

N. C. DEPARTMENT OF INSURANCE AGENT SERVICES DIVISION
RALEIGH, NORTH CAROLINA

STATE OF NORTH CAROLINA
COUNTY OF WAKE

BEFORE THE COMMISSIONER
OF INSURANCE

IN THE MATTER OF THE LICENSURE
OF ISEKAIYA JHKERIS POPLAR
NPN: 21205754

VOLUNTARY SETTLEMENT
AGREEMENT



NOW COME, Lsekaiya Jhkeris Poplar (hereinafter "Ms. Poplar") and the N.C. Department of Insurance (hereinafter "Agent Services Division"), and hereby voluntarily and knowingly enter into the following Voluntary Settlement Agreement (hereinafter "this Agreement").

WHEREAS, the Agent Services Division has the authority and responsibility for enforcement of the insurance laws of this State, and for regulating and licensing agents and agencies; and

WHEREAS, Ms. Poplar currently holds a Non-resident Producer's license with authority for Property and Casualty lines of insurance issued by the Agent Services Division; and

WHEREAS, Ms. Poplar was involved in an administrative proceeding with the Florida Division of Agent and Agency Services, Bureau of Licensing wherein her application for licensure was denied effective September 13, 2024. On July 20, 2016, Ms. Poplar pled guilty to the charge "Aggravated Theft, a Texas State Felony in the 38th District Court of Harris County, Texas, Case No. 5034301010, a basis for denial of the application for license. Adjudication of Guilt was deferred, and Ms. Poplar was sentenced to three years' probation and ordered to pay costs and fines; and

WHEREAS, Ms. Poplar did not report the administrative action taken by the Florida Division of Agent & Agency Services, Bureau of Licensing within 30 days after the final disposition of those matters as required by North Carolina General Statute § 58-33-32(k) and was therefore in violation thereof; and

WHEREAS, N.C. Gen. Stat. § 58-33-46(a)(2) provides that the Commissioner may place on probation, suspend, revoke, or refuse to issue or renew any license issued under Article 58 of the General Statutes of North Carolina for violating any insurance law of this or any other state, violating any administrative rule, subpoena, or order of the Commissioner or of another state's regulator; and

WHEREAS, N. C. Gen. Stat. § 58-2-70 provides that whenever the Commissioner has reason to believe that any person has violated any law that would subject the license or certification of that person to suspension or revocation, the Commissioner is authorized, in lieu of a hearing, to negotiate a mutually acceptable agreement as to the status of the person's license or certificate or to any civil penalty or restitution; and

WHEREAS, Ms. Poplar has agreed to settle, compromise, and resolve the matters referenced in this Agreement on behalf of herself, and the Agent Services Division has agreed not to pursue additional civil ramifications, including penalties, sanctions, remedies, or restitution based on these matters against Ms. Poplar; and

NOW, THEREFORE, in exchange for the consideration and promises and agreements set out herein, Ms. Poplar and the Agent Services Division hereby agree to the following:

1. Immediately upon the signing of this Agreement, Ms. Poplar shall pay a civil penalty of ~~\$250.00~~ to the Agent Services Division. The form of payment shall be by certified check, cashier's check, or money order. The check or money order for the payment of this civil penalty shall be payable to the "North Carolina Department of Insurance." Ms. Poplar shall remit the civil penalty by certified mail, return receipt requested, to the Agent Services Division along with a copy of this signed Agreement. The civil penalty and the signed Agreement must be received by the Agent Services Division no later than October 20, 2025. The civil penalty shall be subject to disbursements in accordance with the provisions of Article IX, Section 7 of the North Carolina Constitution for the benefit of public schools.
2. This Agreement does not in any way affect the Agent Services Division's disciplinary power in any future examination of Ms. Poplar or in any other complaints involving Ms. Poplar.
3. Ms. Poplar enters into this Agreement, on behalf of herself, freely and voluntarily and with the knowledge of her right to have an administrative hearing on this matter. Ms. Poplar understands she may consult with an attorney prior to entering into this Agreement.
4. The parties to this Agreement agree that this Agreement shall have the full force and effect of an Order of the Commissioner. Ms. Poplar understands that N.C.G.S. § 58-33-46(a)(2) provides that a producer's license may be revoked for violating an Order of the Commissioner.
5. This Agreement, when finalized, will be a public record and will not be held confidential by the Agent Services Division. Following the execution of this Agreement, all licenses issued by the Agent Services Division to Ms. Poplar shall reflect that Regulatory Action has been taken against her. The Agent Services Division is free to disclose the contents of this Agreement with third parties upon request or pursuant to any law or policy providing for such disclosure. The Agent Services Division, upon request, will provide a
6. The parties have read and understand this Agreement and agree to abide by the terms and conditions stated herein.
7. Be aware that if a state or federal regulator other than the Agent Services Division has issued an occupational or professional license to you, that regulator may require you to report this administrative action to it. The Agent Services Division cannot give you legal advice as to the specific reporting requirements of other state or federal regulators.

N. C. Department of Insurance
Agent Services Division

By: [Redacted]
By: Lsekaiya Jhkeris Poplar
NPN: 21205754

By: [Redacted]
By: Joe Wall
Deputy Commissioner

Date:

9/26/2025

Date:

3/9/2026