## NORTH CAROLINA DEPARTMENT OF INSURANCE RALEIGH, NORTH CAROLINA

STATE OF NORTH CAROLINA COUNTY OF WAKE BEFORE THE COMMISSIONER OF INSURANCE

IN THE MATTER OF THE LICENSURE OF PAUL OSMAN NPN # 721521 CONSENT ORDER

Docket Number: D-1852

This contested case is before the undersigned Hearing Officer, designated by the North Carolina Commissioner of Insurance ("Commissioner") under N.C. Gen. Stat. § 58-2-55, pursuant to a Notice of Administrative Hearing that was duly issued and served.

This matter was heard on Wednesday, July 26, 2017, by the undersigned Hearing Officer, as designated by the Commissioner of Insurance pursuant to N.C. Gen. Stat.§58-2-55. The administrative hearing was held in the Albemarle Building, located at 325 North Salisbury Street, Raleigh, Wake County, North Carolina. Assistant Attorney General Rebecca E. Lem represented the North Carolina Department of Insurance, Agent Services Division (hereinafter "Petitioner" or "ASD"). Respondent Paul Osman (hereinafter, "Respondent") was present and represented himself.

At the hearing, Peter Joseph Wall, a Call Center Supervisor and Complaint Analyst with the Agent Services Division ("ASD") of the Department, was called to testify by the Petitioner. The Petitioner offered into evidence Petitioner t's Exhibits 1-7, which were documents admitted into evidence. Respondent did not have exhibits admitted into evidence.

Following the conclusion of the hearing, but prior to the issuance of a decision and order by the undersigned Hearing Officer, the Respondent requested to surrender his North Carolina insurance licenses in lieu of a decision and order. It appearing to the undersigned Hearing Officer that the parties Paul Osman ("Respondent") and Agent Services Division of the North Carolina Department of Insurance ("Petitioner") have agreed to a resolution of the allegations contained in the Notice of Administrative Hearing as set forth herein.

## IT IS THEREFORE, BY CONSENT, ORDERED AS FOLLOWS:

- Respondent agrees to surrender his North Carolina insurance licenses for a period of ten (10) years from the date of execution of this Consent Order, which is the date this Order is signed by the undersigned Hearing Officer. Respondent understands that he must re-apply for his North Carolina insurance licenses following expiration of the ten (10) year surrender period.
- Respondent understands that this Consent Order is an administrative action that will be reported by the North Carolina Department of Insurance to NAIC.
- 3. Respondent understands that he may be responsible for reporting this administrative action to other states in which he holds insurance licenses, and it is Respondent's responsibility to determine whether he is required to do so. Respondent understands that he should report this administrative action to NIPR.
- 4. This Consent Order, once executed, concludes and closes this contested case.

This 20th day of September, 2017.

John Hoomani, Hearing Officer N.C Department of Insurance

WE CONSENT:

Paul Osman, Respondent

Date: 9/3/2017

NORTH CAROLINA DEPARTMENT OF INSURANCE

By:

Hasije Harris

Senior Deputy Commissioner

Date: 9-13-2014

Rebecca E. Lem

Counsel of Record for Petitioner

## CERTIFICATE OF SERVICE

I HEREBY CERTIFY that I have this day served a copy of the foregoing CONSENT ORDER by mailing a copy of the same via Certified U.S. Mail, return receipt requested; via First-class U.S. Mail to the licensee at the address provided to the Commissioner pursuant to N.G. Gen. Stat. § 58-2-69(b); and, via State Courier, addressed as follows:

Rebecca E. Lem Assistant Attorney General N.C. Department of Justice – Insurance Section P.O. Box 629 Raleigh, NC 27602

Paul Osman 270 17<sup>th</sup> St NW Unit 1208 Atlanta, GA 30363-1244

Certified Mail Receipt Number: 70170530000073185586

This the 21st day of September, 2017.

Mary Faulkner
Paralegal
N.C. Department of Insurance
1201 Mail Service Center
Raleigh, NC 27699-1201