

Toll free 855.408.1212 Tel 919.807.6750 Fax 866.848.9856

# LOST LIFE INSURANCE POLICY LOCATOR

The North Carolina Department of Insurance can help consumers try to locate and identify individual life insurance policies or annuity contracts of a deceased policyholder.

### WHO CAN SUBMIT THE REQUEST?

- Individuals who believe they are beneficiaries, or
- An executor or legal representative of a deceased individual who may have lived in North Carolina when a policy or an annuity was purchased.

#### HOW TO SUBMIT A REQUEST

- Provide all of the requested information on the form below.
- Mail the completed form and in an envelope marked "CONFIDENTIAL" to one of the following addresses:

| By regular mail:                                | By FedEx, UPS, etc.                             |
|---|---|
| N.C. Department of Insurance                    | N.C. Department of Insurance                    |
| Consumer Services Division, Life Policy Locator | Consumer Services Division, Life Policy Locator |
| 1201 Mail Service Center                        | 3200 Beechleaf Ct.                              |
| Raleigh NC 27699-1201                           | Raleigh, NC 27604                               |

#### WHAT HAPPENS NEXT?

Upon receipt of your completed request form, the Department of Insurance will:

- Forward the completed form to all North Carolina-licensed life insurance companies.
- Ask that the companies search their records to determine whether or not they have any individual life insurance policies or individual annuity contracts in the name of the deceased.
- Ask that they respond directly to the requestor only if they have any individual life insurance policies or annuity contracts naming the deceased, and if the requestor is authorized to receive this information.

### QUESTIONS

• For additional assistance, please call our Consumer Services division at 855-408-1212 (toll free in N.C.) or at 919-807-6750.



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### To help us assist you with your request, please follow these steps:

Complete both pages of this form and mail in an envelope marked "CONFIDENTIAL" to one of the following addresses:

## By regular mail:

N.C. Department of Insurance Consumer Services Division, Life Policy Locator 1201 Mail Service Center Raleigh NC 27699-1201

## By FedEx, UPS, etc.:

N.C. Department of Insurance Consumer Services Division, Life Policy Locator 3200 Beechleaf Ct. Raleigh, NC 27604

| REQUESTOR'S CONTACT INFORMATION                                   |                                  |                 |  |  |  |  |  |
|---|----------------------------------|-----------------|--|--|--|--|--|
| Date of Request:  |                                  |                 |  |  |  |  |  |
| Name of Requestor (First, Middle,                                 | Last):                           |                 |  |  |  |  |  |
| Address:  |                                  |                 |  |  |  |  |  |
| City:   | State:                           | ZIP Code:       |  |  |  |  |  |
| County:   | Email Address:                   | Phone:          |  |  |  |  |  |
| DECEASED'S INFORMATION  |                                  |                 |  |  |  |  |  |
| Deceased's Name (First, Middle, I                                 | Last):                           |                 |  |  |  |  |  |
| Other Legal Names Used (such as                                   | a maiden name:)                  |                 |  |  |  |  |  |
| Date of Birth (REQUIRED):   | Date of Death (REQUIRED):        | SSN (REQUIRED): |  |  |  |  |  |
| Last Address:   | <u>_</u>                         |                 |  |  |  |  |  |
| City:   | State:                           | ZIP Code:       |  |  |  |  |  |
| Previous Address:   |                                  | 1               |  |  |  |  |  |
| City:   | State:                           | ZIP Code:       |  |  |  |  |  |
| RELATIONSHIP OF   | REQUESTOR TO DECEASED (CHECK ALL | _ THAT APPLY)   |  |  |  |  |  |
| SpouseExecutor or legal representativeChild (18 or older)Attorney |                                  |                 |  |  |  |  |  |
| Other (Specify:)  |                                  |                 |  |  |  |  |  |
|   | _                                |                 |  |  |  |  |  |
|   |                                  |                 |  |  |  |  |  |





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#### **REQUESTOR'S CERTIFICATION**

I certify that I have made a diligent search of the deceased person's records and property, including bank statements and safety deposit boxes, and have asked family members to identify all life policies or annuity contracts that I have reason to believe covered the life of the deceased person named above. I understand that life insurance companies will respond directly to me only if they have reason to believe that the deceased has any policies with them and that I am authorized to receive this information.

I further understand that the Department of Insurance's only role with this request is to forward all North Carolina licensed life insurance companies this completed form. I understand that the company may require additional information from me, including and certified death certificate and documentation of my legal authority to obtain information about the deceased.

For privacy and protection of confidential personally identifiable information, I understand that all original documents that I submit with this request will be destroyed pursuant to the Department's record retention schedules.

I certify that the information that I have provided is complete and accurate.

Requestor's signature\_

| Date: |  |      |      |
|-------|--|------|------|
|       |  |      |      |
|       |  | <br> | <br> |