

NORTH CAROLINA DEPARTMENT OF INSURANCE
RALEIGH, NORTH CAROLINA

STATE OF NORTH CAROLINA
COUNTY OF WAKE

BEFORE THE
COMMISSIONER OF INSURANCE

IN THE MATTER OF:)

THE LICENSURE OF)
ALEXIS MALIK ROBINSON)
(NPN #19057041))

Respondent.)

ORDER AND
FINAL AGENCY DECISION

Docket Number: 2341

THIS MATTER was heard on January 13, 2026, by the undersigned Hearing Officer, as designated by the Commissioner of Insurance pursuant to N.C. Gen. Stat. § 58-2-55. The administrative hearing was held in the Hearing Room at the North Carolina Department of Insurance, located at 3200 Beechleaf Court, in Raleigh, Wake County, North Carolina. Special Deputy Attorney General M. Denise Stanford represented the North Carolina Department of Insurance (“Department”) Agent Services Division (“Petitioner” or “ASD”). Respondent Alexis Malik Robinson (“Respondent”) failed to appear and was not represented by counsel at the hearing.

The undersigned Hearing Officer proceeded to accept and consider testimony and evidence offered by ASD in support of its Petition at the hearing.

Melody Hocutt, Complaint Analyst with ASD, testified for the Petitioner.

BASED UPON the careful consideration of the allegations set forth in the Notice of Administrative Hearing (“Notice”) and attached Petition for Administrative Hearing (“Petition”) in this matter, as well as documentary and testimonial evidence introduced at the hearing, the undersigned Hearing Officer hereby makes the following Findings of Fact and Conclusions of Law:

FINDINGS OF FACT

1. The Notice and Petition, Petitioner's Motion to Continue Hearing, and Order Granting Petitioner's Motion to Continue Administrative Hearing and Scheduling Order were properly served on Respondent via FedEx – Priority Overnight, to Respondent at the address provided to the Commissioner pursuant to N.C. Gen. Stat. § 58-2-69(b). *See* Pet'r's Ex. 4.

2. The Department is a state agency, responsible for the enforcement of the insurance laws and regulating and licensing insurance producers in accordance with Chapter 58 of the North Carolina General Statutes.

3. The Notice and attached Petition, Petitioner's Motion to Continue Hearing, Order Granting Petitioner's Motion to Continue Administrative Hearing and Scheduling Order and the Certificate of Service of Notice of Administrative Hearing; Petitioner's Motion to Continue Hearing; and Order Granting Petitioner's Motion to Continue and Scheduling Order were admitted into evidence as administrative exhibits. *See* Pet'r's Exs. 1, 2, 3, and 4.

4. Respondent holds a nonresident North Carolina insurance producer license, National Producer Number 19057041, first active on or about August 11, 2020, with a line of authority in Life. *See* Pet'r's Exs. 5 and 6.

5. On or about January 24, 2023, the Louisiana Department of Insurance alleged that Respondent conducted fraudulent activities while transacting insurance business and summarily suspended the insurance producer license of Respondent ("First Louisiana administrative action"). *See* Pet'r's Ex. 9.

6. On or about February 24, 2023, the Louisiana Department of Insurance issued a "Notice of Revocation and Notice of Fine" to Respondent. Effective ten days after February 24, 2023, the Louisiana Department of Insurance revoked the insurance producer license of Respondent. Effective immediately on February 24, 2023, the Louisiana Department of Insurance fined Respondent \$5,000.00. The "Notice of Revocation and Notice of Fine" indicates Respondent used false or misrepresentative facts and information in his submission of a premium payment authorization containing a forged signature ("Second Louisiana administrative action"). *See* Pet'r's Ex. 10.

7. On June 6, 2023, the California Department of Insurance issued an Accusation against Respondent, alleging that Respondent failed to report the Louisiana administrative action to the California Insurance Commissioner and that Respondent submitted an application for renewal in California and falsely answered that he had not been involved in an administrative proceeding regarding his professional license. On June 13, 2023, Respondent signed a Stipulation and Waiver

in which he stipulated to the allegations, waived his right to a hearing, and agreed to a revocation of his California license. On June 27, 2023, the Stipulation and Waiver were adopted by the California Insurance Commissioner. The California Insurance Commissioner fined Respondent \$271.25 based on the allegations and accusations in the Stipulation and Waiver, then revoked Respondent's license and issued Respondent a restricted license ("California administrative action). *See* Pet'r's Ex. 11.

8. Melody Hocutt ("Ms. Hocutt") is a Complaint Analyst with ASD. Her job duties include handling agent licensing issues, including alerts regarding administrative actions taken against insurance producers in other states.

9. This case was originally assigned to Complaint Analyst Lindsay Maczka and was reassigned to Melody Hocutt upon Ms. Maczka's departure from the Department.

10. ASD first contacted Respondent on April 14, 2023 regarding Respondent's failure to report the Louisiana administrative action to the North Carolina Insurance Commissioner within 30 days of the final disposition of the matter as required by N.C. Gen. Stat. § 58-33-32(k). *See* Pet'r's Ex. 12.

11. Respondent failed to respond to the April 14, 2023 request and a follow up request was sent on April 25, 2023. *See* Pet'r's Ex. 13.

12. An informal conference was held with Respondent on June 12, 2023 where it was explained to Respondent that the Louisiana actions were active and should have been reported within 30 days of their effective dates. *See* Pet'r's Ex. 16.

13. An additional informal conference was scheduled for September 19, 2023 regarding the California administrative action. *See* Pet'r's Ex. 17.

14. Respondent did not appear for the second informal conference. *See* Pet'r's Ex. 18.

CONCLUSIONS OF LAW

1. This matter is properly before the Commissioner, and the Commissioner has jurisdiction over the parties and the subject matter pursuant to Chapter 58 of the North Carolina General Statutes.

2. The Notice and Petition, Petitioner's Motion to Continue Hearing, and Order Granting Petitioner's Motion to Continue Administrative Hearing and Scheduling Order were properly served on Respondent via FedEx – Priority

Overnight, to Respondent at the address provided to the Commissioner pursuant to N.C. Gen. Stat. § 58-2-69(b). *See* Pet'r's Ex. 4.

3. N.C. Gen. Stat. § 58-33-32(k) requires that an insurance producer report to the Commissioner any administrative action taken against the producer in another state or by another governmental agency in the State within thirty (30) days after the final disposition of the matter.

4. N.C. Gen. Stat. § 58-33-46(a)(2) provides that the Commissioner may place on probation, suspend, revoke or refuse to issue or renew any license provided under Article 58 of the General Statutes of North Carolina for a licensee violating any insurance law of this or any other state, violating any administrative rule, subpoena or order of the Commissioner or of another state's insurance regulator or violating any rule of FINRA.

5. N.C. Gen. Stat. § 58-33-46(a)(9) provides that the Commissioner may place on probation, suspend, revoke or refuse to renew a license if a licensee has an insurance producer license or its equivalent, denied, suspended or revoked in any other jurisdiction for reasons substantially similar to those listed in this subsection.

6. Respondent's failure to report the First and Second Louisiana administrative actions and the California administrative action within 30 days of their respective effective dates violated N.C. Gen. Stat. § 58-33-32(k).

7. Respondent's license is subject to disciplinary action under N.C. Gen. Stat. § 58-33-46(a)(2) for failing to timely report to the Commissioner the First and Second Louisiana actions and the California administrative action.

8. Respondent's license is subject to disciplinary action under N.C. Gen. Stat. § 58-33-46(a)(9) for having his insurance producer license suspended or revoked in Louisiana and California for reasons substantially similar to those listed in N.C. Gen. Stat. § 58-33-46(a).

Based on the foregoing Findings of Fact and Conclusions of Law, the Hearing Officer enters the following:

ORDER

It is ordered that Respondent's licenses issued by the North Carolina Department of Insurance are hereby REVOKED effective as of the date of the signing of this Order.

This the 3 day of March, 2026.



Amy Funderburk
Hearing Officer
N.C. Department of Insurance

APPEAL RIGHTS

This is a Final Agency Decision issued under the authority of N.C. Gen. Stat. § 150B, Article 3A.

Under the provisions of N.C. Gen. Stat. § 150B-45, any party wishing to appeal a final decision of the North Carolina Department of Insurance must file a Petition for Judicial Review in the Superior Court of the county where the person aggrieved by the administrative decision resides, or in the case of a person residing outside the State, the county where the contested case which resulted in the final decision was filed. The appealing party must file the petition within 30 days after being served with a written copy of the Order and Final Agency Decision. In conformity with 11 NCAC 01.0413 and N.C. Gen. Stat. § 1A-1, Rule 5, this Order and Final Agency Decision was served on the parties on the date it was placed in the mail as indicated by the date on the Certificate of Service attached to this Order and Final Agency Decision. N.C. Gen. Stat. § 150B-46 describes the contents of the Petition, including explicitly stating what exceptions are taken to the decision or procedure and what relief the petitioner seeks, and requires service of the Petition by personal service or by certified mail upon all who were parties of record to the administrative proceedings. The mailing address to be used for service on the Department of Insurance is: Amy Funderburk, General Counsel, 1201 Mail Service Center, Raleigh NC 27699-1201.

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that I have this day served the foregoing **ORDER AND FINAL AGENCY DECISION** by mailing a copy of same via certified U.S. mail, return receipt requested; via first class U.S. mail; and via courtesy e-mail to the Respondent at the address provided to the Commissioner pursuant to N.C. Gen. Stat. § 58-2-69(b); and via State Courier and courtesy e-mail to the Attorney for Petitioner, addressed as follows:

Alexis Malik Robinson
3219 Northwest Blvd.
New Braunfels, TX 78130-2666
Coachusa707@gmail.com
(Respondent)

Certified Mail Tracking Number: 9589 0710 5270 1723 5220 36

Alexis Malik Robinson
2951 Reynolds Ranch Pkwy.
Lodi, CA 95240-6854
(Respondent)

Certified Mail Tracking Number: 9589 0710 5270 1723 5220 43

Alexis Malik Robinson
1300 W Lodi Avenue
Lodi, CA 95242
(Respondent)

Certified Mail Tracking Number: 9589 0710 5270 1723 5220 50

Alexis Malik Robinson
1100 Howe Avenue, Apt. 297
Sacramento, CA 95825-8503
(Respondent)

Certified Mail Tracking Number: 9589 0710 5270 1723 5220 67

M. Denise Stanford
Special Deputy Attorney General
Insurance Section
9001 Mail Service Center
Raleigh, N.C. 27699-9001
dstanford@ncdoj.gov
(Attorney for Petitioner)

This the 3rd day of March, 2026.



Raheema I. Moore
Clerk of Court for Administrative Hearings
Paralegal III
N.C. Department of Insurance
1201 Mail Service Center
Raleigh, N.C. 27699-1201