

STATE OF NORTH CAROLINA COUNTY OF WAKE

IN THE MATTER OF THE LICENSURE OF AMCORA NICOLE HENSLEY **LICENSE NO. 18661660**

VOLUNTARY SETTLEMENT AGREEMENT

NOW COMES, Amcora Nicole Hensley (hereinafter "Ms. Hensley") and the Agent Services Division of the N.C. Department of Insurance (hereinafter "Agent Services Division"), and hereby voluntarily and knowingly enter into the following Voluntary Settlement Agreement (hereinafter "this Agreement").

WHEREAS, the Agent Services Division has the authority and responsibility for enforcement of the insurance laws of this State, and for regulating and licensing insurance agencies and agents; and

WHEREAS, Ms. Hensley currently holds a Resident Producer's license with authority for Casualty, Property, Accident & Health or Sickness, and Med. Supp./Long Term Care lines of insurance issued by the Agent Services Division; and

WHEREAS, N.C. Gen. Stat. § 58-33-46 (a) (1) provides that the Commissioner may place on probation, suspend, revoke, or refuse to renew any license issued under Article 33 of Chapter 58 of the General Statutes of North Carolina for providing materially incorrect, misleading, incomplete, or materially untrue information in the license application; and

WHEREAS, Ms. Hensley on her application for a resident producer's license dated on or about April 28, 2021 and again on her application dated on or about February 16, 2022 answered no when responding to background questions regarding past criminal convictions however criminal records that were added to NIPR on or about January 31, 2023 showed a misdemeanor theft conviction on or about September 24, 1997 in Texas where she was sentenced to six months' probation and fined \$300.00 and a felony counterfeiting/forgery conviction on or about June 10, 1998 in Texas where she was sentenced to three years of probation and fined \$500.00; and

WHEREAS, Ms. Hensley, by providing materially incorrect, misleading, incomplete and materially untrue information on two separate applications, was in violation of the provisions of N.C. Gen. Stat. § 58-33-46 (a) (1); and

WHEREAS, N.C. General Statute § 58-33-46(a)(2) provides that the Commissioner may place on probation, suspend, revoke, or refuse to issue or renew any license issued under Article 58 of the General Statutes of North Carolina for violating any insurance law of this or any other state, violating any administrative rule, subpoena, or order of the Commissioner or of another state's regulator; and

WHEREAS, N.C. Gen. Stat. § 58-2-70 provides that whenever the Commissioner has reason to believe that any person has violated any law that would subject the license or certification of that person to suspension or revocation, the Commissioner is authorized, in lieu of a hearing, to negotiate a mutually acceptable agreement as to the status of the person's license or certificate or to any civil penalty or restitution; and

WHEREAS, Ms. Hensley has agreed to settle, compromise, and resolve the matters referenced in this Agreement on behalf of herself, and the Agent Services Division has agreed not to pursue additional civil ramifications, including penalties, sanctions, remedies, or restitution based on these matters against Ms. Hensley; and

NOW, THEREFORE, in exchange for the consideration and promises and agreements set out herein, Ms. Hensley and the Agent Services Division hereby agree to the following:

- 1. Immediately upon the signing of this Agreement, Ms. Hensley shall pay a civil penalty of \$500.00 to the Agent Services Division. The form of payment shall be by certified check, cashier's check, or money order. The check or money order for the payment of this civil penalty shall be payable to the "North Carolina Department of Insurance." Ms. Hensley shall remit the civil penalty by certified mail, return receipt requested, to the Agent Services Division along with a copy of this signed Agreement. The civil penalty and the signed Agreement must be received by the Agent Services Division no later than December 2, 2023. The civil penalty shall be subject to disbursement in accordance with the provisions of Article IX, Section 7 of the North Carolina Constitution for the benefit of public schools.
- 2. This Agreement does not in any way affect the Agent Services Division's disciplinary power in any future examination of Ms. Hensley or in any other complaints involving Ms. Hensley.
- 3. Ms. Hensley enters into this Agreement, on behalf of herself, freely and voluntarily and with the knowledge of her right to have an administrative hearing on this matter. Ms. Hensley understands she may consult with an attorney prior to entering into this Agreement.
- 4. The parties to this Agreement agree that this Agreement shall have the full force and effect of an Order of the Commissioner. Ms. Hensley understands that N.C.G.S. § 58-33-46(a)(2) provides that a producer's license may be revoked for violating an Order of the Commissioner.
- 5. This Agreement, when finalized, will be a public record and will <u>not</u> be held confidential by the Agent Services Division. Following the execution of this Agreement, all licenses issued by the Agent Services Division to Ms. Hensley shall reflect that Regulatory Action has been taken against her. The Agent Services Division is free to disclose the contents of this Agreement with third parties upon request or pursuant to any law or policy providing for such disclosure. The Agent Services Division, upon request, routinely provides a copy of the voluntary settlement agreement to all companies that have appointed the licensee.
- 6. The parties have read and understand this Agreement and agree to abide by the terms and conditions stated herein.
- 7. Be aware that if a state or federal regulator other than the Agent Services Division has issued an occupational or professional license to you, that regulator may require you to report this administrative action to it. The Agent Services Division cannot give you legal advice as to the specific reporting requirements of other state or federal regulators.

N.C. Department of Insurance **Agent Services Division**

By: Amcora Nicole Hensley License No. 18661660

By: Joe Wall Deputy Commissioner

Date: 1128 2023