

STATE OF NORTH CAROLINA COUNTY OF WAKE

IN THE MATTER OF THE LICENSURE OF TRESANDRA A. HOPPER LICENSE NO. 0004689325

VOLUNTARY SETTLEMENT **AGREEMENT**

NOW COME, Tresandra A. Hopper (hereinafter "Ms. Hopper") and the North Carolina Department of Insurance (hereinafter "Department"), and hereby voluntarily and knowingly enter into the following Voluntary Settlement Agreement (hereinafter "this Agreement").

WHEREAS, the Department has the authority and responsibility for enforcement of the insurance laws of this State, and for regulating and licensing insurance agents; and

WHEREAS, Ms. Hopper currently holds a resident producer's license with authority for Life, Accident & Health or Sickness, Property and Casualty lines of insurance issued by the Department; and

WHEREAS, North Carolina General Statute § 58-33-32(k) requires producers to report to the Commissioner any administrative action taken against the producer in another state or by another governmental agency in this State, including enforcement actions taken against the producer by the Financial Industry Regulatory Authority (FINRA), within 30 days after the final disposition of the matter; and

WHEREAS, the Kentucky Department of Insurance revoked Ms. Hopper's producer's license effective October 24, 2014 based on a "Demonstrated Lack of Fitness or Trustworthiness;

WHEREAS, the Wisconsin Department of Insurance denied Ms. Hopper's application for a producer's license effective March 18, 2015 for Failure to Respond and Miscellaneous Other Reason; and

WHEREAS, the Indiana Department of Insurance suspended Ms. Hopper's producer's license effective May 1, 2015 based on a "Demonstrated Lack of Fitness or Trustworthiness"; and

WHEREAS, the Delaware Department of Insurance revoke Ms. Hopper's producer's license effective September 5, 2015 based on Other State Action and failure to report Other State Action; and

WHEREAS, the Ohio Department of Insurance revoked Ms. Hopper's producer's license effective December 6, 2017 based on Failure to Report Other State Action; and

WHEREAS, Ms. Hopper did not report these administrative actions taken against her insurance producer's license within 30 days after the final disposition of those matters as required by North Carolina General Statute § 58-33-32(k), and therefore was in violation thereof; and

WHEREAS, Ms. Hopper admits to these violations of North Carolina General Statute § 58-33-32(k); and

WHEREAS, North Carolina General Statute § 58-33-46(a)(2) provides that the Commissioner may place on probation, suspend, revoke, or refuse to issue or renew any license issued under Article 58 of the General Statutes of North Carolina for violating any insurance law of this or any other state, violating any administrative rule, subpoena, or order of the Commissioner or of another state's regulator; and

WHEREAS, Ms. Hopper has agreed to settle, compromise, and resolve the matters referenced in this Agreement on behalf of herself, and the Department has agreed not to pursue additional penalties, sanctions, remedies, or restitution based on these matters against Ms. Hopper; and

WHEREAS, the parties to this Agreement mutually wish to resolve these matters by consent before the Department initiates an administrative hearing, and have reached a mutually agreeable resolution of this matter as set out in this Agreement.

NOW, THEREFORE, in exchange for the consideration and promises and agreements set out herein, Ms. Hopper and the Department hereby agree to the following:

- 1. Immediately upon the signing of this Agreement, Ms. Hopper shall pay a civil penalty of \$400.00 to the Department. The form of payment shall be by certified check, cashier's check or money order. The check or money order for the payment of this civil penalty shall be payable to the "North Carolina Department of Insurance." Ms. Hopper shall remit the civil penalty by certified mail, return receipt requested, to the Department along with a copy of this signed Agreement. The civil penalty and the signed Agreement must be received by the Department no later than June 27, 2018. The civil penalty shall be subject to disbursement in accordance with the provisions of Article IX, Section 7 of the North Carolina Constitution for the benefit of public schools.
- 2. This Agreement does not in any way affect the Department's disciplinary power in any future examination of Ms. Hopper or in any other complaints involving Ms. Hopper.

- 3. Ms. Hopper enters into this Agreement, on behalf of herself, freely and voluntarily and with the knowledge of her right to have an administrative hearing on this matter. Ms. Hopper understands she may consult with an attorney prior to entering into this Agreement.
- 4. The parties to this Agreement agree that this Agreement shall have the full force and effect of an Order of the Commissioner. Ms. Hopper understands that N.C.G.S. § 58-33-46(a)(2) provides that a producer's license may be revoked for violating an Order of the Commissioner.
- 5. This Agreement, when finalized, will be a public record and will <u>not</u> be held confidential by the Department. Following the execution of this Agreement, all licenses issued by the Department to Ms. Hopper shall reflect that Regulatory Action has been taken against her. The Department is free to disclose the contents of this Agreement with third parties upon request or pursuant to any law or policy providing for such disclosure. The Department routinely provides copies of voluntary settlement agreement to all companies that have appointed the licensee.
- 6. The parties have read and understand this Agreement and agree to abide by the terms and conditions stated herein.
- 7. Be aware that if a state or federal regulator other than the N. C. Department of Insurance has issued an occupational or professional license to you, that regulator may require you to report this administrative action to it. The N.C. Department of Insurance cannot give you legal advice as to the specific reporting requirements of other state or federal regulators.

N. C. Department of Insurance

By: Tresandra A. Hopper License No. 0004689325	By: Teresa Knowles Deputy Commissioner