



MEMORANDUM

To: Insurers Marketing Credit Involuntary Unemployment Insurance in North Carolina

From: Ted Hamby, Deputy Commissioner, Life and Health Division

Date: June 12, 2026

RE: Credit Involuntary Unemployment Insurance (NCGS 58-57-110) T11 NCAC 16.0501 and 16.0503

N.C. Session Law 2017-205 which revised NCGS 58-57-110(a) effective October 1, 2017 states:

“Beginning September 1, 2018, and every third year thereafter, the Commissioner shall prescribe a minimum incurred loss ratio standard requirement to develop a premium rate reasonable in relation to the benefits provided by credit unemployment insurance coverage. This minimum incurred loss ratio standard shall be effective on January 1 in the year after it is prescribed and shall remain in effect until a new minimum incurred loss ratio standard requirement is prescribed.”

This means that the maximum credit involuntary unemployment rates experience of the most recent annual period must be reviewed by the North Carolina Department of Insurance for appropriate adequacy. Please note, annual insurer submissions of experience data to the Department in accordance with T11 NCAC 16.0503(a) will continue unaffected.

We have created a new Excel spreadsheet which must be used to convey the required experience data. You may obtain a copy of the new Excel spreadsheet on our website here: [Credit IUI Experience Data Spreadsheet and Instructions](#). Our Actuarial Services Division has revised and reorganized how the experience data will be collected and retained. Please do not use last year’s Excel spreadsheet to provide the required experience data. Updated Excel spreadsheets will continue to be made available for this use each year.

The Department will retain and review the experience data submitted in order to monitor overall loss ratios for single premium and monthly outstanding balance credit involuntary unemployment coverage in the state of North Carolina. The most recent three years of experience data will be utilized when the Department considers a revision to the maximum credit involuntary unemployment rates.

Please submit the completed Excel spreadsheet file via email to DataCall@ncdoi.gov. If you have questions regarding the content of the Excel spreadsheet, please contact Don Rao of our Actuarial Services Division at 919-807-6647 or don.rao@ncdoi.gov.

Please submit the completed excel spreadsheet file by July 20, 2026.

If you have any additional questions, please contact Brie Bailey at 919-807-6070 or bridgetta.bailey@ncdoi.gov.