminate on the seventh (7<sup>th</sup>) day after the date of your death. Your estate will be charged the Monthly Service Rate through the later of the termination date or the day on which all of your personal belongings are removed from the Community.
- 2. <u>Higher Level of Care.</u> If you must relocate due to your need for a higher level of care, you must provide fourteen (14) days written notice to us. We may request a physician to certify in writing that based upon his/her examination you must be relocated to a facility which offers a higher level of care. You will be charged the Monthly Service Rate through the later of the termination at the end of the fourteen (14) day notice period or the day on which all of your personal belongings are removed from the Community.
- E. <u>COMMUNITY CEASES TO OPERATE.</u> If our license is revoked or we otherwise cease to operate, this Agreement shall terminate upon written notice from the Community on the date as stated in the notice. Any advance payment for services not received shall be refunded to the Resident.
- F. <u>RESPONSIBILITIES UPON TERMINATION</u>. You will vacate the premises, removing all belongings on or before the effective date of termination. If you fail to remove your

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belongings by the effective date of termination, you understand and agree that we may continue to charge you for the Basic Service Rate of your Unit, or have your belongings placed in storage at your cost. You further agree that we may donate any unclaimed property after forty-five (45) days. You will provide written notice of a forwarding address where you can be reached and receive mail. Termination will not release you or us from any liability or obligation to the other party under the terms of this Agreement.

# V. AGREEMENT TO ARBITRATE.

Should any of sub-sections A & B provided below, or any part thereof, be deemed void or invalid, the validity of the remaining sub-sections, or parts thereof, will not be affected.

## A. ARBITRATION PROCEEDINGS.

- 1. Any and all claims or controversies arising out of, or in **any** way relating to, this Agreement or any of your stays at the Community, excluding any action for involuntary transfer or discharge or eviction, and including disputes regarding interpretation, scope, enforceability, unconscionability, waiver, preemption and/or violability of this Agreement, whether arising out of local, state, or federal law, whether existing or arising in the future, whether for statutory, compensatory or punitive damages and whether sounding in breach of contract, tort or breach of statutory duties, or otherwise, irrespective of the basis for the duty or the legal theories upon which the claim is asserted, shall be submitted to binding individual arbitration, as provided below, and shall not be filed in a court of law. The parties to this Agreement further understand that a judge and/or jury will not decide their case.
- 2. The parties hereby expressly agree that this Arbitration Provision, the Residency Agreement and the Resident's stays at the Community substantially involve interstate commerce, and stipulate that the Federal Arbitration Act ("FAA") shall exclusively apply to the interpretation and enforcement of this Agreement, and shall preempt any inconsistent State law and shall not be reverse preempted by the McCarran-Ferguson Act; United States Code Title 15, Chapter 20, or other law. Any party who demands arbitration must do so for all claims or controversies that are known, or reasonably should have been known, by the date of the demand for arbitration, and if learned of during the course of the arbitration proceeding shall amend the claims or controversies to reflect the same. All current damages and reasonably foreseeable damages arising out of such claims or controversies shall also be incorporated into the initial demand or amendment thereto. Except as otherwise stated explicitly herein, this Arbitration Provision is entered into pursuant to, is governed by, and must be interpreted and enforced under the Federal Arbitration Act, 9 U.S.C. §§ 1 *et seq.*
- 3. You and the Company agree that each of us may bring claims against the other only on an individual basis and not as a named or putative class member in any purported class, or representation action or proceeding. Unless both you and the Company agree otherwise in writing, the arbitrator may not consolidate or join more than one person's or party's claims, and may not otherwise preside over any form of a consolidated representative or class action or proceeding. Also, the arbitrator may award relief (including monetary, injunctive, and declaratory relief to the same extent as a court that

would have jurisdiction over the claims in absence of this agreement to arbitrate) only in favor of the individual party seeking relief and only to the extent necessary to provide relief (if any) necessitated by the party's individual claim(s). If a court decides that applicable law precludes enforcement of any of this subparagraph's limitations as to a particular claim for relief, then the arbitrator will have jurisdiction only over those claims (if any) to which this subparagraph may lawfully apply. Under no circumstances whatsoever should this Section V be interpreted to allow for a class or representative proceeding in arbitration. You and the Company understand, agreed, and intend that this may result in (i) some claims being arbitrated on an individual basis and (ii) other claims proceeding in court on a putative class or representative basis (to the extent that operative law prohibits compelling the latter claims to individual arbitration.

- 4. A demand for arbitration by you, your legal representative, a person or organization acting on your behalf with your consent, or the personal representative of your estate (collectively "Resident Party") shall be made in writing and submitted to Legal Department, Brookdale Senior Living Inc., 111 Westwood Place, Brentwood, TN 37027, via certified mail, return receipt requested. A demand for arbitration by us shall be made in writing and submitted to you or your agent, representative, successor or assign and/or your legal representative via certified mail, return receipt requested.
- 5. The arbitration proceedings, including the hearing, shall take place in the county in which the Community is located, unless agreed to otherwise by mutual consent of the parties or otherwise ordered by the arbitrator.
- 6. The arbitration panel shall be composed of one (1) arbitrator. Subject to the requirements of section A.7, the parties shall agree upon an arbitrator that must be a member of the -- Bar with at least ten (10) years of experience as an attorney. If the parties cannot reach an agreement on an arbitrator within twenty (20) days of receipt of the demand for arbitration, then each party will select an arbitrator. These arbitrators will act only for the purpose of appointing a sole arbitrator to hear the case, subject to the criteria above. If either party fails to select their arbitrator within the (20) days mentioned above, they effectively forfeit their right to choose an arbitrator.
- 7. The arbitrator shall be independent of all parties, witnesses, and legal counsel. No past or present officer, director, affiliate, subsidiary, or employee of a party, witness, or legal counsel may serve as an arbitrator in the proceeding.
- 8. The arbitrator shall designate a time and place within the county in which the Community is located, for the arbitration hearing and shall provide thirty (30) days' notice to the parties of the arbitration hearing.
- 9. The arbitrator shall apply the -- Rules of Evidence and -- Rules of Civil Procedure in the arbitration proceeding except where otherwise stated in this Agreement. Also, the arbitrator shall apply, and the arbitration decision shall be consistent with, -- law except as otherwise stated in this Arbitration Provision.
- 10. The arbitration decision should be signed by the arbitrator and delivered to the parties and their counsel within thirty (30) days following the conclusion of the arbitration. The decision shall be in writing and shall set forth in detail the arbitrator's findings of fact and conclusions of law.

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- 11. The arbitrator's decision shall be final and binding and such decision may only be vacated or modified as allowed by the Federal Arbitration Act.
- 12. The arbitrator's fees and costs associated with the arbitration shall be divided equally among the parties, unless the Resident is proven indigent or otherwise provided for by state or federal statute or case law. The parties shall bear their own attorneys' fees and costs and hereby expressly waive any right to recover attorney fees or costs, unless otherwise provided for by state or federal statute.
- 13. Except as otherwise required by applicable law, the arbitration proceeding shall remain confidential in all respects, including the demand for arbitration, all arbitration filings, deposition transcripts, documents produced or obtained in discovery, or other material provided by and exchanged between the parties and the arbitrator's findings of fact and conclusions of law. Following receipt of the arbitrator's decision, each party agrees to return to the producing party within thirty (30) days the original and all copies of documents exchanged in discovery and at the arbitration hearing, except those documents required to be retained by counsel pursuant to law. Further, the parties to the arbitration also agree not to discuss the amount of the arbitration award or any settlement, the names of the parties, or name/location of the Community except as required by law. Notwithstanding the confidentiality agreement, nothing prohibits the parties from reporting to local or state governments.
- 14. This Arbitration Provision binds third parties not signatories to this Arbitration Provision, including any spouse, children, heir, representatives, agents, executors, administrators, successors, family members, or other persons claiming through the Resident, or persons claiming through the Resident's estate, whether such third parties make a claim in a representative capacity or in a personal capacity. Any claims or grievances against the Company or the Company's corporate parent, subsidiaries, affiliates, employees, officers or directors shall also be subject to and resolved in accordance with this Arbitration Provision.
- 15. Except as otherwise stated in Section V(A)(3), the terms of this Arbitration Provision are severable, such that should any part of V(A) through V(B) be deemed void, invalid, or unenforceable, the validity of the remaining sub-sections, or parts thereof, will not be affected.
- 16. The Arbitration Provision shall survive your death.
- **B. BENEFITS OF ARBITRATION.** The parties' decision to select arbitration is supported by the potential cost-effectiveness and time-savings offered by selecting arbitration, which may avoid the expense and delay of judicial resolution in the court system. The parties' decision to select arbitration is supported by the potential benefit of preserving the availability, viability, and insurability of a long term care company for the elderly and disabled in --, by limiting such company's exposure to liability. With this Agreement, we are better able to offer our services and accommodations at a rate that is more affordable to you. In terms of the potential time-savings offered by selecting arbitration, the parties recognize that selecting a quick method of resolution is potentially to a resident's advantage.

You and/or your legal representative understand that other long term care companies' Agreements may <u>not</u> contain an arbitration provision. The parties agree that the reasons stated above are proper consideration for the acceptance of the Arbitration Provision. **The** NORTH CAROLINA undersigned acknowledges that he or she has been encouraged to discuss this Agreement with an attorney.

The parties to this Agreement further understand that a judge and/or a jury will  $\underline{not}$  decide their case.

# VI. MISCELLANEOUS.

- A. <u>WAIVER OF JURY TRIAL</u>. If a court determines that the Arbitration Provision provided above is invalid or unenforceable for any reason, the parties express their desire to waive a jury trial and resolve any claims in the appropriate court solely before a judge.
- **B.** <u>CLASS ACTION WAIVER.</u> If a court determines that the Arbitration Provision provided above is void, invalid, or unenforceable for any reason, you and your legal representative(s) understand and agree that any complaint or dispute resulting in civil judicial proceedings must be brought in your individual capacity. This Agreement prohibits you and/or your legal representative from pursuing or otherwise joining a claim against us or any entity affiliated with us in the form of a class action or representative action with respect to any claims or disputes arising out of your residency or this Agreement.</u>
- C. <u>INDEMNIFICATION.</u> You and/or your Legal Representative agree to indemnify and hold us and our affiliated entities harmless from any losses, liabilities, damages, and other expenses brought against us and/or an affiliated entity or individual arising, directly or indirectly, from your alleged negligent acts and/or omissions and/or the alleged negligent acts and/or omissions of a third-party acting on your behalf. Such acts or omissions may include, but not be limited to, your failure to safely utilize personal property (e.g. electric scooter), your failure to follow prescribed care and services, your third-party's failure to provide proper care and services to you or causing harm/injury to another party, you or your third-party's improper use of Community property, or your breach of the Agreement.
- **D.** <u>NON-DISCRIMINATION.</u> We comply with applicable federal, state, and local laws and regulations prohibiting discrimination against an individual based on race, color, religion, sex, national origin, disability, sexual orientation and any other category protected by an applicable law or regulation. Subject to our licensure, no individual shall be denied residency or services offered by us in violation of any applicable federal, state, or local law or regulation. A request for a reasonable accommodation or reasonable modification for a resident shall be submitted to the Executive Director.

The Company and the Community agree to comply with State regulations requiring the completion of DSS Form-1464 as an assurance of compliance with Title VI of the Civil Rights Act. The Company and the Community acknowledge that failure to comply with this regulation will jeopardize the Company's ability to receive supportive services from the County Department of Social Services and State-County Special Assistance for Adults.

E. <u>ANTI-HARASSMENT.</u> No resident, family member, guest, or anyone visiting the Community on behalf of a resident shall engage in conduct that may viewed as harassing, abusive, intimidating, derogatory, or otherwise unacceptable whether it be verbal, physical, or sexual in nature. We are committed to promptly reviewing complaints of harassing, abusive, intimidating or derogatory behavior or conduct of any kind and taking appropriate remedial action, as necessary. Engaging in such conduct may result in termination of this NORTH CAROLINA

Agreement, revocation of visiting privileges, or any other recourse deemed appropriate and in accordance with applicable laws and regulations.

- F. <u>RISK AGREEMENT</u>. You are responsible for your personal, financial and health care decisions. You are also responsible for maintaining health, personal property, liability, automobile (if applicable), and other insurance coverages in adequate amounts. You agree to obtain insurance in an amount adequate to cover your personal property and your general liability. You acknowledge that we do not insure your person or property. You understand and agree that:
  - 1. We may encourage you to participate in community, leisure, and social activities and to maintain an appropriate level of independence in activities of daily living, as well as your personal and financial affairs;
  - 2. Independent activities, responsibility for personal, financial, and health care decisions, and lifestyle and care preferences may involve risks of personal injury and/or property damage or loss;
  - 3. Throughout the Community, there may be public balconies and/or a balcony in your Unit. If you choose to use such balcony, you do so at your own risk. We are not responsible for any injury that may result from use of a balcony. We are also not responsible for damage or loss of any property used or placed on a balcony;
  - 4. The standard of service for an assisted living community does not include one-on-one care, assistance or supervision, e.g., one resident assistant for each Resident, or immediate response to non-emergent needs. There may be short and long periods of time in which you will be left alone, unsupervised such as while watching television, listening to music, reading, and sleeping at night;
  - 5. We make no representations or guarantees that our associates can prevent falls. We do not represent or guarantee that your health condition will not change or deteriorate;
  - 6. We make no representations or guarantees that our associates can prevent the onset of skin break down or the worsening of existing skin break down;
  - 7. Our services may not meet all of your personal, social, or health care needs and we will attempt to assist you in arranging for such services which are not included in this Agreement;
  - 8. Many residents suffer from cognitive impairment, including Alzheimer's disease and dementia. This condition can cause unexpected behavior such as wandering, forgetfulness, agitation towards others and confusion. We make no representations or guarantees that we can predict the behavior of our residents. Therefore, we also make no representations or guarantees that we can always prevent a resident from wandering or attempting to wander from the Community, entering into a private area, misplacing or losing items or engaging in physical contact with another resident;
  - 9. We make no representations or guarantees that we can prevent the loss of personal items, including but not limited to clothing, jewelry, dentures, hearing aides or other medical equipment. We will not be responsible for the loss of such items. We make no representations or guarantees that we can prevent theft or other criminal acts perpetrated by another resident or person; therefore, we recommend that valuables such as jewelry

and large sums of money, not be kept at the Community. If you choose to bring in valuables, you do so at your own risk and we will not be held responsible for any theft or loss of such items;

- 10. Due to state regulations and fire code, we may not lock our exterior doors against exiting. Therefore, we cannot guarantee that a resident will not wander from the Community. Some buildings have exterior doors that are alarmed with a delayed egress feature and our systems are designed to alert our associates to respond and assist a resident if they wander from the building.
- 11. Living in a congregate setting may increase your chance for exposure to and contracting of a communicable disease. You agree to report symptoms or a new diagnosis of communicable disease to us. In the event of a pandemic or an outbreak of communicable disease, you agree to follow all applicable public health guidance as well as restrictions or measures mandated by us. Subject to regulatory requirements, these restrictions or measures may include but are not limited to social distancing, self-quarantine, temporary relocation to another room or community, testing for communicable disease, restriction of visitation, changes in dining services, scheduled activities, or other services and amenities.

You understand and agree to assume the risks inherent in this Agreement. You agree to hold us, our associates and agents harmless for any damages, injury or other loss resulting from: (1) reasonable acts or omissions made in good faith; (2) action by a third party, fire, water, theft or the elements; or (3) loss of personal property.

- **G.** <u>**PETS.**</u> Our pet policy is described in the Addendum for Community-Specific Basic Services and Operating Policies.
- **H.** <u>SMOKING</u>. Except as otherwise set forth in the Addendum for Community-Specific Basic Services and Operating Policies, smoking is not permitted in any part of the Community.
- I. <u>INTERRUPTION OF SERVICES.</u> Interruption of services, modifications to services or failure to maintain services provided in this Agreement shall not constitute a breach of this Agreement if it results from causes beyond our reasonable control, including, but not limited to, strikes, lockouts or other labor disturbances, government orders, embargoes, shortages of labor or materials, inclement weather, fire, flood, hurricane, earthquake, pandemic, other casualty, or conduct of residents. We shall, in any such event, use our best efforts to sustain or restore services or provide substitute services.
- J. EMERGENCY RELOCATION/USE OF UNIT. You acknowledge and agree that in the event of strikes, lockouts or other labor disturbances, government orders, embargoes, shortages of labor or materials, inclement weather, fire, flood, hurricane, earthquake, pandemic, other casualty, or other emergency or circumstances requiring immediate attention, and subject to regulatory requirements, you agree that you may be temporarily relocated from your Unit either to another unit in the Community or to an outside location. You further agree that your Unit may be utilized in a temporary manner to house other residents, employees, officials, or other persons.
- **K.** <u>WEAPONS</u>. Weapons, as defined by us, are not allowed in the Community or on Community property. This includes but is not limited to firearms, explosive materials, ammunition, and collectible or antique weapons.

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- L. <u>NO TENANCY INTEREST</u>. You have none of the rights of a tenant under this Agreement, subject to applicable state law.
- M. <u>ASSIGNMENT</u>. This Agreement is not assignable without our prior written consent. Our rights and obligations may be assigned to any person or entity which will be responsible to ensure our obligations under this Agreement are satisfied in full from the date of notification. We may engage another person or entity to perform any or all of the services under this Agreement.
- **N.** <u>AMENDMENTS</u>. This Agreement and any written amendments constitute the entire agreement between the parties and supersede all prior and contemporaneous discussions, representations, correspondence, and agreements whether oral or written. Except for our right to modify fees, rates and charges, amend services provided and establish and modify reasonable operating procedures and rules for the general welfare and safety of the residents, this Agreement may be amended only in writing signed by both parties.
- **O.** <u>SEVERABILITY & SURVIVABILITY.</u> Should any provision of this Agreement be deemed to be void, invalid, or unenforceable, such provision shall be enforced to the extent possible and the remaining provisions of this Agreement shall not be affected.
- **P.** <u>SUBORDINATION</u>. This Agreement and the parties' rights hereunder are subordinate to any lease, mortgage or deed of trust placed upon the Community, but you may remain in your Unit so long as you comply with the provision of this Agreement.
- **Q.** <u>**REPRESENTATION AND WARRANTY</u>. By executing this Agreement you represent and warrant that all representations made by you or on your behalf, whether written or verbal, with respect to your application for admission to the Community were true when made. You understand that we rely upon the truthfulness of this information in making our decision to enter into this Agreement. Your application forms, including personal data forms, statement of financial condition (if applicable), health history and medical reports submitted by you or on your behalf to us, are incorporated by reference into this Agreement and made an express part of it. You understand and agree that any material misrepresentation or omission made by you or on your behalf in connection with these documents shall make this Agreement voidable at our option, to the extent permitted by law.</u></u>**
- **R.** <u>CHOICE</u>. You have a choice of providers for your health care services not otherwise provided by us. As part of the complement of services offered by the Company, its affiliates, and other entities in which Company or Company's parent entity has an ownership interest ("Other Entities") therapy, rehabilitation, home health, hospice or other services may be available at the Community through such affiliates or Other Entities. If you require such services, Community associates will assist you in obtaining such services from such affiliates, Other Entities, or another service provider of your choice.
- **S.** <u>**OBLIGATORY INFORMATION.</u>** You agree to provide accurate, complete and current information about yourself and about any emergency contact, including but not limited to addresses, phone numbers, and email address. You understand that you must promptly notify us of changes to the information stated above. If you do not have advance directives in place, you understand that a court may appoint a guardian to make decisions on your behalf if you are no longer able to do so. Neither we nor any of our associates or agents may be your guardian. If it is necessary for us to petition the court for appointment of a guardian, you agree to pay any costs associated therein.</u>

NORTH CAROLINA

- **T.** <u>ASSIGNMENT OF BENEFITS</u>. To the extent that we participate in a government payor program (e.g. Medicaid, PACE, or Medicare) of which you may be a beneficiary, you authorize us to disclose any medical or administrative information to such government program to process your application for benefits. You certify that the information given in applying for such government benefits is correct. You further authorize the release of all medical and administrative records for such government payor to process any claims for payment and further direct that payment of authorize us to disclose any medical or administrative information required for the insurance carrier to process (1) your application for insurance benefits coverage and (2) your claims for payment for services rendered by us. You are required to file with the insurance carrier any applications for benefits or claims for payment. While you may authorize direct payment of any applicable insurance benefits to us, you understand that you remain fully financially responsible for any charges incurred during your stay.
- U. <u>COUNTERPARTS.</u> This Agreement may be executed in any number of counterparts, each of which shall be deemed an original.
- V. <u>NOTICES</u>. Notices will be written and given by personal delivery or mailing by regular mail, postage pre-paid to the following or such other persons or places as the parties may notify each other. Notices shall be deemed given based upon the date personally delivered or upon the date postmarked.

**Company:** Executive Director at Community (At the Community) **Resident:** (At the Community)

**Legal Representative/Responsible Party:** (as noted below)

We believe it is important to disclose all services and fees to the best of our ability and in accordance with the law. We recommend that you consult with legal counsel to ensure understanding of this Agreement before signing.

This Agreement is delivered electronically. The parties consent to entering into this Agreement in electronic form and using an electronic signature to sign this Agreement. The parties also acknowledge and agree that an electronic signature will have the same legal force and effect as a handwritten signature.

BY THEIR SIGNATURES, the parties or their representatives have executed this Agreement.

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Resident	Print Name	Date
Legal Representative	Print Name	Date
For Legal Representative signature, i	ndicate legal authority:	
	<i></i>	
For Company	Title	Date
<ul> <li>OTHER RELATED MATERIALS</li> <li>1. Resident Bill of Rights</li> <li>2. Community Handbook</li> <li>3. Emergency Evacuation Plan</li> <li>4. Admissions Package</li> <li>5. Medical Records Release (if add address a use or disclosure not co</li> <li>6. Personal Service Assessment</li> <li>7. Personalized Service Plan</li> <li>ATTACHMENTS INCLUDED</li> <li>Addendum for Community-Specific</li> </ul>	ditional permission is requir overed by Section I(K))	
Statement of Financial Responsibility Exhibit A - Schedule of Services and Exhibit B - Pharmacy Services Agree	y Rates	gronees
<ul><li>ADDITIONAL EXHIBITS TO AT</li><li>X. Select Services List</li><li>Y. Therapeutic Services List</li><li>Z. Assessment Price Schedule</li></ul>	TACH AS PART OF THE	CAGREEMENT:
LEGAL REPRESENTATIVE NAME	ME AND ADDRESS:	
Name:		
Address:		
Phone Nos.:		
Email:		

# EXHIBIT A SCHEDULE OF SERVICES AND RATES

Resident

Unit Number

**COMMUNITY FEE** (Prior to Move-in)

\$<u>--</u>

# SPECIAL ASSISTANCE/MEDICAID

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If your Special Assistance/Medicaid application is denied, your Basic Service Rate will adjust to the then current Basic Service Rate for such Unit. In addition, you will be charged a Personal Service Rate in accordance with the terms and provisions of the Residency Agreement.

\$--

# **BASIC SERVICE RATE**

# **SECOND PERSON FEE**

(Check below if applicable)

If this box is checked, you are the second occupant in the Unit listed above and you will be charged the Second Person Fee. If the Unit converts to single occupancy and you are the primary occupant, you will be charged the then current single occupancy Basic Service Rate.

<b>PERSONAL SERVICE RATE</b> (The current Personal Service Price Schedule is attached as <u>Exhibit Z</u> )	\$ <u></u>
(See attached Personal Service Rate Report)	
MONTHLY SERVICE RATE	\$ <u></u>
(Add Basic Service Rate, Second Person Fee and Personal Service Rate)	
SELECT SERVICES AND THERAPEUTIC SERVICES	\$*
(The Select Service List and Therapeutic Services List are attached as Exhibits X and Y)	_
*Amount varies based upon monthly usage.	

I agree to the above Schedule of Services and Rates to commence as of -- --, --. I have reviewed Exhibit X, Select Services List, and Exhibit Y, Therapeutic Services List, and the associated rates for the services listed therein. I agree that I will be charged each time I utilize one of these services at the Community. Finally, I understand and agree that the Company has the right to change the rates and/or services provided herein in accordance with the applicable provisions of the Residency Agreement.

Resident	Print Name	Date
Legal Representative	Print Name	Date
For Legal Representative sign	ature, indicate legal authority:	

NORTH CAROLINA

Rev. 12/2023

# ATTACHMENT 4

# ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence

**Financial Statements** 

December 31, 2024 and 2023

(With Independent Auditors' Report Thereon)



# ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence

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#### **INDEPENDENT AUDITORS' REPORT**

The Member ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence:

#### Opinion

We have audited the accompanying financial statements of ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence (the "Company"), which comprise the balance sheets as of December 31, 2024 and 2023, and the related statements of operations, changes in member's equity and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the Company as of December 31, 2024 and 2023, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

#### Basis of Opinion

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Our responsibilities under those standards are further described in the *Auditors' Responsibilities for the Audit of the Financial Statements* section of our report. We are required to be independent of the Company and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern within one year after the date that the financial statements are available to be issued.

#### Auditors' Responsibilities for the Audit of Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatements, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with generally accepted auditing standards will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgement made by a reasonable user based on the financial statements.

In performing an audit in accordance with generally accepted auditing standards, we:

- Exercise professional judgement and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgement, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for a reasonable period.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

LBMC, PC

Brentwood, Tennessee May 30, 2025

# ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence Balance Sheets December 31, 2024 and 2023 (in thousands)

Assets		<u>2024</u>	<u>2023</u>
Current assets:			
Cash and cash equivalents	\$	13,418 \$	12,745
Cash and escrow deposits - restricted		412	972
Accounts receivable, net		322	328
Other current assets	_	631	580
Total current assets		14,783	14,625
Restricted cash		11,277	10,813
Property and equipment, net	_	66,405	67,737
Total assets	\$	92,465 \$	93,175
Liabilities and Member's Equity			
Current liabilities:			
Current portion of long-term debt, less deferred financing costs	\$	298 \$	948
Accounts payable		517	801
Accrued expenses		951	1,049
Tenant deposits		52	92
Deferred revenue		275	190
Total current liabilities		2,093	3,080
Long-term debt, less current portion and deferred financing costs	_	60,545	58,856
Total liabilities		62,638	61,936
Member's equity		29,827	31,239
Total liabilities and member's equity	\$	92,465 \$	93,175

# ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence Statements of Operations For the years ended December 31, 2024 and 2023 (in thousands)

		<u>2024</u>	<u>2023</u>
Revenue:			
Resident fee revenue	\$	23,237 \$	20,320
Other operating income		-	3
Total revenue, net	_	23,237	20,323
Operating expenses:			
Community operating expense		15,553	14,238
Depreciation		3,867	3,660
Real estate tax		475	487
Management fee expense			1,016
Total operating expenses		19,895	19,401
Income from operations	_	3,342	922
Non operating expenses (income):			
Interest expense, net:			
Debt		3,795	4,954
Amortization of deferred financing costs		131	61
Interest income		(1,142)	(1,020)
Debt modification costs		229	202
Total non operating expenses	_	3,013	4,197
Net income (loss)	\$	329 \$	(3,275)

# ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence Statements of Changes in Member's Equity For the years ended December 31, 2024 and 2023 (in thousands)

	_	Member's Equity
Balance at January 1, 2023	\$	2,009
	Ļ	2,005
Member contributions, net		32,505
Net loss	_	(3,275)
Balance at December 31, 2023		31,239
Member distributions, net		(1,741)
Net income	_	329
Balance at December 31, 2024	\$_	29,827

# ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence Statements of Cash Flows For the years ended December 31, 2024 and 2023 (in thousands)

		<u>2024</u>	<u>2023</u>
Cash flows from operating activities:	÷	220 ¢	(2, 275)
Net income (loss)	\$	329 \$	(3,275)
Adjustments to reconcile net income (loss) to net cash provided			
by operating activities: Debt modification costs		229	202
Depreciation		3,867	3,660
Amortization of deferred financing costs		131	3,000 61
Provision for (recoveries of) credit losses		59	(1)
Changes in operating assets and liabilities:		55	(1)
Accounts receivable, net		(53)	(75)
Other current assets		(53)	(215)
Accounts payable		(284)	(213)
Accrued expenses		(204)	(113) 87
Tenant deposits		(40)	2
Deferred revenue		(40) 85	(21)
Net cash provided by operating activities		4,174	312
		.,_, _	
Cash flows used in investing activities - purchases of property and			
equipment		(2,535)	(3,005)
Cash flows from financing activities:			
Repayment of long-term debt		(25,966)	(41,972)
Proceeds from debt		27,413	14,298
Payment of financing costs		(768)	(702)
(Distributions to) contributions from member, net		(1,741)	32,505
Net cash (used by) provided by financing activities		(1,062)	4,129
			<u> </u>
Net change in cash, cash equivalents and restricted cash		577	1,436
Cash, cash equivalents and restricted cash at beginning of year		24,530	23,094
Cash, cash equivalents and restricted cash at end of year	\$	25,107 \$	24,530
Reconciliation of cash, cash equivalents and restricted cash to the balance sheets:			
Cash and cash equivalents	\$	13,418 \$	12,745
Cash and escrow deposits - restricted		412	972
Restricted cash		11,277	10,813
	\$	25,107 \$	24,530
	_ <u>_</u>		F 012
Supplemental disclosure of cash flow information - cash paid for interest	\$	3,952 \$	5,013

# (1) Organization

ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence (the "Company") is an operator of a senior living community (the "Community") in Charlotte, North Carolina, and is wholly-owned by BKD FM Holding Company, LLC (the "Member"), which through American Retirement Corporation, is a wholly-owned subsidiary of Brookdale Senior Living Inc. ("Brookdale"). The Company is committed to providing senior living solutions through a property that is designed, purpose-built, and operated to provide the highest quality service, care, and living accommodations for residents. The Community offers a variety of living arrangements and services to accommodate all levels of physical ability and health. The Community has 275 independent living units, 56 assisted living units, 34 memory care units, and 42 skilled nursing beds on one campus.

# (2) Summary of Significant Accounting Policies

# **Basis of Presentation**

The accompanying financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP"). The significant accounting policies have been summarized below.

# <u>Use of Estimates</u>

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported and disclosures of contingent assets and liabilities in the financial statements and accompanying notes. Although these estimates are based on management's best knowledge of current events and actions that the Company may undertake in the future, actual results may differ from those estimates.

# **Revenue Recognition**

Resident fee revenue is reported at the amount that reflects the consideration the Company expects to receive in exchange for the services provided. These amounts are due from residents or third-party payors and include variable consideration for retroactive adjustments from estimated reimbursements, if any, under reimbursement programs. Performance obligations are determined based on the nature of the services provided. Resident fee revenue is recognized as performance obligations are satisfied.

Under the Company's senior living residency agreements, which are generally for a contractual term of 30 days to one year, the Company provides senior living services to residents for a stated daily or monthly fee. The Company has elected the lessor practical expedient within Financial Accounting Standards Board Accounting Standards Codification ("ASC") ASC 842, Leases ("ASC 842") and recognizes, measures, presents, and discloses the revenue for services under the Company's senior living residency agreements based upon the predominant component, either the lease or nonlease component, of the contracts. The Company has determined that the services included under the Company's independent living, assisted living, and memory care residency agreements have the same timing and pattern of transfer and are performance obligations that are satisfied over time.

# ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence Notes to Financial Statements December 31, 2024 and 2023 (dollars in thousands except as where otherwise stated)

The Company recognizes revenue under ASC 606, *Revenue Recognition from Contracts with Customers* ("ASC 606") for its independent living, assisted living, and memory care residency agreements for which it has estimated that the nonlease components of such residency agreements are the predominant component of the contract.

The Company receives payment for services under various third-party payor programs which include Medicare, Medicaid, and other third-party payors. Estimates for settlements with third-party payors for retroactive adjustments from estimated reimbursements due to audits, reviews, or investigations are included in the determination of the estimated transaction price for providing services. The Company estimates the transaction price based on the terms of the contract with the payor, correspondence with the payor, and historical payment trends. Changes to these estimates for retroactive adjustments are recognized in the period the change or adjustment becomes known or when final settlements are determined. Approximately 5% of the Company's resident services revenue for the years ended December 31, 2024 and 2023 was attributable to various third-party payor programs, including Medicare and Medicaid programs.

Resident fee revenue is recorded when services are rendered and consists of fees for basic housing, support services and fees associated with additional services such as personalized health and assisted living care. Residency agreements are generally for a term of 30 days to one year, with resident fees billed monthly in advance. Revenue for certain skilled nursing services and ancillary charges is recognized as services are provided, and such fees are billed monthly in arrears. In addition, all rent-free or rent holiday periods are recognized in resident fee revenue on a straight-line basis over the resident's first year of occupancy, including the rent holiday period. Monthly service charges billed in advance are recorded as deferred revenue when collected in advance of provision of services and recognized as revenue when the revenue is earned. The Company had total monthly resident fees billed and received in advance included in deferred revenue on the balance sheets of \$275 and \$190 at December 31, 2024 and 2023, respectively. Monthly resident fees billed and received in advance as of January 1, 2023 was \$211.

# **Government Grants**

The Company recognizes income for government grants on a systematic and rational basis over the periods in which the Company recognizes the related expenses or loss of revenue for which the grants are intended to compensate when there is reasonable assurance that the Company will comply with the applicable terms and conditions of the grant and there is reasonable assurance that the grant will be received.

# **Restricted Cash**

Restricted cash is made up of the operating reserve fund required by the North Carolina Department of Insurance ("DOI") and debt service reserve accounts required by the Company's lender under its mortgage debt agreement.

# <u>Cash Management</u>

The Company does not maintain operating cash accounts as all operating cash activities are transacted by the Member and settled to the Company through net Member contributions (distributions) on the statements of changes in Member's equity. Given the Company's cash management and the Member's organizational structure, the Member intends to continue to fund Member contributions to the Company as needed. The Company maintains an unrestricted cash account that is not used in operations.

# Accounts Receivable

Accounts receivable are reported net of an allowance for credit losses to represent the Company's estimate of expected losses at the balance sheet date. As of December 31, 2024 and 2023, the allowance for credit losses was \$97 and \$37, respectively. The adequacy of the Company's allowance for credit losses is reviewed on an ongoing basis, using historical payment trends, write-off experience, analyses of receivable portfolios by payor source and aging of receivables, a review of specific accounts, as well as expected future economic conditions and market trends, and adjustments are made to the allowance as necessary.

Billings for services under third-party payor programs are recorded net of estimated retroactive adjustments, if any. At December 31, 2024 and 2023, approximately 13% and 12%, respectively, of the Company's accounts receivable were due from various third-party payor programs, including Medicare and Medicaid.

# **Property and Equipment**

Property and equipment, which include leasehold intangibles, are recorded at cost or fair value on the date of acquisition or contribution. The fair value of the contributed lease-related intangibles associated with the relationship with the Community's residents reflects the estimated value of inplace leases as represented by the cost to obtain residents and an estimated absorption period to reflect the value of the rent and recovery costs foregone during a reasonable lease-up period as if the space was vacant. The Community amortizes any acquired in-place lease intangibles to depreciation and amortization expense over the average remaining length of stay of the residents. Renovations and improvements, which improve and/or extend the useful life of the asset, are capitalized and depreciated over their estimated useful life of the renovations and improvements. Expenditures for ordinary maintenance and repairs are expensed to operations as incurred. Depreciation is computed using the straight-line method over the estimated useful lives of the assets, which are as follows:

Buildings and improvements	3 – 40 years
Furniture and equipment	3 – 15 years
Resident in-place lease intangibles	1 – 2 years

Long-lived assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset group may not be recoverable. Recoverability of an asset group is assessed by comparing its carrying amount to the estimated future undiscounted net cash flows expected to be generated by the asset group through operation or disposition, calculated utilizing the lowest level of identifiable cash flows. If this comparison indicates that the carrying amount of an asset group is not recoverable, the Company is required to recognize an impairment loss. The impairment loss is measured by the amount by which the carrying amount of the asset exceeds its estimated fair value, with any amount in excess of fair value recognized as an expense in the current period. Undiscounted cash flow projections and estimates of fair value amounts are based on a number of assumptions such as revenue and expense growth rates, estimated holding periods, and estimated capitalization rates.

# **Deferred Financing Costs**

Costs and fees incurred with third parties that directly relate to obtaining new long-term debt are recorded as a direct adjustment to the carrying amount of long-term debt. The Company amortizes deferred financing costs on a straight-line basis, which approximates the effective yield method over the term of the related debt.

# Income Taxes

The Company is treated as a limited liability company for tax purposes. Generally, no provision for federal and state income taxes has been recorded as payment of income taxes is the responsibility of the individual member.

# Subsequent Events

The Company has evaluated events subsequent to December 31, 2024 through the date that the financial statements were available to be issued, May 30, 2025, and determined that no events have occurred which would require additional disclosure.

# (3) Government Grants

During the year ended December 31, 2023, the Company recognized \$3 as other operating income from government grants and credits recognized related to the pandemic based upon its estimates of its satisfaction of the conditions of the grants and credits during such periods. The cash received for grants and credits has been presented within net cash provided by operating activities within the Company's statements of cash flows.

# (4) **Property and Equipment**

Net property and equipment and leasehold intangibles as of December 31, 2024 and 2023 consisted of the following:

	2024	2023
Land	\$ 10,890	\$ 10,890
Buildings and improvements	95,394	92,312
Resident in-place leasehold intangibles	2,456	2,456
Furniture and equipment	16,881	15,109
Construction in progress	180	2,499
	125,801	123,266
Accumulated depreciation	(59,396)	(55,529)
Property and equipment, net	\$ 66,405	\$ 67,737

During the years ended December 31, 2024 and 2023, the Company evaluated property and equipment for impairment and no charge was recorded.

# (5) Accrued Expenses

Accrued expenses as of December 31, 2024 and 2023 consisted of the following components:

	2024	2023
Accrued salaries and wages	\$ 510 \$	487
Accrued vacation	101	88
Accrued interest	151	325
Other accrued expenses	 189	149
	\$ 951 \$	1,049

#### (6) Long-Term Debt

In August 2017, the Company obtained \$95.8 million of mortgage financing secured by the Community. In December 2023 and as a result of a refinancing, the Company obtained a \$14.3 million loan under the mortgage facility secured by the Community. At the December 2023 refinancing, the Company repaid \$40.1 million of debt under the mortgage facility, using proceeds from the \$14.3 million loan and cash contributions from the Member. As of December 31, 2023, \$60.5 million of mortgage debt remained outstanding under the mortgage facility. Approximately sixty percent of the principal amount bore interest at a fixed rate, with approximately sixty percent of such amount bearing interest at 4.47% and maturing in September 2027 and the other forty percent bearing interest at 5.97% and maturing in January 2031. Approximately forty percent of the principal amount bore interest at a variable rate equal to the 30-day average Secured Overnight Financing Rate ("SOFR") plus a margin of 252.9 basis points and maturing in September 2027. The interest rate of the variable rate portion of the loan at December 31, 2023 was 7.76%.

In December 2024 and as a result of a refinancing, the Company obtained a \$27.4 million loan under the mortgage facility secured by the Community. At the December 2024 refinancing, the Company repaid \$24.9 million of debt under the mortgage facility, using proceeds from the \$27.4 million loan. As of December 31, 2024, \$62.0 million of mortgage debt remains outstanding under the mortgage facility. All outstanding principal amounts bear interest at a fixed rate, with approximately fortyfour percent bearing interest at 6.14% and maturing in January 2032, thirty-three percent bearing interest at 4.47% and maturing in September 2027 and the remaining twenty-three percent bearing interest at 5.97% and maturing in January 2031.

Deferred financing costs related to the loans are amortized on a straight-line basis over the term of the loan, which approximates the effective interest method. Amortization expense for deferred financing costs, which is recorded within interest expense in the accompanying statements of operations, was \$131 and \$61 for the years ended December 31, 2024 and 2023, respectively. The annual aggregate scheduled principal payments of long-term debt obligations outstanding as of December 31, 2024, are as follows:

Years ending December 31,		<u>Amount</u>
2025	\$	504
2026		679
2027		19,677
2028		500
2029		539
Thereafter	_	40,065
Total		61,964
Less deferred financing costs	_	(1,121)
Total long-term debt	\$	60,843

As of December 31, 2024, the Company was in compliance with the financial covenants of its outstanding debt.

# (7) Related Party Transactions

On April 1, 2007, the Company entered into a long-term management agreement with ARC Management, LLC ("ARC"), a related party. Subject to the terms of the agreement, ARC will receive a management fee equal to 5% of gross revenues plus incentives fees as defined in the agreement. Furthermore, out-of-pocket costs and expenses incurred on behalf of the Company by ARC are subject to reimbursement to ARC. In December 2023, the Company terminated the agreement with ARC. The amount incurred for management fees was \$1,016 for the year ended December 31, 2023.

# (8) Credit Risk

The Company generally maintains cash on deposit at banks in excess of federally insured amounts. The Company has not experienced any losses in such accounts and management believes the Company is not exposed to any significant credit risk related to cash.

# (9) Commitments and Contingencies

# **Litigation**

The Company is subject to legal proceedings and claims that arise in the ordinary course of business.

# <u>Insurance</u>

Through Brookdale, a related party, the Company currently maintains professional and general liability insurance. Brookdale's current policies provide for deductibles for each claim and as a result they are, in effect, self-insured for claims that are less than the deductible amounts. In addition, the Company participates in Brookdale's large-deductible workers compensation program and a self-insured employee medical program. Estimated costs related to the self-insurance program are accrued at Brookdale based on known claims and projected settlement of unasserted claims incurred but not reported to the Company. The Company records an allocated monthly fee for insurance costs. Subsequent changes in actual experience (including claim costs, claim frequency, and other factors) could result in additional costs to the Company.

# Health Care Regulations

The health care industry is subject to numerous laws and regulations of Federal, state, and local governments. These laws and regulations include, but are not necessarily limited to, matters such as licensure, accreditation, government health care program participation requirements, reimbursement for patient services, and Medicare and Medicaid, or other state programs, fraud and abuse. Violations of these laws and regulations could result in expulsion from government health care programs together with the imposition of significant fines and penalties, as well as significant repayments for patient services previously billed. Management believes that the Company is in compliance with fraud and abuse statutes as well as other applicable government laws and regulations. Compliance with such laws and regulations can be subject to future government review and interpretation as well as regulatory actions unknown or unasserted at this time.

# ARCLP – Charlotte, LLC d/b/a Brookdale Carriage Club Providence Notes to Financial Statements December 31, 2024 and 2023 (dollars in thousands except as where otherwise stated)

The senior living and healthcare industries are continuously subject to scrutiny by governmental regulators, which could result in reviews, audits, investigations, enforcement actions, or litigation related to regulatory compliance matters. In addition, the Company is subject to various government reviews, audits, and investigations to verify compliance with Medicare and Medicaid programs and other applicable laws and regulations. The Centers for Medicare & Medicaid Services ("CMS") has engaged third-party firms to review claims data to evaluate appropriateness of billings. In addition to identifying overpayments, audit contractors can refer suspected violations to government authorities. An adverse determination of government reviews, audits and investigations may result in citations, sanctions and other criminal or civil fines and penalties, the refund of overpayments, payment suspensions, or termination of participation in Medicare and Medicaid programs. The Company's costs to respond to and defend any such audits, reviews and investigations may be significant and are likely to increase in the current enforcement environment, and any resulting sanctions or criminal, civil or regulatory penalties could have a material adverse effect on the Company's business, financial condition, results of operations and cash flow. While management believes all billings are proper and support is maintained, certain aspects of billing, coding and support are subject to interpretation and may be viewed differently by audit contractors. As amount of any recovery is unknown, management has not recorded any reserves related to audits and investigations at this time.

# **Operating Reserve Fund**

The North Carolina DOI under Article 64 requires that CCRCs establish an Operating Reserve Fund in the form of cash, investments, or other assets as permitted by the DOI, consisting of 50% of the following year's forecasted operating expenses until they achieve a 90% occupancy level, at which time they are required to establish an Operating Reserve Fund consisting of 25% of the following year's forecasted operating expenses, which has been achieved in the past. As of December 31, 2024 and 2023, the Company did not achieve the 90% occupancy level and the Operating Reserve Fund is funded at 50% of the forecasted operating costs, less certain deductions as defined by law and the Insurance Commissioner, for a 12-month period as of the date of this report.

The Company's assumed Operating Reserve Fund amounts for each year during the forecasted period are based on projected occupancy rates below 90%, indicating an Operating Reserve Fund equal to 50% of the forecasted annual operating expenses adjusted to include principal payments on long-term debt, less depreciation. Contributions from its Member may occur to fund the Company's Operating Reserve Fund requirements, to make debt payments on the Company's outstanding amounts including final maturity payments, and to fund operations as needed.

As of December 31, 2024 and 2023, the Company's reserve balance was \$11.3 million and \$10.8 million, respectively.

# ATTACHMENT 5

# BROOKDALE CARRIAGE CLUB PROVIDENCE

Balance Sheet

As of April 30, 2025

(amounts in 000's)

Assets	
Cash - restricted	565
Cash - unrestricted	12,132
Accounts receivable, net	449
Other current assets	451
Total current assets	13,597
Land	10,890
Buildings and improvements	98,101
Furniture and equipment	17,153
Construction in Progress	193
Gross PPE	126,337
Accumulated depreciation	(60,732)
Net PPE	65,605
Restricted CashLT	11,417
Total Assets	90,619
Liabilities	
Current portion of long-term debt	334
Accounts payable	462
Accrued expenses	547
Tenant deposits	45
Deferred revenue	312
Total current liabilities	1,700
Long-term debt	60,410
Other Long Term Liabilities	
Total Liabilities	62,110
Total Equity	28,509
Total Liabilities and Equity	90,619

# BROOKDALE CARRIAGE CLUB PROVIDENCE

Income Statement

#### For the four months ended April 30, 2024

(amounts in 000's)

#### REVENUES

Independent living	\$ 4,675
Second Party Rents	236
Assisted living	1,044
Memory Enhancement	979
Nursing care	1,360
Other Income	677
Total Operating Revenues	\$ 8,970

Total Revenue

8,970

EXPE	SES	

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EXPENSES	xC	
Ancillary Expenses	10	343
Administration & General	1.2	1,059
Nursing		681
Memory Enhancement		365
Assisted Living		228
Plant Operations/Maintenance		460
Utility		261
Housekeeping & Laundry		175
Resident Services		306
Food Service		979
Marketing		404
General Insurance		162
Worker's Compensation		22
Depreciation & Amortization		1,396
Interest Expense, net		968
Property Tax		155
Total Operating Expenses	\$	7,964

Net Income	\$ 1,006

# BROOKDALE CARRIAGE CLUB PROVIDENCE

Statement of Cash Flows

# For the four months ended April 30, 2024

(amounts in 000's)

Net Income	1,006
Adjustments to reconcile net income to net cash provided:	
Loss on extinguishment of debt	(9)
Depreciation	1,338
Amortization of deferred financing costs	69
Provision for credit losses	12
Changes in operating assets	
Accounts receivable	(139)
Other assets	180
Accounts payable	(55)
Accrued expenses	(404)
Tenant deposits and other restricted liabilities	(7)
Deferred revenue	37
Net cash provided by operating activities	2,028
Cash flows from investing activities	
Purchase of property and equipment	(537)
Net cash used in investing activities	(537)
Cash flows from financing activities	
Payment of long-term debt	(167)
Payment of financing costs	9
Member distributions, net	(2,326)
Net cash provided by financing activities	(2,484)
Increase (decrease) in cash	(993)
Beginning cash balance	25,107
Ending cash balance	24,114