Wilshire Insurance Company

Raleigh, North Carolina

Report on Examination

As of December 31, 2014

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February 26, 2016

Honorable Wayne Goodwin Commissioner of Insurance State of North Carolina Raleigh, North Carolina

Sir:

Pursuant to your instructions and in accordance with Section ("§") 58-2-131 of the General Statutes of North Carolina ("GS"), the North Carolina Department of Insurance ("Department") conducted an examination of the records, business affairs and financial condition of

### Wilshire Insurance Company

(hereinafter referred to as the "Company"), at its main administrative office located at 702 Oberlin Road, Raleigh, North Carolina. The Company's statutory home office is located at 702 Oberlin Road, Raleigh, North Carolina. The following report on examination is respectfully submitted.

## SCOPE OF THE EXAMINATION

We performed a full-scope statutory examination of the Company. This examination covers the period from January 1, 2011 to December 31, 2014, including any material transactions and events occurring subsequent to the examination date and noted during the course of this examination. The Department's most recent prior examination of the Company was as of December 31, 2010.

The purpose of this examination was to assess the financial condition and controls of the Company and set forth findings of fact (together with citations of pertinent laws, regulations, and rules) with regard to any material adverse findings disclosed by the examination.

The examination was a coordinated examination and was conducted concurrently with examinations of the Company's affiliates, as part of the insurance holding company system of IAT Reinsurance Company Ltd. ("IAT"), and included participation from the States of Nebraska, Illinois, Florida, and Texas. North Carolina served as lead state in this coordinated examination.

We conducted our examination in accordance with auditing standards established by the Department and the National Association of Insurance Commissioners ("NAIC") Financial Condition Examiners Handbook ("Handbook"). The Handbook requires that we plan and perform the examination to evaluate the financial condition, assess corporate governance, identify current and prospective risks of the Company, and evaluate system controls and procedures used to mitigate those risks. An examination also includes identifying and

evaluating significant risks that could cause an insurer's surplus to be materially misstated both currently and prospectively.

All accounts and activities of the Company were considered in accordance with the risk-focused examination process and the following key functional activities were identified:

Claims Handling
Reinsurance
Reserves
Investments
Related Parties
Underwriting and Premiums
Other – Miscellaneous

This may include assessing significant estimates made by management, as well as evaluating the overall financial statement presentation, management's compliance with GS Chapter 58 and evaluating management's compliance with Statutory Accounting Principles. This examination does not attest to the fair presentation of the financial statements included herein. If during the course of the examination an adjustment is identified, the impact of such adjustment will be documented separately from the Company's financial statements.

This examination report includes significant findings of fact, and general information about the Company and its financial condition. There may be other items identified during the examination that, due to their nature (e.g., subjective conclusions, proprietary information, etc.), are not included within the examination report but separately communicated to the Company.

The Company's Annual Statements, work papers, and the independent audit work papers were reviewed and relied upon whenever possible. A trial balance reconciliation of the Annual Statement was performed, as were a verification of ownership and valuation of assets, determination of liabilities and reserves, and an analysis and review of such accounts and records as deemed necessary by the examination team. A management representation letter attesting to the Company's ownership of assets, the nonexistence of unrecorded liabilities and contingent liabilities was received from Company management.

The books and records of the Company are audited annually by independent certified public accountants in accordance with GS § 58-10-185(a). Ernst & Young LLP of Raleigh, North Carolina, the designated independent public accountant of the Company, issued an unqualified opinion for each year subsequent to the Department's prior examination through, and including, the year ended December 31, 2014.

The statutory reserves and related items for the examination period, 2011 to 2014, were reviewed and certified by the Company's Appointed Actuary, Thomas P. Conway, ACAS, MAAA, of Ernst & Young, LLP.

## SUMMARY OF SIGNIFICANT FINDINGS

#### **PRIOR EXAMINATION**

There were no significant findings noted in the prior examination.

#### **CURRENT EXAMINATION**

There were no significant findings to report in the current examination.

## COMPANY HISTORY

The Company was incorporated under the laws of the State of California in 1956, as a commercial automobile liability and automobile physical damage insurance company. The Company merged into a new company with the same name and re-domesticated under the laws of the State of North Carolina in 1962.

The Company commenced business on December 31, 1985, with 6,000,000 shares of \$2.10 par value capital common stock authorized. To begin business, the Company issued 2,000,000 shares of its common stock, at \$2.10 per share, providing the Company with an initial capital of \$4,200,000.

## CAPITAL STOCK

As of December 31, 2014, the Company's capitalization consisted of the following:

| Description                                | Value       |
|--|-------------|
| Number of authorized common capital shares | 6,000,000   |
| Number of shares issued and outstanding    | 2,000,000   |
| Total common capital stock                 | \$4,200,000 |
| Par value per share                        | \$2.10      |

Additionally, the Company had gross paid-in and contributed surplus of \$34,931,424, and \$68,507,547 in unassigned funds at December 31, 2014.

All of the outstanding shares of capital stock of the Company are held by Occidental Fire & Casualty Company of North Carolina ("OFC").

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#### **DIVIDENDS TO STOCKHOLDER**

Dividends on common stock are paid as declared by the Board of Directors ("Board") of the Company. Under the insurance regulations of North Carolina, the maximum amount of dividends which the Company may pay to shareholders is limited to the greater of 10% of the most recent year-end policyholders' surplus or net income (excluding realized capital gains) earned for that same year-end. Accordingly, the maximum dividend payout to shareholders that may be made without prior approval of the Department is \$10,763,897. There were no paid dividends in 2014.

## MANAGEMENT AND CONTROL

### **CORPORATE GOVERNANCE**

## **Board of Directors**

The business of the Company is managed by its management team and subject to review by the Board consisting of at least seven, but not more than 21 members. A majority of the Board, but in no case less than five, constitutes a quorum for the transaction of business. Directors are elected at the annual meeting of stockholders and serve until the adjournment of the next stockholder meeting at which directors are elected. Vacancies can be filled by the Board or by the stockholders at a special meeting called for that purpose.

The following individuals served as directors as of December 31, 2014:

| Name                 | Location                 | Principal Occupation  |
|----------------------|--------------------------|---|
| Kenneth C. Coon      | Omaha, Nebraska          | Senior Vice President Occidental Fire & Casualty Co. of NC and Wilshire Insurance Company               |
| Marguerite R. Gorman | Garden City, New York    | Vice President IAT Reinsurance Company Ltd. (Bermuda)   |
| Peter R. Kellogg     | Short Hills, New Jersey  | Owner, President and Treasurer IAT Reinsurance Company Ltd. (Bermuda)                                   |
| Edward A. Kerbs      | Rumson, New Jersey       | Vice President IAT Reinsurance Company Ltd. (Bermuda)   |
| George E. King       | Cary, North Carolina     | Director McM Corporation  |
| James R. Miller      | Hawthorn Woods, Illinois | Managing Director of Reinsurance Harco National Insurance Company                                       |
| Stephen L. Stephano  | Raleigh, North Carolina  | President & Chief Executive Officer Occidental Fire & Casualty Co. of NC and Wilshire Insurance Company |

The Board has the authority to establish committees. These committees have the powers and duties deemed appropriate by the Board, however, their power cannot exceed the power of the Board. The Company has only one standing committee, the Executive Committee.

The following persons served on the Executive Committee as of December 31, 2014:

Kenneth C. Coon Peter R. Kellogg Edward A. Kerbs James R Miller Stephen L. Stephano

## **Officers**

The bylaws provide that the Board will elect the officers of the Company. The officers of the Company consist of a President, Secretary, Treasurer, and one or more Senior Vice Presidents, Vice Presidents, or Assistant Vice Presidents, as deemed necessary by the Board. Each will have powers delegated by the Board or Executive Committee and bylaws. Officers of the Company elected by the Board members hold office until their successors are elected. The same person can hold the position of any two offices, except those of President and Secretary.

The following individuals served as officers as of December 31, 2014:

| Name                   | Title   |
|------------------------|---|
| Stephen L. Stephano    | President and Chief Executive Officer             |
| Michael D. Blinson     | Senior Vice President and Corporate Secretary     |
| David G. Pirrung       | Senior Vice President and Treasurer               |
| Kenneth C. Coon        | Senior Vice President, Omaha Business Unit        |
| Eugene J. Keating, Jr. | Senior Vice President, Marketing and Underwriting |
| Deborah A. Wrinkle     | Senior Vice President                             |
| Steven C. Andrews      | Vice President                                    |
| Lynn G. Ford           | Vice President, Risk Mitigation                   |
| Kevin J. Hamm          | Vice President and Chief Financial Officer        |
| Rebecca J. Larson      | Vice President, Underwriting                      |
| Brenda M. Lewis        | Vice President, Human Resources                   |
| David G. Matousek      | Vice President                                    |
| Paul T. Webb           | Vice President, Information Technology            |
| Vincent B. Oglesby     | Vice President                                    |
| James D. Martin        | Vice President                                    |
| Paul M. Kosinski       | Assistant Vice President                          |
| Richard K. Sifford     | Assistant Vice President                          |
| Christopher A. Loftus  | Assistant Vice President                          |
| Sean P. Fowler         | Assistant Vice President                          |

| Name               | Title                    |
|--------------------|--------------------------|
| Cindy A. McLachlan | Assistant Vice President |
| John M. Mruk       | Assistant Vice President |

#### CODE OF CONDUCT AND CONFLICT OF INTEREST

The Company has an established policy and procedure to identify existing or potential conflicts of interest and to report the same to the Board. Annually, the Company requires a signed statement from each director and officer disclosing any conflict of interest. A review of the signed conflict of interest statements for the examination period revealed no disclosed conflicts of interest with any board member or officer.

#### **CORPORATE RECORDS**

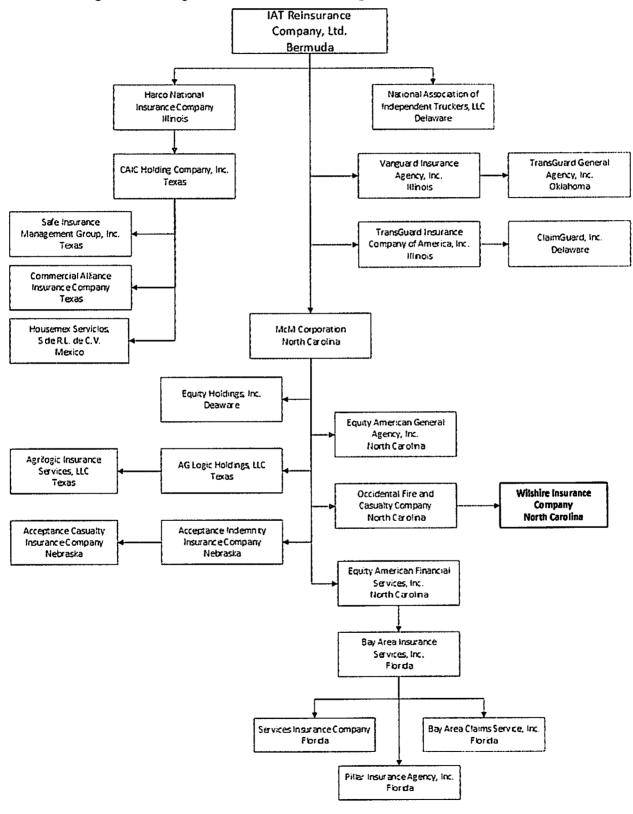
The minutes of the meetings of the board of directors and executive committees were reviewed for the period under examination. Based on that review, it appears that the minutes documented the Company's significant transactions and events, and that the directors approved these transactions and events.

### **CORPORATE ORGANIZATION**

The Company is part of an insurance holding company system as defined in GS § 58-19-30. The Company is a wholly-owned subsidiary of OFC, which is a wholly-owned subsidiary of McM Corporation ("McM"), a North Carolina insurance holding company. IAT, a Bermuda based reinsurance company, owns the outstanding stock of McM. All of the stock of IAT, the ultimate parent, is owned by Peter Kellogg, the ultimate controlling party.

### **ORGANIZATIONAL CHART**

The following is an organizational chart including all of entities in the IAT Group:



### **ACCOUNTS AND RECORDS**

The Company's main administrative office is located in Raleigh, North Carolina. Policy administration functions for the Company are handled in Bradenton, Florida; Omaha, Nebraska; Lancaster, California; and Raleigh, North Carolina. The claims functions for the Company are handled in Bradenton, Florida; Raleigh, North Carolina; Coral Springs, Florida; and Omaha, Nebraska.

## FIDELITY BONDS AND OTHER INSURANCE

The Company is insured under a crime bond, which is an acceptable substitute for a fidelity bond. The bond's assumed party is IAT and its subsidiaries. IAT's crime bond has \$2,000,000 in both aggregate and single loss liability coverage from losses due to dishonest acts, including forgery and computer fraud, by its employees. The Company's coverage is within the recommended minimum range of \$2.0 million to \$2.25 million according to the Handbook.

#### **EMPLOYEE BENEFITS AND PENSION PLANS**

All the employees of the IAT Re Holding Group are employed by McM under a master payroll agreement. These employees participate in a combined defined contribution savings plan (401k) and profit sharing plan sponsored by McM. Matching contributions up to 7% and 6% of each eligible employee's annual compensation were made during 2014 and 2013, respectively. In addition, contributions are made to the profit sharing portion of this plan at the discretion of McM. Costs for this plan are allocated to the Company based on a percentage of payroll. Amounts expensed were \$265,567 and \$192,488 for the years which ended December 31, 2014 and 2013, respectively.

#### **RELATED PARTY AGREEMENTS**

#### **Cost Sharing Agreement**

The Company is party to an IAT Group Master Hardware and Software Cost Sharing Agreement which became effective January 1, 2008. The agreement is between the Company and its affiliates McM, OFC, Acceptance Indemnity Insurance Company, Acceptance Casualty Insurance Company, Transguard Insurance Company of America Inc., Harco National Insurance Company, and IAT. In 2014 and 2013, the Company incurred costs totaling \$177,396 and \$132,845 respectively.

The Company is also a party to a Consolidated Master Cost Sharing Agreement which was effective March 2008. The agreement is between the Company and its affiliatesOFC, Acceptance Indemnity Insurance Company, Acceptance Casualty Insurance Company, Harco National Insurance Company, and Transguard Insurance Company of America Inc. This agreement was amended effective December 22, 2014 to add Service Insurance Company and Commercial Alliance Insurance Company to the agreement. In 2014 and 2013, the Company incurred costs totaling \$11,322,101 and \$7,350,518 respectively.

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## **Consolidated Tax Allocation Agreement**

The Company also has a Consolidated Tax Allocation Agreement. The Company's taxable income was consolidated with McM, the Company's parent, and its subsidiaries through April 30, 2002 in accordance with the tax sharing agreement in effect in 2001 and prior. The Company's taxable income earned subsequent to May 1, 2002 is consolidated with IAT, the parent of McM, and its subsidiaries in accordance with the current tax sharing agreement. Taxes are allocated among the consolidated companies based upon their return calculation with current credit for any operating losses or other items utilized in the consolidated return.

## TERRITORY AND PLAN OF OPERATION

At December 31, 2014, the Company was licensed in 23 states, is eligible to write surplus lines in 14 states, and is a qualified reinsurer in one state. Statutory deposits are required in 10 states for doing business in such jurisdictions and are maintained by insurance regulatory agencies. A complete listing and description for such deposits can be found on the Company's 2014 Annual Statement Schedule E – Part 3.

The Company specializes in providing liability, physical damage, and cargo insurance coverages for the trucking industry. The Company wrote business during 2014 in 38 states. During 2007, the Company reentered the North Carolina nonstandard private passenger automobile market; however, they cede most of the private passenger liability coverage to the North Carolina Reinsurance Facility ("NCRF") and retain the private passenger physical damage coverage.

#### TRENDS OF THE COMPANY

The following data, obtained from annual statements filed with the Department, illustrate the growth of the Company for the five year period ended December 31, 2014:

| Year | Net Admitted Assets | Capital and Surplus | Direct Premiums Written | Net Income  |
|------|---------------------|---------------------|-------------------------|-------------|
| 2014 | 226,428,856         | 107,638,971         | 127,896,719             | 1,757,511   |
| 2013 | 207,443,733         | 102,391,847         | 96,147,147              | 10,519,181  |
| 2012 | 177,161,022         | 79,734,166          | 70,275,811              | 16,522,345  |
| 2011 | 158,835,366         | 75,961,460          | 62,464,799              | (1,728,063) |
| 2010 | 173,173,836         | 88,594,492          | 63,064,415              | 76,675      |

#### **ACTUARIAL OPINION**

Every property and casualty insurance company doing business in the State of North Carolina, unless otherwise exempted by the Commissioner, shall annually submit the opinion of an appointed actuary and an actuarial opinion summary in accordance with GS § 58-10-150 and GS § 58-10-155. The NAIC Annual Statement Instructions require a statement from the appointed actuary setting forth an opinion relating to claim reserves and any other actuarial items included on or attached to the annual statement.

Actuarial opinions regarding the Company's reserves for loss and loss adjustment expenses were issued by an appointed actuary for all years in the examination period. The appointed actuary evaluated the data provided by the Company for reasonableness and consistency of the loss and loss adjustment expense reserves. According to the actuarial opinions, the Company's reserves for loss and loss adjustment expenses met the requirements of the insurance laws of North Carolina; were consistent with reserves computed in accordance with accepted actuarial standards and principles; and made a reasonable provision for all unpaid loss and loss adjustment expense obligations of the Company.

## REINSURANCE

The Company classifies its reinsurance into three categories: Casualty, Property, and Program business.

## CASUALTY REINSURANCE

Commercial auto and related general liability coverage are reinsured via a Commercial Auto Truck Master Facility arrangement. The primary policy is for limits up to \$1.0 million. Accordingly, the Commercial Auto Truck Master Facility covers \$700,000 in excess of \$300,000. In 2014, the entire primary facility business is again all placed with IAT Re with the first layer (\$200,000 excess of \$300,000) placed at 50% and the second layer (\$500,000 excess of \$500,000) fully placed. On a limited basis, the Company writes truck policies with limits in excess of \$1.0 million up to \$2.0 million. For these policies, the second million is covered by a \$1.0 million excess of \$1.0 million automatic facultative facility arrangement, 100% placed with Maiden Re. Public auto liability (buses, limos, etc.) business with limits up to \$5.0 million is written by the Omaha Business Unit. This business is reinsured via a Public Automobile Liability Excess of Loss treaty for limits of \$3.5 million in excess of \$1.5 million and is 100% placed (40% is placed with IAT Re effective January 1, 2014).

Other casualty coverages written by the Omaha Business Unit, including business classified as umbrella and excess liability, are subject to a casualty excess treaty for \$500,000 in excess of \$500,000 for the primary policy limits up to \$1.0 million at 100%. The umbrella and excess casualty business is covered by a \$5.0 million 90% Umbrella Ouota Share Agreement.

The Company also participates in a group-wide casualty clash facility arrangement which protects against casualty Excess Contractual Obligations ("ECO")/Loss in Excess of Policy Limits ("XPL") exposures and multiple insureds/coverages involved in one occurrence. ECO/XPL is covered in four layers for a total of \$48.0 million excess of \$2.0 million and multiple insureds/coverages in one occurrence (true clash) is covered in two layers for a total of \$9.0 million excess of \$1.0 million. The entire clash facility arrangement is fully placed.

#### PROPERTY REINSURANCE

Commercial property business written by the Omaha Business Unit is subject to two property excess treaties for \$500,000 in excess of \$500,000 (100% placed) and \$4.0 million excess of \$1.0 million (100% placed). Any excess property risks with total insured values greater than \$5.0 million are reinsured via facultative arrangements.

Personal property business, homeowners, and dwelling fire is produced both in the Omaha and Bradenton business units. A combined property per risk reinsurance cover was placed for this business effective June 1, 2013 for \$2.0 million excess of \$500,000 per risk (90% placed). This treaty expired May 31, 2014, and was not renewed.

The Company also participates in a group-wide property catastrophe facility arrangement which protects against catastrophic property events such as hurricanes. The purchased cover is based on extensive modeling of the individual risks and, in 2014, provided for \$225 million excess of \$5.0 million coverage in four layers. The layer coverage amounts are as follows: First: \$15.0 million excess of \$5.0 million; Second: \$30.0 million excess of \$20.0 million; Third: \$80.0 million excess of \$50.0 million: and Fourth: \$100 million excess of \$130 million. All layers are fully placed. IAT Re participates on the first layer at 100% and on the second layer at 50%.

## **QUOTA SHARE (IAT RE)**

The Companyengages in a Quota Share Reinsurance Treaty with IAT Re (after external reinsurance) to mitigate the risk associated with potential losses. It is a continuous agreement that automatically renews on an annual basis. The structure of the agreement does not change significantly from year to year.

The calculation of the IAT Re quota share is dependent upon reinsurance. All external reinsurance (both excess of loss and quota share treaties) is programed into the POINT system, which calculates the external reinsurance cessions and produces the external ceded premiums/losses posted to the general ledger. Net premiums and losses (net before IAT Re quota share) from the general ledger are then exported to a separate excel workbook. This workbook calculates the IAT quota share ceded premium, commissions, and losses. This workbook is reviewed before the journal entries are posted. Reconciliation between the general ledger and the workbook is prepared to ensure the entries are booked correctly.

In 2014, the cession was 20% quota share and 100% for the Scottsdale Business Unit private passenger auto. The ceding commission matches the direct cost structure.

## **FINANCIAL STATEMENTS**

The following financial statements are based on the statutory financial statements filed by the Company with the Department and present the financial condition of the Company for the period ending December 31, 2014. The supporting exhibits present the information required to be included, in conformity with reporting practices prescribed by the Department. The financial statements and supporting schedules as of December 31, 2013, are unexamined and are presented for comparative purposes only.

# Wilshire Insurance Company Statutory Statement of Admitted Assets December 31,

|   | 2014          | 2013<br>(unexamined) |
|---|---------------|----------------------|
| Bonds   | \$41,262,622  | \$38,995,302         |
| Preferred stocks  | 6,191,349     | 3,053,223            |
| Common stocks   | 145,143,652   | 131,192,868          |
| Cash and short-term investments                                   | 1,632,093     | 5,808,043            |
| Other invested assets   | 2,233,392     | 2,149,163            |
| Receivable for securities   | -             | 4,797,222            |
| Total cash and invested assets                                    | 196,463,108   | 185,995,821          |
| Investment income due and accrued                                 | 674,110       | 642,206              |
| Premiums and agents' balances in course of collection             | 12,360,294    | 8,172,905            |
| Premiums and agents' balances booked but deferred and not yet due | 485,527       | 479,641              |
| Reinsurance recoverable   | 4,661,453     | 4,520,492            |
| Funds held by or deposited with reinsured companies               | 53,711        | 59,615               |
| Receivable from parent, subsidiaries and affiliates               | 11,703,280    | 7,559,564            |
| Miscellaneous other assets  | 27,373        | 13,489               |
| Total admitted assets   | \$226,428,856 | \$207,443,733        |

## Wilshire Insurance Company Statutory Statement of Liabilities, Capital and Surplus December 31,

|   | 2014          | 2013<br>(unexamined) |
|---|---------------|----------------------|
| Losses  | \$50,149,547  | \$39,561,970         |
| Loss adjustment expenses  | 8,869,751     | 7,030,810            |
| Commissions payable, contingent commissions and other similar charges | 1,662,131     | 1,405,625            |
| Other expenses  | 243,877       | 322,440              |
| Taxes, licenses and fees  | 672,053       | 422,399              |
| Federal income tax liability  | 1,152,144     | 3,504,470            |
| Net deferred tax liability  | 17,665,487    | 16,729,95            |
| Unearned premiums   | 21,668,928    | 17,247,27            |
| Advance premium   | 153,175       | 97,20                |
| Ceded reinsurance premiums payable                                    | 4,848,000     | 6,135,00             |
| Funds held by Company under reinsurance contracts                     | 2,870,000     | 2,369,00             |
| Payable to parent, subsidiaries and affiliates                        | 38,791        | 4,428,66             |
| Premium deposits payable  | 8,758,821     | 5,762,90             |
| Miscellaneous other liabilities                                       | 37,180        | 34,16                |
| Total Liabilities   | 118,789,885   | 105,051,88           |
| Common capital stock  | 4,200,000     | 4,200,00             |
| Gross paid in and contributed surplus                                 | 34,931,424    | 34,931,42            |
| Unassigned funds  | 68,507,547    | 63,260,42            |
| Surplus as regards policyholders                                      | 107,638,971   | 102,391,84           |
| otal Liabilities, Capital and Surplus                                 | \$226,428,856 | \$207,443,73         |

## Wilshire Insurance Company Statement of Income December 31,

|   | 2014         | 2013<br>(unexamined) |
|---|--------------|----------------------|
| Underwriting Income   |              |                      |
| Premiums Earned   | \$66,536,529 | \$50,206,638         |
| Deductions  |              |                      |
| Losses incurred   | 36,218,717   | 20,606,849           |
| Loss adjustment expenses incurred                             | 11,378,848   | 7,746,206            |
| Other underwriting expenses incurred                          | 22,069,122   | 17,655,487           |
| Aggregate write-ins for underwriting deduction                | -            | 543                  |
| Total underwriting deductions                                 | 69,666,687   | 46,009,085           |
| Net underwriting (loss) or gain                               | (3,130,158)  | 4,197,553            |
| Investment Income   |              |                      |
| Net investment income earned                                  | 4,764,987    | 4,350,346            |
| Net realized capital gains or (losses) less capital gains tax | 890,710      | 4,172,406            |
| Net investment gain   | 5,655,697    | 8,522,752            |
| Other Income  |              |                      |
| Net Gain (loss) from agents' or premium balances charged off  | 1,754        | (164,277)            |
| Finance and service charges not included in premiums          | 17,303       | 1,559                |
| Miscellaneous fee income                                      | 67,114       | 113,231              |
| Total other income (loss)                                     | 86,171       | (49,487)             |
| Federal income taxes incurred                                 | 854,199      | 2,151,637            |
| Net Income  | \$1,757,511  | \$10,519,181         |

## Wilshire Insurance Company Capital and Surplus Account December 31,

| Capital and Surplus Account                               | 2014          | 2013<br>(unexamined) |
|---|---------------|----------------------|
| Surplus as regards policyholders, December 31 prior year  | \$102,391,847 | \$79,734,166         |
| Net Income  | 1,757,511     | 10,519,181           |
| Change in net unrealized capital gains                    | 2,994,525     | 12,268,481           |
| Change in net deferred income tax                         | 676,906       | (221,408)            |
| Change in nonadmitted assets                              | (181,818)     | 41,427               |
| Change in provision for reinsurance                       | _             | 50,000               |
| Change in surplus as regards policyholders for the year   | 5,247,124     | 22,657,681           |
| Surplus as regards policyholders December 31 current year | \$107,638,971 | \$102,391,847        |

## Wilshire Insurance Company Statement of Cash Flow December 31,

|   | 2014         | 2013<br>(unexamined) |
|---|--------------|----------------------|
| Cash From (Used By) Operations                              |              |                      |
| Premiums collected net of reinsurance                       | \$65,383,346 | \$51,986,457         |
| Net investment income                                       | 4,809,266    | 4,248,041            |
| Miscellaneous income  | 92,075       | (46,676)             |
| Total   | 70,284,687   | 56,187,822           |
| Benefit and loss related payments                           | 25,772,101   | 20,925,498           |
| Commissions, expenses paid and aggregate write-ins          | 31,181,432   | 24,731,749           |
| Federal income taxes paid (recovered)                       | 3,504,470    | 5,632,489            |
| Total   | 60,458,003   | 51,289,736           |
| Net cash from operations                                    | 9,826,684    | 4,898,086            |
| Cash From (Used By) Investments                             |              |                      |
| Proceeds from investments sold, matured, or repaid          | 27,310,624   | 29,201,830           |
| Cost of investments acquired                                | (36,234,428) | (36,746,703)         |
| Net cash (used by) investments                              | (8,923,804)  | (7,544,873)          |
| Cash From (Used By) Financing and Miscellaneous Sources     |              |                      |
| Dividends to stockholders                                   | -            | (7,500,000)          |
| Other cash (applied) provided                               | (5,078,830)  | 9,241,331            |
| Net cash (used by) from financing and miscellaneous sources | (5,078,830)  | 1,741,331            |
| Reconciliation of Cash and Short-Term Investment            |              |                      |
| Net change in cash and short-term investments               | (4,175,950)  | (905,456)            |
| Cash and short-term investments, January 1                  | 5,808,043    | 6,713,499            |
| Cash and short-term investments, December 31                | \$1,632,093  | \$5,808,043          |

## **COMMENTS ON FINANCIAL STATEMENTS**

There were no changes to the Company's financial statements and there were no proposed adjustments to surplus as a result of this examination.

## **Basis of Presentation and Summary of Significant Accounting Policies:**

The accompanying financial statements have been prepared in conformity with the accounting practices prescribed by the Department.

The more significant accounting policies followed by the Company are as follows:

Bonds: Investment grade bonds (NAIC rating 1-2) are reported at amortized cost while non-investment grade bonds (NAIC 3-6) are reported at the lower of amortized cost or fair value. Bonds not backed by other loans are principally stated at amortized cost using the effective interest rate.

**Preferred stocks**: Redeemable preferred stocks that have characteristics of debt securities and are rated as high quality or better are reported at cost or amortized cost. All other redeemable preferred stocks are reported at lower of cost, amortized cost, or fair value. Non-redeemable preferred stocks are reported at the lower of cost or fair value as determined by the Securities Valuation Office ("SVO") of the NAIC and the related net unrealized capital gains (losses) are reported in unassigned surplus.

Common stocks: Carried at fair value, as determined by the SVO, and related net unrealized capital gains (losses) are reported in unassigned surplus. Investments in stock of subsidiaries are carried at a value determined under the equity method. Changes in the net equity investment in subsidiary are charged or credited directly to surplus. Dividends received are accounted for as investment income.

Cash equivalents: Short-term, highly liquid investments with original maturities of three months or less are principally stated at amortized cost (which approximates fair value).

**Short-term investments**: Include investments with remaining maturities of one year or less at the time of acquisition and are principally stated at amortized cost.

**Premiums**: Earned pro rata over the policy period and reduced for reinsurance ceded. The reserve for unearned premium is determined on a monthly pro rata basis.

Reserves for losses and loss adjustment expenses: Reserve liabilities for estimated losses are determined on a case basis for reported claims, and on estimates based on company experience for loss adjustment expenses and incurred but not reported claims. These liabilities give effect to trends in claims severity and other factors which may vary as the losses are ultimately settled. The Company's management believes that the estimates of the reserves for losses and loss adjustment expenses are reasonable; however, there is considerable variability inherent in the reserve estimates. These estimates are continually reviewed and, as adjustments to these liabilities become necessary, such adjustments are reflected in current operations.

Reinsurance: Premiums, commissions, expense reimbursements, and reserves are reported on a basis consistent with the original policies issued and the terms of the reinsurance agreements. Premiums ceded

are reported as a reduction of premium income. Losses and loss adjustment expenses are reported as reductions of those items. Uncollateralized amounts from unauthorized reinsurers are deducted directly from capital and surplus through a provision for unauthorized reinsurance. Changes to the provision are credited or charged directly to surplus.

## **Analysis of Assets:**

The following represents an analysis of the Company's net admitted assets as of December 31, 2014:

| \$41,262,622<br>6,191,349<br>145,143,652<br>1,632,093<br>2,233,392 | \$<br>-<br>-<br>-   | \$41,262,622<br>6,191,349<br>145,143,652<br>1,632,093   |
|--|---|---|
| 145,143,652<br>1,632,093   | -   | 145,143,652   |
| 1,632,093  | -   |   |
| · · · · · · · · · · · · · · · · · · ·                              | -   | 1,632,093   |
| 2,233,392  |   | - , ,   |
|  | - {   | 2,233,392   |
| 196,463,108  | -   | 196,463,108   |
| 674,110  | -   | 674,110   |
| 12,529,008   | 168,714   | 12,360,294  |
| 485,527  | -   | 485,527   |
| 4,661,453  | -   | 4,661,453   |
| 53,711   | -   | 53,711  |
| 8,203  | 8,203   |   |
| 11,703,280   | -   | 11,703,280  |
| 43,750   | 43,750  | -   |
| 27,373   | -   | 27,373  |
| \$226,649,523  | \$220,667   | \$226,428,856   |
|  | 196,463,108<br>674,110<br>12,529,008<br>485,527<br>4,661,453<br>53,711<br>8,203<br>11,703,280<br>43,750<br>27,373 | 196,463,108       -         674,110       -         12,529,008       168,714         485,527       -         4,661,453       -         53,711       -         8,203       8,203         11,703,280       -         43,750       43,750         27,373       - |

### Reinsurance:

The Company has various excess of loss, quota share, and facultative reinsurance contracts to limit its exposure to losses. Reinsurance contracts do not relieve the Company of its primary obligation to policyholders. Failure of the reinsurers to discharge their obligation could result in losses to the Company. The Company utilizes the following reinsurance intermediaries: JLT Towers, Aon Benfield, Integro, Guy Carpenter, Insight Specialty Program, and Willis Re.

Direct and assumed and ceded premium written and earned are as follows:

|                            | 2014      | 2013     |
|----------------------------|-----------|----------|
| Direct and assumed written | \$130,806 | \$97,818 |
| Ceded written              | 59,848    | 44,680   |
| Net written                | 70,958    | 53,138   |
| Direct and assumed earned  | 120,807   | 86,266   |
| Ceded earned               | 54,270    | 36,059   |
| Net earned                 | \$66,537  | \$50,207 |

## **Summary of Reserves:**

The following provides a reconciliation of the Company's reserves for losses and loss adjustment expenses:

|  | Current<br>Year | Prior<br>Year |
|--|-----------------|---------------|
| Reserve for losses and loss adjustment expenses, beginning of year   | \$46,593        | \$48,686      |
| Add:   |                 |               |
| Provision for losses and loss adjustment expenses, current year      | 46,304          | 32,908        |
| Change in estimated losses and loss adjustment expenses, prior years | 1,294           | (4,555)       |
| Total incurred   | 47,598          | 28,353        |
| Deduct:  |                 |               |
| Losses and loss adjustment expenses paid, current year               | 16,946          | 10,884        |
| Losses and loss adjustment expenses paid, prior year                 | 18,226          | 19,562        |
| Total paid   | 35,172          | 30,446        |
| Examination adjustment   |                 |               |
| Reserve for losses and loss adjustment expenses, end of year         | 59,019          | 46,593        |
| Increase in reserve for losses and loss adjustment expenses          | \$12,426        | (\$2,093)     |

The Company reduced reserves by anticipated salvage and subrogation of \$645,000 and \$446,000 at December 31, 2014 and 2013, respectively.

Reserves for losses and loss adjustment expenses are reported net of the amounts that are recoverable under the Company's reinsurance contracts. At December 31, 2014 and 2013, the liability for losses and loss adjustment expenses was reduced by \$51,726,000 and \$25,774,000, respectively, for amounts to be recovered from reinsurers.

## Capital and Surplus:

The following, in conjunction with the Capital and Surplus Account table (see page 15), represents the changes in the Company's capital and surplus since the Department's last examination as of December 31, 2010:

| (Unexamined)  | 2012         | 2011         |
|---|--------------|--------------|
| Capital and surplus, beginning of year                  | \$75,961,460 | \$88,594,492 |
| Capital and surplus increases (decreases):              |              |              |
| Net income (loss)                                       | 16,522,345   | (1,728,063)  |
| Change in net unrealized capital gain (loss)            | (3,540,541)  | (5,442,788)  |
| Change in net deferred income tax                       | (1,888,061)  | (432,224)    |
| Change in nonadmitted assets                            | 204,963      | (216,557)    |
| Change in provision for reinsurance                     | (26,000)     | 186,600      |
| Dividends to stockholders                               | (7,500,000)  | (5,000,000)  |
| Change in surplus as regards policyholders for the year | 3,772,706    | (12,633,032) |
| Capital and surplus, end of year                        | \$79,734,166 | \$75,961,460 |

## **Contingencies and Commitments:**

The Company is involved in routine legal and administrative proceedings incidental to the conduct of its business. While the outcome of these matters cannot be estimated with certainty, it is the opinion of management that the resolution of these matters will not have a material effect on the financial position of the Company.

## **SUBSEQUENT EVENTS**

Effective May 2015, Stephen Stephano, President and CEO, retired and was replaced by David G. Pirrung, President.

## Wilshire Insurance Company DISTRIBUTION OF REPORT ON EXAMINATION December 31, 2014

Kevin Hamm, Chief Accounting Officer 702 Oberlin Road P.O. Box 10800 Raleigh, NC 27605

David Pirrung, President 702 Oberlin Road P.O. Box 10800 Raleigh, NC 27605

John Mruk, Treasurer 702 Oberlin Road P.O. Box 10800 Raleigh, NC 27605

Mike Blinson, Secretary 702 Oberlin Road P.O. Box 10800 Raleigh, NC 27605

## **CONCLUSION**

The examination procedures, described, herein, revealed no material findings or recommendations.

We conclude that the Company complies with the minimum capital and surplus requirements of GS § 58-7-75 for the kinds of insurance that the Company has been authorized to write, which is \$2,250,000.

The courteous cooperation and assistance extended by the officers and employees of the Company during the examination is hereby acknowledged.

Respectfully submitted,

Monique D. Smith, CPA, CFE Chief Financial Examiner

North Carolina Department of Insurance

## STATE OF NORTH CAROLINA

## **COUNTY OF WAKE**

| Robert Armbruster, Senior Examiner, North Carolina Department of Insurance, bein deposes and says that this report on examination, subscribed by him, is true and correct knowledge and belief.  Signature:  Robert Armbruster  Date: | ect to the best of his |
|---|------------------------|
| Sworn and subscribed before me this 71 day of Maria Notary Public Signature: 1 Judade 3- Muraa Notary Public Seal:  | My Comm Exp.           |